



New electricity connections



drax

Renewables
Supply



Your guide to getting set up

Whether you're taking over new premises or building new sites, it's crucial to arrange your electricity supply and set up your meters.

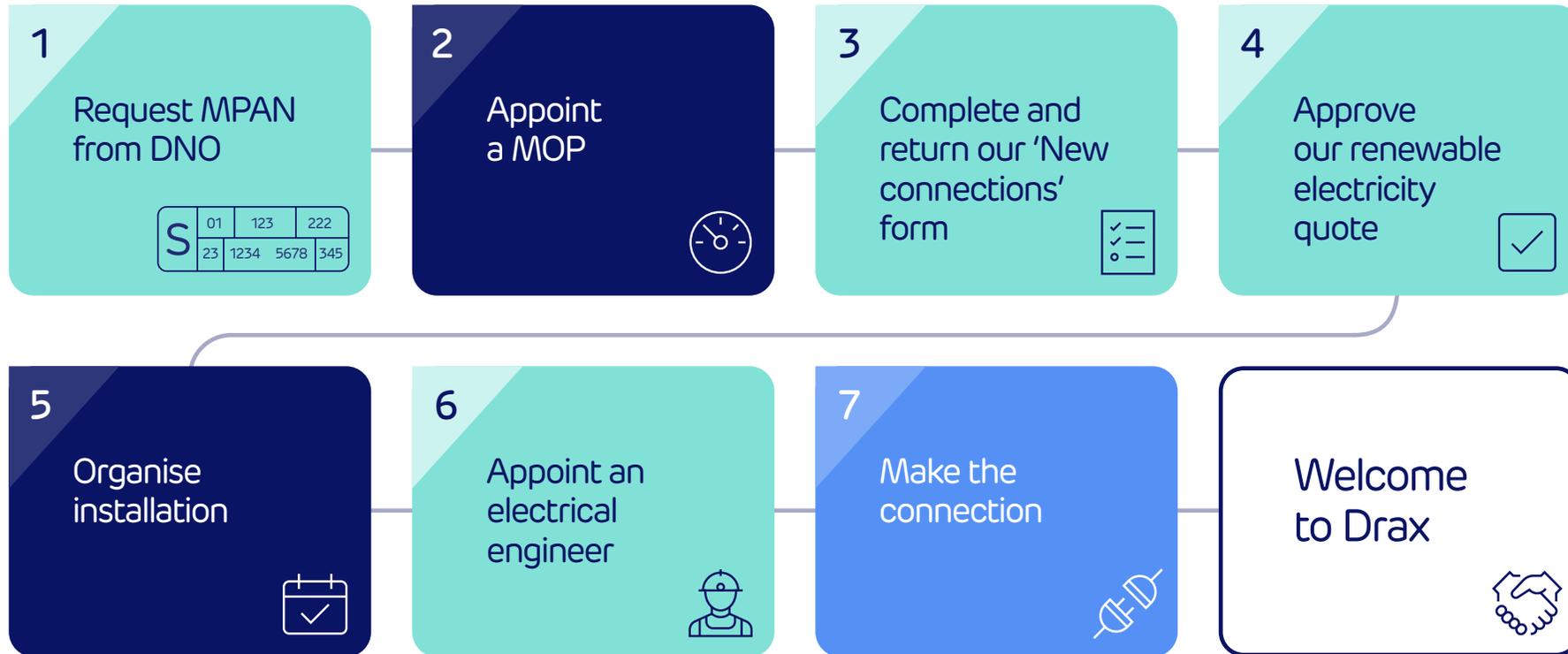
From contact through to commissioning and ongoing support, Drax provides an end-to-end new connections service. We'll support you through the process of choosing your contract, planning and scheduling installations, and getting connected.

This guide helps you understand the necessary steps, the parties involved – and what you'll need to do, when.



The new connections process

Here are the basic steps involved in getting connected. You can read more about each of them in the pages that follow.



Responsibility

Drax

You

MOP

Abbreviations

MPAN Meter Point Administration Number

DNO Distribution network operator

MOP Meter operator

1

Request MPAN from DNO

MPAN Meter Point Administration Number

DNO Distribution network operator

You'll need to kick the new connections process off by contacting your DNO (you can [use this map](#) to find them) and requesting a new MPAN. The MPAN will be your new electricity supply point's unique identification number.

Your DNO will:

- Give you a kilovolt ampere (kVA) unit reading for each MPAN
- Advise whether they'll need to carry out engineering work (such as external digging and/or cabling) at your site before connecting your new meter(s)
- Advise, if engineering work's necessary, how much it'll cost

If it is necessary to carry out engineering work, you'll need to arrange for this to happen before a meter operator can install your new meter(s).

