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Getting Started



1. DOWNLOAD THE APP

Visit the App Store, Google Play, or aurahome.com/app to download the Aura Home app on your iOS or Android smartphone.



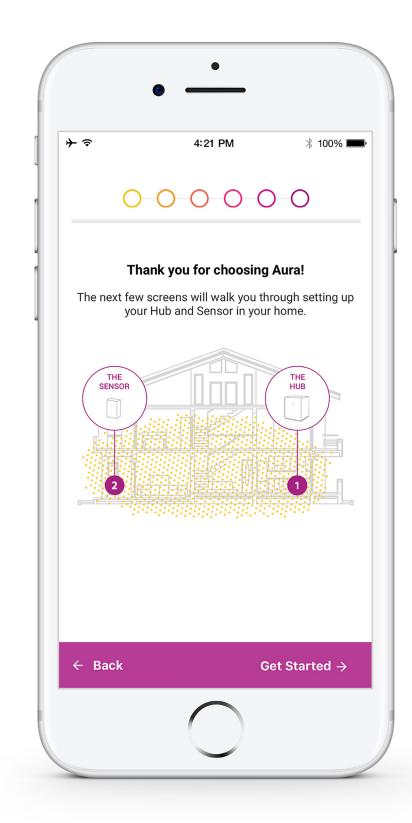


2. CREATE AN ACCOUNT

Launch the app and create an account or enter your login details.

3. FOLLOW THE IN-APP INSTRUCTIONS

The Aura app will walk you through step-by-step instructions to set up your Hub and Sensor.



Smartphone Requirements

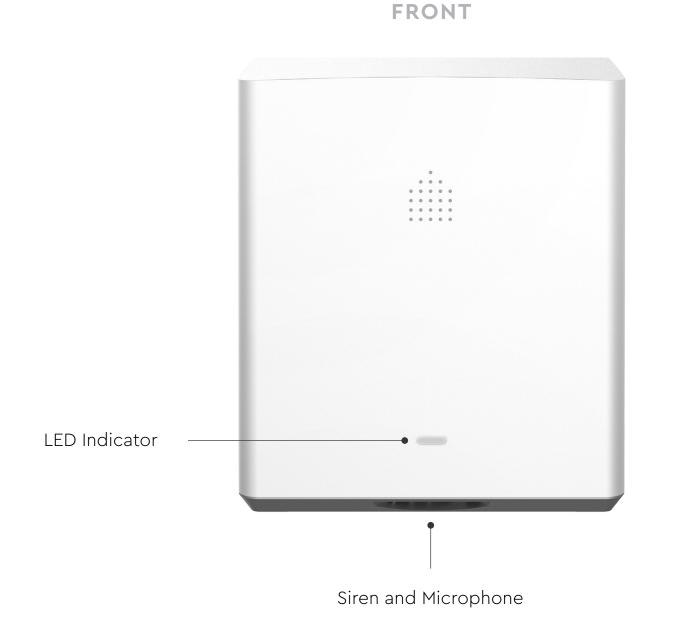
 Your smartphone must be running iOS v9.3 or Android v4.4 or higher.

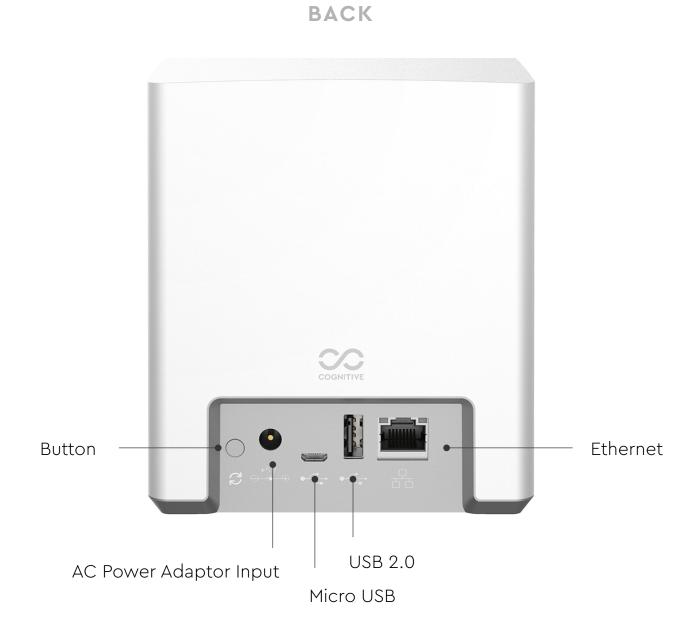
Wi-Fi Network Requirements

- Wi-Fi broadcasting at 2.4GHz or 5.8GHz (802.11 b/g/n)
- Your network name (SSID) is not hidden



