



How to read your Drax bill

We understand that reading your bill isn't always easy. So, we've made our energy bills as simple as we can, and produced this handy guide.

This bill includes examples of all the different sections you may see, but most bills won't include all sections.

Example

Here's your latest electricity bill

For the period:
1 November 2025 – 30 November 2025

ⓘ This is a copy invoice

M

YOUR ACCOUNT



Account number:
06041989

Invoice number: IN0161504

Invoice date: 04 December 2025

Supply address: Address line 1,
address line 2, town, postcode

Paying your bill

It's best to pay by Direct Debit, but you can find other ways to pay in this section.

How to pay

Pay online at drax.com/pay or call us on 0300 100 1000 to make a card payment.

You can also pay by BACS using account number 01234567 and sort code 00-00-00. Please use your account number as your payment reference.

What you need to know

- **This bill is based on deemed readings**
Please keep sending us your regular readings at drax.com to help us charge your business the right amount.

Key messages

This is where you can find useful information, such as your fixed period end date.

	Balance before this bill See page 2 for details	–£339.50
		
	Payments to the account See page 2 for details	£0.00
		
	New charges (inc VAT) See page 2 for details	£838.73
		
New balance		£449.23

The balance

Your current balance, including payments on the account and any new added charges.

This page provides a high level summary of what made up your bill. If you'd like more detail, you can find it on the next page.

The **site reference** we've allocated to the property location. And If you've provided us with your own unique site reference, we'll use it under **Customer site reference**.

Also known as the **Meter Point Administration Number**, or **MPAN**

See full breakdown below

Profile Class ID – defines the type of customer and expected load shape

Standard Settlement Configuration ID – how the meters registers map the time of use periods for settlement

DUoS Tariff ID – identifies the specific distribution use of system tariff that applies to the site

Distributor ID – identifies the regional Distribution Network Operator (DNO)

Unique Reference Number – the meter point ID that will remain the same until the MPAN is retired

Check Digit – used for validation of the MPAN

Details on how to contact us if you have questions, account changes, or wish to make a complaint

Site details

Site reference: 0020202

Customer site reference:
N/A

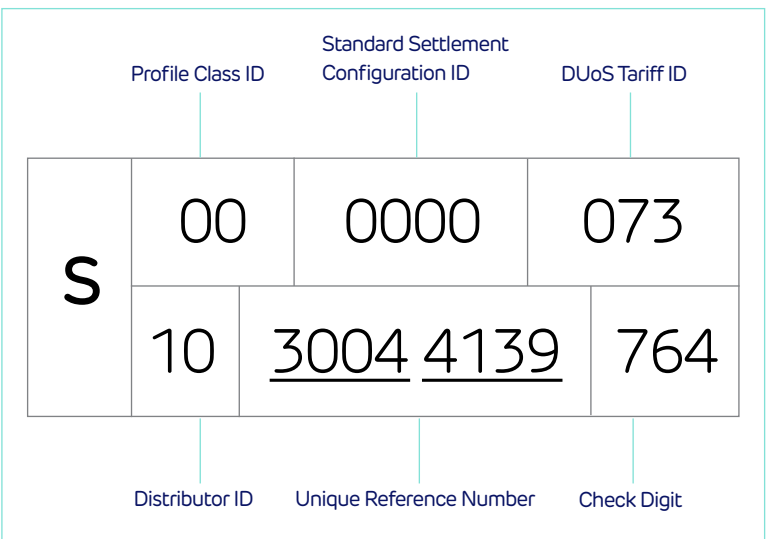
Electricity supply number:

01/04/2026 to 30/04/2026

S	00	0000	073	
	10	3004	4139	764

Meter serial number:

K18A007334



If you think we could do even better

Contact us using the details on the bill with any questions, or if any of your details change.

If you have any issues with us, please contact us or to find out more information about supplier and broker complaints, please visit energy.drax.com/complaints

NHH Conventional

This page gives a more detailed view of the charges that make up your bill.



Usage

This section breaks down how much energy your meter has used over the billing period.

It'll display the register name and Time Pattern Regime (TPR) ID associated to the meter.



Energy charges

This section breaks down the total cost of the energy you've used throughout the billing period. It summarises the costs associated to each register.



Other charges and fees

This section lists specific charges relating to your contractual agreement. It also includes Balancing Services Use of System (BSUoS) charges, which National Grid uses to balance the system. For more info, see our Guide to Third Party Costs.



Taxes, levies and other statutory obligations

The Government charges suppliers these to cover subsidising renewable energy generation and ensuring the UK has enough electricity to meet demand.

