



How to read your Drax bill

We understand that reading your bill isn't always easy. So, we've made our energy bills as simple as we can, and produced this handy guide.

This bill includes examples of all the different sections you may see, but most bills won't include all sections.

Example

Here's your latest **electricity bill**

For the period:
1 August 2020 – 30 August 2020

ⓘ This is a copy invoice

YOUR ACCOUNT

 **Account number:**
06041989

 **Invoice number:** IN0161504

 **Invoice date:** 04 September 2020

 **Supply address:** Address line 1,
address line 2, town, postcode

Paying your bill

It's best to pay by Direct Debit, but you can find other ways to pay in this section.

How to pay

Pay online at drax.com/pay or call us on **0300 100 1000** to make a card payment.

You can also pay by BACS using account number **01234567** and sort code **00-00-00**. **Please use your account number as your payment reference.**

What you need to know

- **This bill is based on deemed readings**
Please keep sending us your regular readings at drax.com to help us charge your business the right amount.

Key messages

This is where we'll include any important information about your bill, such as if it's based on actual or estimated meter readings.

 **Balance before this bill** **-£339.50**
See page 2 for details

 **Payments to the account** **£0.00**
See page 2 for details

 **New charges (inc VAT)** **£838.73**
See page 2 for details

New balance **£449.23**

The balance

Your current balance, including payments on the account and any new added charges.

This page provides a high level summary of what made up your bill. If you'd like more detail, you can find it on the next page.

Also known as the **Meter Point Administration Number**, or **MPAN**

Site details

Site number: 01234567

Site reference: 01234567

Electricity supply number:

S	12	345	678
	12	34567890	123

Balance before the bill

This section summarises your balance before the bill - this could include unpaid balances from previous bills or credit notes.



Balance before this bill

What happened?	Amount
Balance brought forward	£0.00
Credit note (CR000040446)	-£345.00
Refund	£5.50
Balance before this bill	-£339.50

Payments to the account

This section shows a summary of any payments you've made to the account.



Payments to the account

Date	Item	Charge
12/02/2011	Credit return	£100.00
12/02/2011	Direct debit payment	-£25.00
13/02/2011	Returned direct debit	£25.00
13/02/2011	Credit return cancelled	-£100.00
14/02/2011	Cheque payment	-£25.00
15/02/2011	Returned cheque	£25.00
16/02/2011	BACS payment	-£8.50
17/02/2011	Electronic funds transfer payment	-£11.50
18/02/2011	Cash payment	-£1.50
19/02/2011	Standing order payment	-£1.00
20/02/2011	Card payment	-£2.50
20/02/2011	Transfer from MPAN 1234567890	-£12.50
22/02/2011	Transfer to MPAN 1234567890	£37.50
Total payments to the account		£0.00

New charges

This section shows a summary of any new charges added since your last bill. For example, the cost of energy you've used since the last bill period, third party costs and taxes.



New charges

NEW CHARGES SUMMARY

For the period: 1 August 2020 – 30 August 2020

Energy charges		£100.00
Energy system losses charges		£ 2.68
Other charges and fees		£288.86
Distribution charges		£ 178.68
Transmission charges		£ 20.00
Reconciliation adjustments		£50.00
Taxes, levies, and other statutory obligations		£83.72
Subtotal		£723.94
VAT payable	£200.00 at 5%	£10.00
	£523.94 at 20%	£104.79
Total new charges for this period		£838.73

You'll find a full breakdown of each new charge on the next page



This page gives a more detailed view of the charges that make up your bill.



Usage

This section breaks down how much energy your meter has used over the billing period.



Energy charges

This section breaks down the total cost of the energy you've used throughout the billing period.



Distribution losses

This is when there's a difference between the amount of energy entering and leaving the distribution network. These losses happen for several reasons. Since there's an environmental and economic cost associated with losses, users of the network pay this cost.



Other charges and fees

This section lists specific charges relating to your contractual agreement. It also includes Balancing Services Use of System (BSUoS) charges, which National Grid uses to balance the system. For more info, see our Guide to Third Party Costs.



