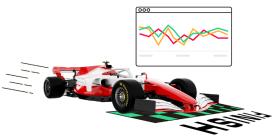
I Heap

Speed with Precision: The winning combination for Healthcare

See how data can energize enterprise Healthcare teams to pivot quickly, stay in touch with your customers, and accelerate past the competition. With the right data used in the right way, you can build the best digital patient experience while ensuring data is compliant and safe.

Diagnose the ailments of data

At scale, you can't talk to all your users...or even many of them! Data makes it possible to aggregate thousands of customer journeys, revealing what your users care about and want to achieve.



This is a great opportunity! But at most Healthcare enterprises it's wasted. Why?

 It's tough to ensure sensitive data stays safe and HIPAA compliant.



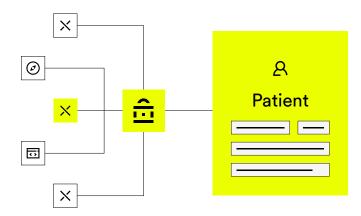
- Data collection across multiple platforms requires varying formats, structures, and APIs, creating data fragmentation and silos.
- Data quality is terrible due to inconsistent collection methods and disorganized data.
- Managing **countless tools** across teams is an impossible task.

- You're **drowning in it**. So. much. data. It's hard to know where to look to find what you want.
- Different teams, different data. Nobody has a full view of the end-to-end customer journey.
- Data analysis requires specialist intervention, and they're often busy and cranky.

The bottom line: It's impossible to make that data work for you.

Prescribe the right solution

So ... what would it be like if you could only pivot as rapidly as the startups trying to disrupt you?



Let's imagine what that would look like:

- It's easy to ensure data stays safe, secure, and compliant. Your data can stay protected with custom security configurations, encrypted data, and built-in privacy protections.
- All **behavioral data would be easy to collect**. Across all platforms, in all areas of your product.
- This **data pool is always clean**, governed, and accurate. Anyone across the org will get the same trusted dataset.



- You're no longer drowning in data—the tools show you what's important. You can see the unexpected things users do and instantly measure impact.
- You could switch between analytics and qualitative tools in a single platform to easily learn everything about your customers.
- You would never miss anything. Even at scale. You'll always track everything for your product, site, app, or across platforms and devices.

- All of this would be easy to do, even for non-technical users. All relevant teams across the org would share and use the same data.
- You would be able to put this data to **productive use** easily. It would be simple to drive the other tools in your stack. Teams all across your org would swim in the same direction.

The good news: it's already here. The checkered flag is in sight!

It's true. That world is here. It just takes having the right analytics platform. Don't delay the digital projects critical for your enterprise success. See how fast your business can go. <u>Contact us to learn more</u>.