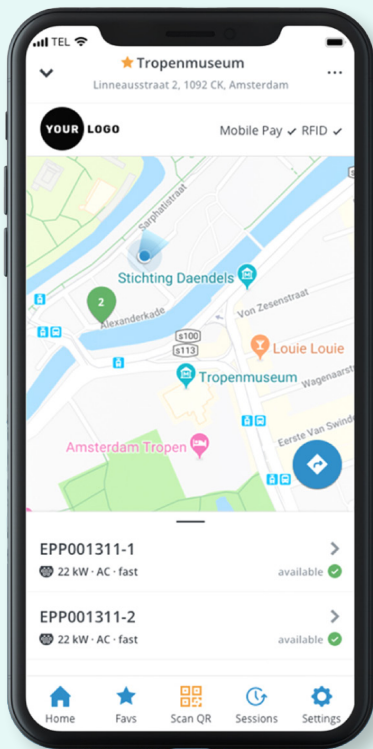


Charge Assist

drax

Electric
Vehicles

The charge stations Drax Electric Vehicles supplies and installs support the user-friendly Charge Assist mobile app. Using Charge Assist in conjunction with the Drax Electric Vehicles service helps you cover your charge stations' energy costs and generate revenue from them – hassle-free.



**CHARGE
ASSIST**

Download and pay

Charge Assist – available for Apple and Android devices – allows EV drivers to use their phone to pay for charging. They can pay via Apple Pay or Google Pay, or with connected Visa or Mastercard accounts. The app allows new Charge Assist users to start paying for a charging session within minutes and it can securely store card details for future charging convenience.

Keep it simple

Charge Assist instructions are visible on relevant charge stations and on nearby signage. To charge an EV using Charge Assist:

1. **Download** the app by either heading to the Apple Store or Google Play Store, scanning a QR code below the charging socket, or visiting www.chargeassist.app
2. **Connect** the EV to an available socket on the charge station
3. **Follow** the instructions in the app to make a secure payment and to start charging
4. **Press** 'Stop Charging' in the app or **disconnect** the EV from the charge station





Expand your user base

Charge Assist opens up your charge station(s) to a large number of potential users – particularly beneficial if you intend for your charge stations to generate revenue.

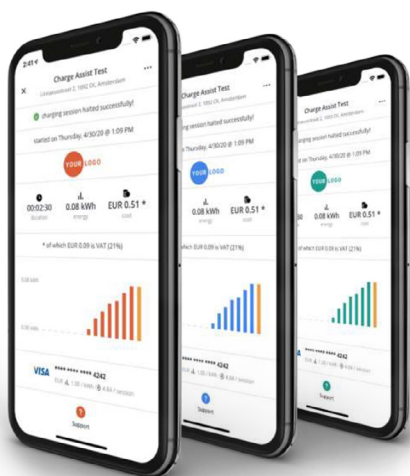
Restrict users

The app also supports the use of closed user groups to restrict who can access charge stations. This is ideal for scenarios where you want your drivers and/or employees to charge their vehicles without incurring personal expenses. Approved users activate relevant charge stations via an issued RFID (radio frequency identification) card.

Not sure whether you want your charge station to be public- or private-facing forever? Charge Assist allows you to switch between the two.

Charge your own tariffs

Charge stations with accurate metering capabilities (such as those that Drax Electric Vehicles supplies) enable you to cover your energy costs and generate revenue. Charge Assist supports this by recognising the price you've chosen to the end user for charging their vehicle. (Drax Electric Vehicles processes all payments securely on your behalf, passing on the proceeds to you less a minimal transaction fee.)



For further information visit chargeassist.app