NEW CHARGES IN DETAIL

For the period: 1 August 2020 – 30 August 2020

Usage for meter K00G05393

Day rate (07:00—24:00) Register: 00	Previous reading (01/08/2020): Deemed read	96432.10
	Latest reading (11/08/2020): Estimated	97721.60
	Meter usage	1289.70
	Meter multiplier	1
	kWh used	1289.70
Night rate (00:00—07:00) Register: 00	Previous reading (01/08/2020): Deemed read	7732.60
	Latest reading (11/08/2020): Estimated	8238.40
	Meter usage	505.80
	Meter multiplier	1
	kWh used	505.80

Energy charges

Item	kWh	× Rate (p. per kWh)	= Charge
Day usage	1289.70	9.476	£122.21
Night usage	505.80	2.343	£11.86
Flex adjustment	–	–	–£34.07
Total energy charges for this period			£100.00

Energy system losses charges

Distribution losses	kWh	× Rate (p. per kWh)	= Charge
Day	25.70	9.476	£2.44
Night	10.10	2.343	£0.24
Total energy system losses charges for this period			£2.68

Other charges and fees

Item	kWh	× Rate (p. per kWh)	= Charge
Standing charges	–	–	£100.00
Account management fee	1795.50	1.000	£17.96
Broker commission	1795.50	1.000	£17.96
Fixed	1795.50	1.000	£17.96
Bsuos estimate	1795.50	0.459	£8.24
Elxon settlement	1795.50	0.459	£45.24
Variance charge	–	–	£50.00
Data collector & data aggregator	–	–	£ 21.00
MOP agent	–	–	£ 10.50
Total other charges and fees for this period			£288.86

Distributor charges

Item	Unit	× Rate (p. per Unit)	= Charge
Fixed	–	–	£32.49
Availability	150 kVA	2.66	£119.70
Excess capacity	10 kVA	2.66	£7.98
Red unit	215.60 kWh	8.013	£17.28
Amber unit	323.10 kWh	0.213	£0.68
Green unit	1256.80 kWh	0.029	£0.36
Reactive energy	126.00 kVAh	0.151	£0.19
Total distributor charges for this period			£178.68

Distributor charges

The fixed and capacity charges that cover the cost of installing, operating and maintaining safe and reliable electricity supplies. The red, amber and green charges relate to peak times of usage (and therefore prices) on the network.



Transmission charges

Transmission charges recover the cost of installing and maintaining the National Grid. The cost's based on your average demand during periods of peak national demand (in November and February). Then it's multiplied by your regional tariff.



Reconciliation adjustments

These occur when we review your account to ensure we've billed you correctly. We estimate some non-energy charges until the Government and various industry bodies confirm the cost. If there's a discrepancy between the estimate and actual cost, we make an adjustment.



Taxes, levies and other statutory obligations

The Government charges suppliers these to cover subsidising renewable energy generation and ensuring the UK has enough electricity to meet demand.

Transmission charges

Item	Charge
TNUoS instalment charge	£20.00
Total transmission charges for this period	£20.00

Reconciliation adjustments

Date	Item	Charge
-	TNUoS	£10.00
July 2012	BSUoS	£10.00
July 2012	Feed-in Levelisation	£10.00
-	Supplier Obligation Levy	£10.00
20/12/2013	Settlement Levy	£10.00
Total reconciliation adjustments for this period		£50.00

Taxes, levies, and other statutory obligations

Item	kWh	Rate (p. per kWh)	Charge
Renewable Obligation	1795.50	1.000	£17.96
Feed-in Levelisation	1795.50	1.000	£17.96
Climate Change Levy	for 75% of energy used	0.470	£ 6.33
CfD Operational Levy	1795.50	0.363	£8.24
CfD Interim Rate Levy (01/07/2015 – 30/09/2015)	1795.50	0.363	£8.24
CM Settlement Costs Instalment	-	-	£25.00
Capacity Market Levy	-	-	£0.00
Total taxes, levies, and other statutory obligations for this period			£83.72

Total new charges

Subtotal		£723.94
VAT payable	£200.00 at 5%	£10.00
	£523.94 at 20%	£104.79
Total new charges for this period		£838.73

For more information about Third Party Costs, see [our website](#)



Questions?

Contact us at contactteam@drax.com

[*energy.drax.com/news/energy-is-less-than-40-electricity-bill](http://energy.drax.com/news/energy-is-less-than-40-electricity-bill)



Customer complaints: We do our best to get things right. However, you can find information about our complaints procedure at energy.drax.com/help/complaints