The Hub





LED COLOR INDICATORS

Solid Purple Hub is booting up

Flashing Purple Hub is ready to set up



Solid Green Hub is connected



Flashing Orange Firmware is updating

The Sensor













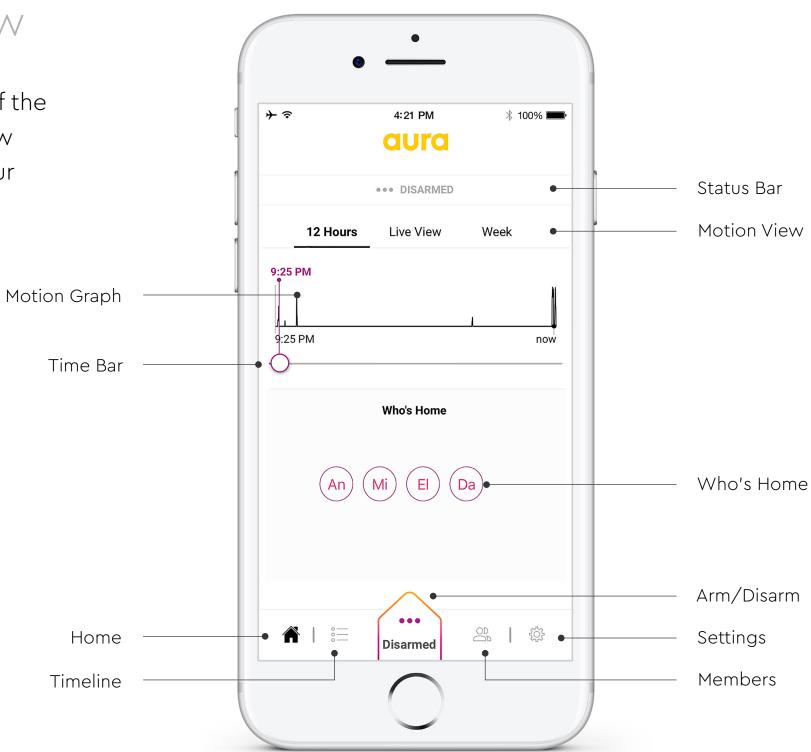






Homescreen Overview

The homescreen is the primary view of the Aura app. Everything you need to know including an overview of activity in your home can be found here.





Arming and Disarming

Aura provides two options for arming and disarming the system:

MANUAL (DEFAULT)

Enhanced Privacy

The user must select the arm/disarm button in the app.

• AUTOMATIC (ENABLE IN SETTINGS)

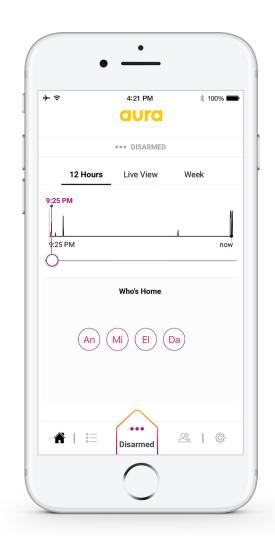
When disarmed and Enhanced Privacy

presence will be disabled. Enhanced

Privacy can be enabled in Settings.

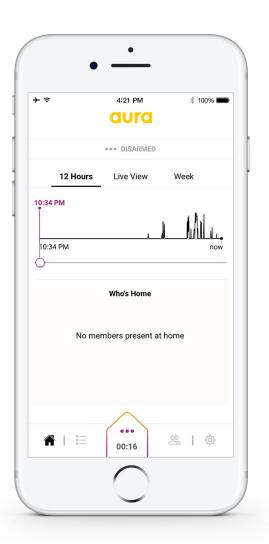
is enabled, motion activity and member

Aura automatically arms and disarms based on the presence of members in the home.



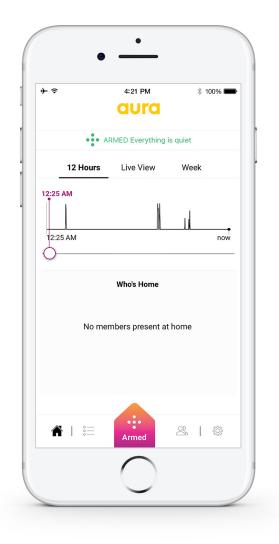
· · · Disarmed

When disarmed, Aura will monitor the motion activity in your home but will not send notifications.



