



Heap Professional Services

Implementation Review

Optimize your existing Heap implementation to achieve industry best practices



Looking for a technical evaluation of your existing Heap implementation? Our Implementation Review package provides a comprehensive solution to assess, enhance, and validate your implementation, ensuring you have a comprehensive dataset to help you make data-driven business decisions.

Technical Evaluation Tailored to Your Needs: Whether you're grappling with recent product changes, updated analytics goals, data quality concerns, or have a new contact responsible for Heap, our Professional Services team is here to support you. We'll conduct a thorough technical review, validate your data, and provide actionable enrichment and implementation recommendations to maximize the full potential of Heap.

Duration: ~8 weeks

Scope

- A thorough technical audit of existing implementation to identify gaps and areas of improvement
- Custom enrichment recommendations to modify or enhance your Heap dataset, tailored to your business requirements
- QA & validation of technical implementation (including Heap installation, APIs, integrations, snapshots)

Benefits

- Installation validation by a Heap expert to ensure data trust
- Confidence in your Heap implementation and dataset to empower business decisions
- Increased visibility into the data that exists in your account
- Gain knowledge on how to enrich your data in the future, if analysis needs change



It's definitely increased the trust in the reports the Business Intelligence and Analytics team produces. There's more transparency behind our reporting and it's much easier to verify that everything is working correctly. Now when people have pointed questions our team is able to back their decisions with trusted data. I'd really recommend working with Heap's Professional Services team. Everyone we worked with was incredibly professional and worked hard to figure out what we needed to achieve our goals.

— SENIOR DATA ANALYST
RESEARCH SOFTWARE

To discover how Heap's Professional Services Package can enhance your business's value, kindly contact your Heap team today!

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