drax

Any questions?

contactteam@drax.com

energy.drax.com

01473 725943

<Contact Name>
<Address Line 1>
<Address Line 2>
<Town/City>
<Postcode>

<Date>

Account number: <XXXXXX>

Thanks for choosing Drax for renewable source electricity

We've accepted your contract

We're glad to have you with us, and we're looking forward to starting your supply.

You've entered into a binding contract with us. So please read through our Terms and Conditions (attached) carefully. Together with the Contract Award Schedule you've received, signed and returned, this forms the binding contract with us.

We're ready to start your supply

We've now purchased all the electricity you need for the fixed period of your contract.

Your contract details

Contract start date	<DD/MM/YYYY>
Fixed period end date	<DD/MM/YYYY>
Product	<Product>
Type of power	<Type>
Standing charge (including AMR)	See attached
Fixed period rate	See attached
Fixed period rate	See attached
Fixed period rate	See attached

We'll charge Climate Change Levy (if applicable) and VAT at the relevant rates. In months where your usage falls below the minimum level defined by HMRC, we won't charge you a Climate Change Levy.

We've also included some important information below about your contract and we recommend you read it carefully.

Turn over for more

If you're joining Drax

We'll organise the transfer of your supply to Drax before your supply start date. Please tell your existing supplier you're switching. Give them any relevant notice (if applicable) and pay any outstanding balance to avoid an objection to your transfer.

We'll be in touch once we've confirmed everything to give you more information about managing your account. We'll also write to you two months before your supply start date with details about invoicing and payments.

At the end of your fixed period

Your contract has an initial fixed period until <<fixed period end date>>. After this date, it will continue on a variable rate until you either set up a new contract with us or switch to a new supplier. Your fixed period with Drax ends on <DD/MM/YYYY>.

Once this period ends, you can usually get a better deal with a new contract. If you do nothing, you'll automatically move to a variable price. This rate includes all third party costs. While you're in the variable price period of your contract, we'll charge you the variable rates on our website at energy.drax.com/variable-rates/. These can change at any time.

If you want to change supplier, you don't need to send us a termination notice. Please pay any outstanding balance before you switch, or we may object. You'll be unable to leave before the fixed period end date of your contract.

We're a voluntary Feed-in-Tariff licensee. You can find out more at energy.drax.com/support/feed-in-tariff. Contact us if you'd like to discuss the information in this letter, or read more about our supplier and broker complaints process at energy.drax.com/complaints.

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