Exit Timer

Aura will manually arm after a 30 second countdown. The countdown can be modified in Settings.

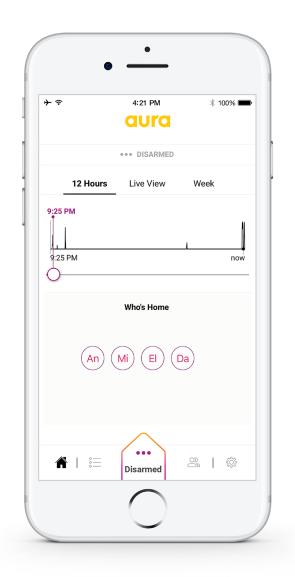


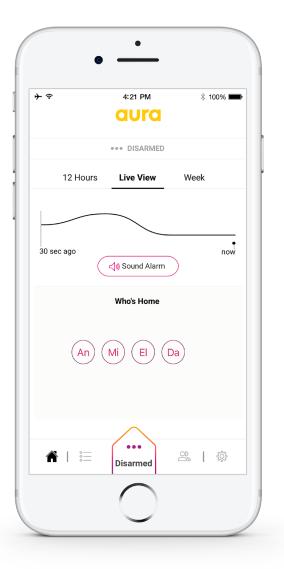
·: Armed

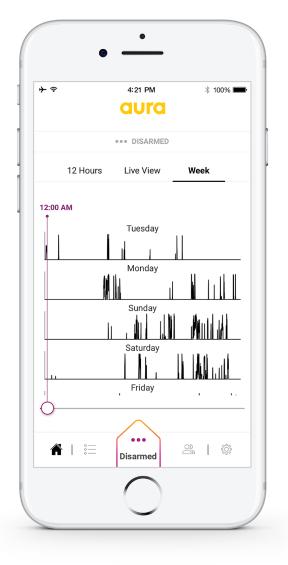
When armed, Aura will send your app a push notification to alert you of motion. The alert will include Live Motion and options to take action.



Motion There are 3 ways to view motion in your home:







12 Hour

Motion activity in your home over the past 12 hours.

Live View

Current motion activity in your home.

Weekly

The past seven days of motion activity.

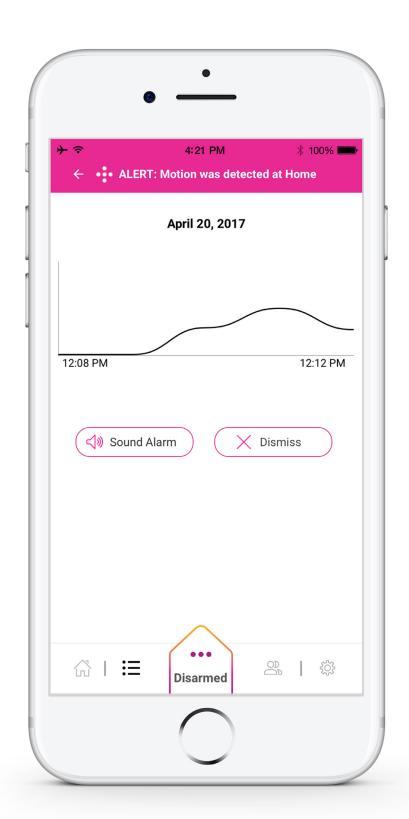


MOTION ALERT

When Aura is armed and motion is detected, you will receive a push notification Motion Alert.

LIVE MOTION

See a 3 minute snapshot of the motion in your home once motion was detected.





TAKE ACTION

Sound Alarm

By default, an alarm will sound automatically for 2 minutes. Disable the alarm from this screen or go to Settings to change default behavior.

Place Call

On Android smartphones, connect directly to your phone to place a call. On iOS you need to leave the Aura app and go to your phone app.

