Heap

Heap Professional Services

Session Replay

Let's unlock the full potential of Heap's Session Replay and the power of quantitative + qualitative insights together

Does Heap's Session Replay have you looking for expert guidance? We have curated packages to assist with all of your Session Replay needs. Partner with a dedicated Professional Services Consultant to guide you through setting up Session Replay in Heap. Let us help you implement privacy configurations, gain new insights, and enable the power of quantitative plus qualitative data.

Privacy Review

Duration: ~6 weeks

✔ Dedicated Professional Services Expert

✔ PII Configuration

✔ Privacy Configuration/Review

✔ Session Replay Best Practices

✔ Privacy Review Worksheet

✔ Self-service Enablement

Session Replay Quickstart

Duration: ~8 weeks

✔ Dedicated Professional Services Expert

✔ PII Configuration

✔ Privacy Configuration/Review

✔ Session Replay Best Practices

✔ Privacy Review Worksheet

✔ Self-service Enablement

✔ Deep Dive into your Product Use-cases

✔ Custom Buildout for Quantitative + Qualitative Insights

The Custom Managed Services Package can also be utilized for any Session Replay setup, privacy configuration/review or use-case focused buildout to help you gain insight from quantitative and qualitative data.

To discover how Heap's Professional Services Package can enhance your business's value, kindly contact your Heap team today!

heap.io/professional-services/service-offerings