2

Appoint a MOP

MOP Meter operator

The MOP installs the new meter(s). We'll appoint a MOP on your behalf and only pass costs on to you if we incur them in the process. In complex situations, where rewiring or renovations are necessary, you may want a qualified electrical engineer (see step 6) to help and advise during MOP discussions.

NB. If you prefer, you can appoint your own MOP. Find one on the [Association of Meter Operators website](#).

3

Complete and return our 'New connections' form

Either call 01473 858987 or [head to our website](#) and complete and submit the short new connections form. We'll then send you a full form to complete based on your situation and requirements. Once we've received it, we'll share an indicative quote – subject to terms and conditions – for energy supply.

We supply renewable electricity as standard and at no extra cost. Switching to renewable power's a great way of reducing your carbon footprint – and a solid starting point from which to develop your decarbonisation credentials.

4

Choose the renewable electricity contract to suit you

Let us know whether you're happy to proceed with the contract we've quoted. Alternatively, request a quote revision based on your needs. Once you're happy to proceed, let us know. We'll then process your signed acceptance documentation and register your meter.

5

Organise installation

MOP Meter operator

Next, we'll organise installation with the MOP.

This part of the process can take up to four weeks*, but we're often able to complete it more quickly. We'll keep you updated on progress and the MOP will get in touch with you to organise a convenient installation date.

* We'll connect you within four weeks, subject to MOP availability. For more complex installations, connection can occasionally take longer.

6

Appoint an electrical engineer

You'll need a qualified electrical engineer or contractor to prepare your premises for installation.

You'll also need them to be there during installation works – see step 7.

7

Make the connection

MOP Meter operator

The MOP will come to your premises to install the new meter(s) on the date we've agreed with them.

It's your responsibility to ensure the site's ready for the installation to take place. Your contracted electrical engineer will need to energise the internal circuits and hand over the wiring completion certificate to the MOP. If yours is a high voltage (HV) meter, the MOP may need to energise the supply themselves.

Installation usually takes a couple of hours, but the site's configuration could mean it takes longer.

Welcome to Drax

When your meters are in place and renewable source electricity's powering your operations, you'll have access to our UK-based aftersales support. Just contact new.connection@drax.com in the first instance and we'll be in touch to help.

But you'll also be perfectly positioned to advance your sustainability journey with our other net zero services - keep reading to learn more...

Drax – your net zero partner

Getting on supply with renewable source electricity from Drax will eliminate your Scope 2 emissions. But our other decarbonisation services can accelerate your net zero journey while providing the proof you need to promote your sustainability credentials.



Asset optimisation

We can save you money and deliver new revenue streams by planning and managing changes to your energy consumption – all without disrupting your operations.

[Learn about energy flexibility, optimisation and demand-side response here.](#)



Electric vehicles

Our team of experts will plan and implement EV charging as part of your transition to EVs or the expansion of your site's facilities. We'll analyse your operational and strategic requirements and deliver cost-effective and future-proof charging solutions for your customers, visitors and/or staff.

Electric vehicles and charging facilities not only help address your Scope 1 emissions, they serve as a visible symbol of your organisation's commitment to sustainability.

[Read more about Drax Electric Vehicles here.](#)



Renewable energy certificates

We provide certification – REGOs in the UK – with each MWh of electricity we supply. REGOs help you back up your sustainability claims and report zero Scope 2 emissions.

[Read more about RECs here.](#)



Smart meters

Updating your old meters to smart versions will give you an accurate view of electricity consumption and offer valuable insights. It'll help you to manage your Scope 2 emissions and enable the National Grid to quickly react to supply and demand shifts.

[Learn more about the benefits of smart meters here.](#)



PPAs

Our dedicated Renewables Purchasing team can tailor a Power Purchase Agreement (PPA) to help you sell power you generate. Based on the generation technology, its scale and your need for price certainty, we can deliver agreements that provide budget certainty or optimise potential revenue.

[Pick your PPA here.](#)



Carbon credits

Even by investing in decarbonisation services, it's likely your organisation won't be able to hit net zero without carbon credits. Carbon credits help companies compensate for their hard-to-abate emissions – like those associated with supply chains or outsourced activities.

[Learn more about carbon credits here.](#)



CPPAs

We can match your organisation with a suitable renewables generator as well as tailoring and managing the supply contract. A Corporate Power Purchase Agreement (CPPA) pinpoints the source of the energy you consume and provides more evidence of your commitment to sustainability.

[Find more CPPA details on our website.](#)

If you want to discuss your new connections requirements, call 01473 707160 or fill out the short form at energy.drax.com/new-electricity-connections/, and we'll be in touch.

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energy.drax.com