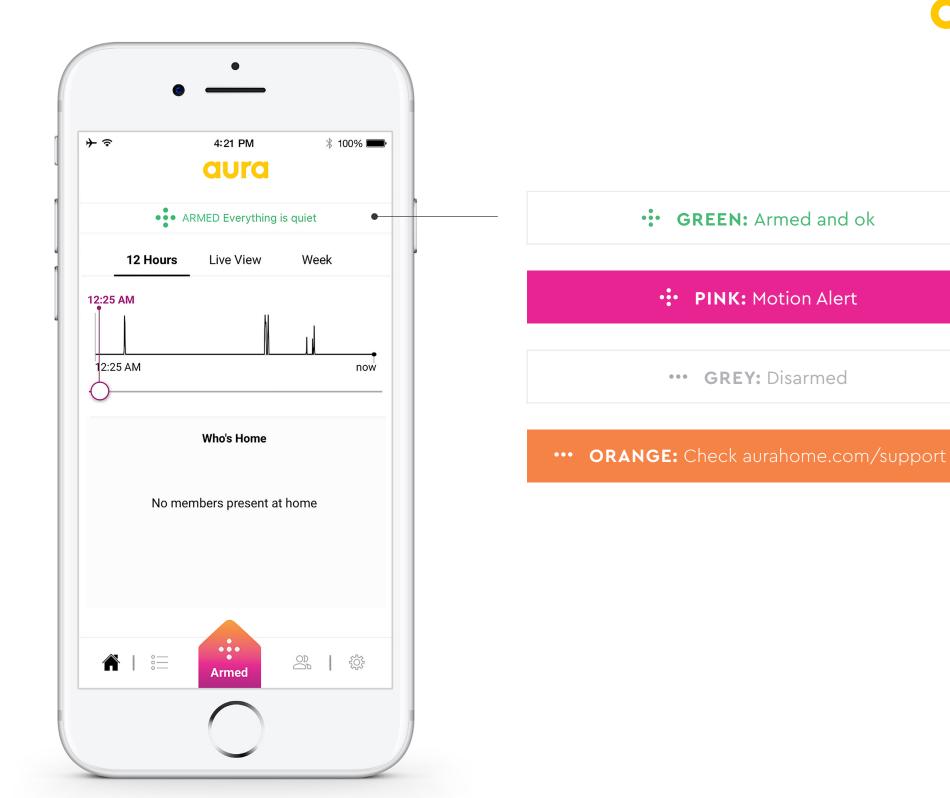
Dismiss

Marks the Alert as viewed



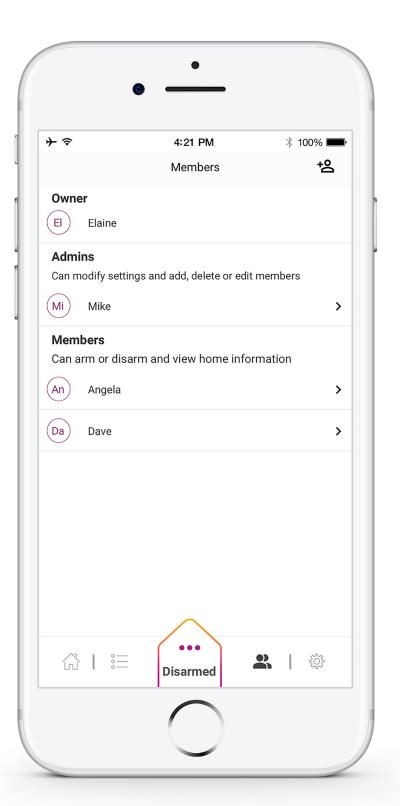
Status Bar

The status bar will change to keep you informed of certain activities.





Manage access to your home through Aura by adding and deleting Members. There are three permission levels for Members:





Owner

- Add, edit, or delete any registered household member
- Set the auto arm/disarm functionality for the household
- Remove Aura from the account
- Arm/Disarm Aura
- View all household activity

Admin

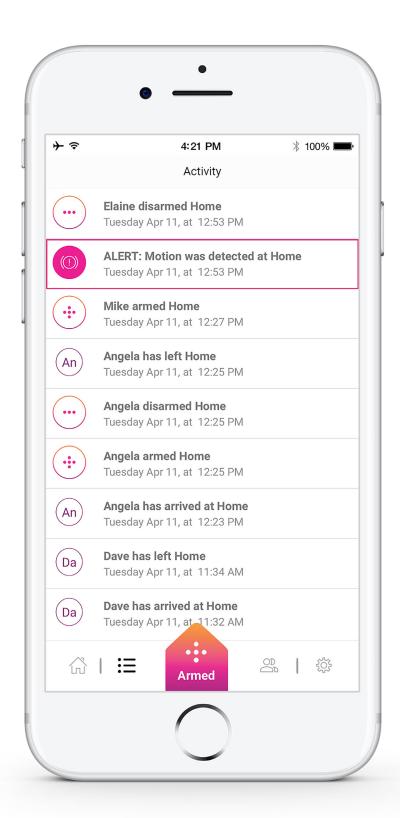
- Add, edit, or delete any registered household member
- Arm/Disarm Aura
- View all household activity

Member

- View household members
- Arm/Disarm Aura
- View all household activity



See a timeline of activity in your home. Activities that will appear in the timeline are listed to the right:





- Household member enters
- Household member exits
- Aura was armed + associated household member
- Aura was disarmed + associated household member
- Motion was detected
- Smoke alarm was detected
- Hub was disconnected
- Hub was connected



Web Dashboard

Log in to your Aura Dashboard from any web browser to view and manage your Aura security system without your phone.