NEW CHARGES IN DETAIL

For the period: 01 June 2026 - 30 June 2026

Usage for meter 219819865

Day (00306)	Previous reading (01/06/2026): Estimated Read	115136
Register: UN	Latest reading (01/07/2026): Estimated Read	116163
Meter usage		1027
Meter multiplier		1
kWh used		1027

Energy charges

Item	kWh	× Rate (p. per kWh)	= Charge
Day	1027	26.780	£275.03
Total energy charges for this period			£275.03

Other charges and fees

Item	Unit(s)	× Rate	= Charge
Standing Charge	-	-	£141.60
Total other charges and fees for this period			£141.60

Taxes, levies, and other statutory obligations

Item	Unit(s)	× Rate	= Charge
Unit Charge	kWh	p/kWh	Charge
Climate Change Levy	for 100% of energy used	0.801	£8.23
Total taxes, levies, and other statutory obligations for this period			£8.23

We supply renewable source electricity for this MPAN.

Total New Charges

Subtotal			£424.86
VAT payable	£424.86 at 20%		£84.98
Total new charges for this period			£509.84

HH Conventional

This page gives a more detailed view of the charges that make up your bill.



Energy charges

This section breaks down the total cost of the energy you've used throughout the billing period.

It'll display the timings associated to the tariff description. These timings can be corresponded to the HH backing data sent with the bill.



Other charges and fees

This section lists specific charges relating to your contractual agreement. It also includes Balancing Services Use of System (BSUoS) charges, which National Grid uses to balance the system. For more info, see our Guide to Third Party Costs.



Taxes, levies and other statutory obligations

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Energy charges

Item	kWh	✖ Rate (p. per kWh)	= Charge
Day 07:00 - 24:00	10789.8	24.447	£2,637.78
Night 00:00 - 07:00	6106.4	16.805	£1,026.18
Total energy charges for this period			£3,663.96

Other charges and fees

Item	Unit(s)	✖ Rate	= Charge
Standing Charge	-	-	£376.74
MOP Charges	-	-	£36.00
Data Collector & Data Aggregator	-	-	£26.42
Capacity Charge	kVA	£/kVA/mth	Charge
Availability	207	2.15	£445.05
Reactive Power	kVArh	p/kVArh	Charge
Reactive Power	3651.9	0.369	£13.48
Total other charges and fees for this period			£897.69

Taxes, levies, and other statutory obligations

Item	Unit(s)	✖ Rate	= Charge
Unit Charge	kWh	p/kWh	Charge
Climate Change Levy	for 100% of energy used	0.801	£135.34
Total taxes, levies, and other statutory obligations for this period			£135.34

We supply renewable source electricity for this MPAN.

Total New Charges

Subtotal			£4,696.99
VAT payable	£4,696.99 at 20%		£939.41
Total new charges for this period			£5,636.40

SMART & NHH AMR

This page gives a more detailed view of the charges that make up your bill.



Energy charges

This section breaks down the total cost of the energy you've used throughout the billing period.

It'll display the register ID associated to the meter.

A website link will be available on page two of the bill (see above). Customers can use the SSC (also on page two as shown above) and the High Level Description to find the detailed tariff description on our website, alongside the HH Backing data sent with the bill.



Other charges and fees

This section lists specific charges relating to your contractual agreement. It also includes Balancing Services Use of System (BSUoS) charges, which National Grid uses to balance the system. For more info, see our Guide to Third Party Costs.



Taxes, levies and other statutory obligations

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Energy charges

Item	kWh	✖ Rate (p. per kWh)	= Charge
Day	1374	20.370	£279.88
Total energy charges for this period			£279.88

Other charges and fees

Item	Unit(s)	✖ Rate	= Charge
Standing Charge	-	-	£17.64
Total other charges and fees for this period			£17.64

Taxes, levies, and other statutory obligations

Item	Unit(s)	✖ Rate	= Charge
Unit Charge	kWh	p/kWh	Charge
Climate Change Levy	for 100% of energy used	0.775	£10.65
Total taxes, levies, and other statutory obligations for this period			£10.65

We supply renewable source electricity for this MPAN.

Total New Charges

Subtotal			£308.17
VAT payable	£308.17 at 20%		£61.64
Total new charges for this period			£369.81

For more information about Third Party Costs, see [our website](#)



Questions?

Contact us at energy.drax.com/contact-us

Find out where our electricity comes from at energy.drax.com/support/fuel-mix-disclosure.



Customer complaints: We do our best to get things right. But sometimes things go wrong and, if this happens, we want to work with you to reach a resolution you're happy with. You can find our supplier and broker complaints process at energy.drax.com/help/complaints.



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