








New connections at Drax

We provide an end-to-end new connections service, from contact through to commissioning and ongoing support. We'll support you through the process of setting up your contract, planning and scheduling installations, and getting connected.

When your meters are in place and renewable source electricity's powering your operations, you'll be perfectly positioned to advance your sustainability journey with our other decarbonisation services.

Why Drax?

	Dedicated team	Our specialist New Connections team will manage the planning and minimise the disruptions
	Quick connections	We'll commit to connecting your meters within four weeks – but we'll often manage it even faster than that
	Clear communications	We'll make clear requests and keep you up to date for a simple and quick connections process
	Smart by nature	We install smart or half-hourly meters for the accuracy, insights and time-saving benefits they offer
	Decarbonisation services	Scheduling new connections through Drax opens the door to our suite of designed to help you decarbonise services

Our new connections process

We follow a clear process to get you set up. The below diagram summarises the stages involved, but you can find out more by reading our [New electricity connections guide](#).



Abbreviations

MPAN Meter Point Administration Number

DNO Distribution network operator

MOP Meter operator

Responsibility

Drax

You

MOP



Certified by LRQA to ISO 9001:2015 – Quality Management System

For more information or to schedule new connections

To find out more about our new connections process, read case studies, or request your new connections:

@ [Visit our website](#)

☎ Call us on **01473 855767**

✉ Or email new.connection@drax.com

You can learn more about our decarbonisation services at energy.drax.com.

