



Charge Assist

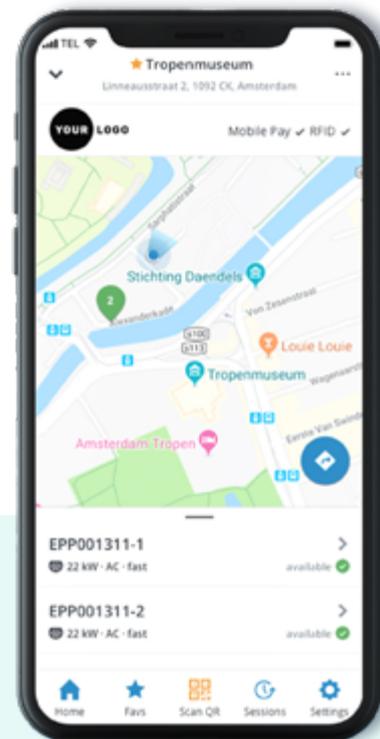
The charge stations Drax Electric Vehicles supplies and installs support the user-friendly Charge Assist mobile app. Using Charge Assist in conjunction with the Drax Electric Vehicles service helps you cover your charge stations' energy costs and generate revenue from them – hassle-free.



CHARGE ASSIST

Download and pay

Charge Assist – available for Apple and Android devices – allows EV drivers to use their phone to pay for charging. They can pay via Apple Pay or Google Pay, or with connected Visa or Mastercard accounts. The app allows new Charge Assist users to start paying for a charging session within minutes and it can securely store card details for future charging convenience.



Keeping it simple

Charge Assist instructions are visible on relevant charge stations and on nearby signage. To charge an EV using Charge Assist:



Download the app by either heading to the Apple Store or Google Play Store, scanning a QR code below the charging socket, or visiting www.chargeassist.app



Connect the EV to an available socket on the charge station



Follow the instructions in the app to make a secure payment and to start charging



Press 'Stop Charging' in the app or **disconnect** the EV from the charge station



Expand your user base

Charge Assist opens up your charge station(s) to a large number of potential users – particularly beneficial if you intend for your charge stations to generate revenue.



Charge your own tariffs

Charge stations with accurate metering capabilities (such as those that Drax Electric Vehicles supplies) enable you to cover your energy costs and generate revenue. Charge Assist supports this by recognising the price you've chosen to the end user for charging their vehicle. (Drax Electric Vehicles processes all payments securely on your behalf, passing on the proceeds to you less a minimal transaction fee.)



Stay flexible

Not sure whether you want your charge station to be public - or private-facing forever?

Drax can offer the flexibility of switching between Charge Assist and alternative authorisation methods. RFID (radio frequency identification) cards, for example, are ideal for scenarios where you want your drivers and/or employees to charge their vehicles without incurring personal expenses.