

Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form, including the official use box, either digitally or using a pen, and return it to:

Drax Energy Solutions Limited
The Havens
Ransomes Europark
Ipswich
IP3 9SJ
Or by email to

Service User Number

4 2 6 8 6 0

Reference

Instruction to your bank or building society

Please pay Drax Energy Solutions Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this instruction may remain with Drax Energy Solutions Limited and, if so, details will be passed electronically to my bank or building society.

Name(s) of account holder(s)

Account number

Sort code

____ - ____ - ____

Bank/Building society name

Bank/Building society address

Postcode


Signed

Dated

_____ (DD/MM/YYYY)

Banks and building societies may not accept Direct Debit Instructions for some types of account.

Drax Energy Solutions Limited Registered in England & Wales, Number 05893966. Registered Office: Drax Power Station, Selby, North Yorkshire YO8 8PH. If you are not the intended recipient, or have received this communication in error, please advise us immediately and securely destroy the communication.

----- This guarantee should be detached and retained by the Payer. ----- 

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Drax Energy Solutions Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Drax Energy Solutions Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Drax Energy Solutions Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Drax Energy Solutions Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.