LOST YOUR PHONE?

Log out of your app from the dashboard to ensure your home and privacy are protected.

PHONE DEAD?

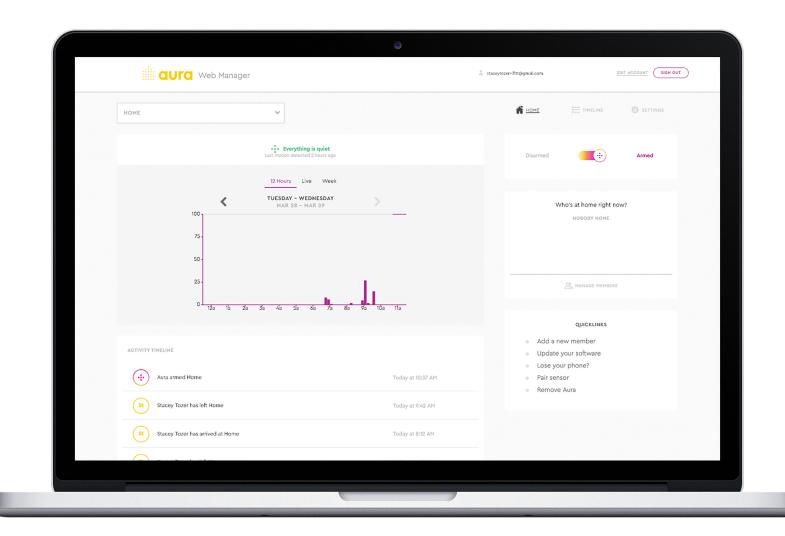
Arm or Disarm Aura from your computer or tablet.

NEED TO REMOVE AURA?

The Owner of the account will be able to remove Aura from the account.

HAVE AN ORANGE STATUS BAR?

Gain more insight into any problems occurring with your system.





IFTTT

Aura works with IFTTT so you can customize your smarthome automations. Use Applets built by Aura or create your own!

AURA APPLETS

When Aura is armed and motion is detected you can...

- Receive an email
- Receive an SMS
- Turn on Nest Cam
- Turn on Philips hue lights
- Activate Wink shortcut
- Turn on Scout siren
- Sound D-Link siren
- Activate D-Link camera

Visit <u>dashboard.aurahome.com</u> to turn on IFTTT notifications.

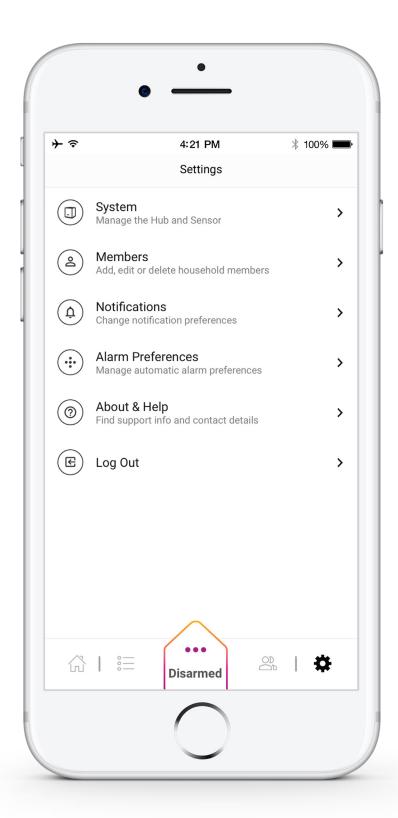






Settings

To access Settings, select the Gear icon from the Aura app navigation bar.



In Settings You Can:

- Manage the Hub and Sensor
- Add, edit, or delete household members
- Change notification preferences
- Manage automatic alarm preferences
- Find support info and product details
- Log Out



Support

If you are having trouble with Aura, please check out our **Support Center** for helpful articles or **email** our Support Team. You can also access the Support Center from Settings in your app.

Our Support hours are 9am to 5pm EST. We do our best to respond quickly.

