

Engaging Community Stakeholders to Adapt Home Telemonitoring Interventions for Patients in Underserved Communities: A Community-Based Participatory Research (CBPR) Approach

RENEE PEKMEZARIS

Northwell HEALTH, USA

INTRODUCTION:

Why adapt tele monitoring programs? Studies suggest that

developing culturally tailored interventions may improve patient satisfaction, program adherence and ultimately, clinical outcomes. We will discuss qualitative study approaches (i.e., ADAPT-ITT) to adapting home telemonitoring programs using Community Based Participatory Research (CBPR) for underserved Hispanic patients with Type 2 Diabetes in the New York Metropolitan Area, with the goal of optimizing program usability.

What is CBPR?

What is the ADAPT-ITT model?

MATERIALS AND METHODS:

Conducted in 2019, this qualitative study was the first of its type in Type 2 Diabetes (T2D) Home Telemonitoring. Using the ADAPT-ITT framework through a community-based participatory research (CBPR) process, a diabetes community advisory board (CAB) was established to tailor the intervention for the population being studied, with the goal of optimizing program usability. The role of the CAB was to advise the study team on all aspects of study design, implementation, evaluation and dissemination. More specifically, the CAB was responsible for program tailoring, for identifying factors impacting acceptance/feasibility among this population and to reduce the impact of such factors on usability. Data reported herein were collected

during focus groups attended by CAB members in the New York Metropolitan Area, including: Hispanic T2D patients and caregivers; clinicians, patient advocates and health policy representatives. Following a general needs assessment, Patient and Provider Advisory Subcommittees met separately to review the intervention. Each session was audio recorded in private conference rooms. Written text was coded from the data. Ethical considerations: The study was granted exempt status from the Northwell Health Institutional Review Board.

Results:

Based on the analyzed data from focus groups, structured interviews and a pilot study conducted during the formative study phase, we found that adaptation needs focused on woman in areas: Changes to the Intervention (e.g., equipment) and Changes to RCT Study Design Process. While overall the needs included better translations, cultural sensitivity and educational resources, patient feedback emphasized Cultural Translations, Cultural Educational Videos, Cultural Foods and Tablet Adaptations such as font size and privacy screens

CONCLUSION:

This formative study allowed the research team to adapt the intervention and RCT study process to maximize the effect of telemonitoring in H/L underserved populations. This pilot study provided user feedback for more effective recruitment strategies and study operations. The good and Clemente's ADAPT-ITT framework can be used to adapt a remote diabetes telemonitoring intervention to reach patients who are most likely to experience access issues, with the ultimate goal of keeping patients healthy at home.

BIOGRAPHY:

Renee Pekmezaris is an applied research psychologist and Vice President for Community Health and Health Services Research at Northwell Health. At Northwell Health, one of the largest integrated health systems in the United States, she is responsible for designing and implementing community-based research studies to improve quality of life for patients living with chronic illness across a range of clinical and community-based settings in the New York metropolitan area and has authored over 100 peer-reviewed publications in this area. She has extensive experience carrying out patient-centered, community-based research investigations aimed at improving quality of life for patients with chronic illness.