

Trimble

Trimble Unity Construct

PROVIDENCE

Large Healthcare System

CASE STUDY

Providence® is a large healthcare system with 52 hospitals and 1,085 clinics across seven U.S. states. In 2013, the organization decided to seek a centralized construction project software platform to manage projects in their capital program. After weighing their options carefully, they selected Trimble® Unity Construct.

Today, Providence uses Trimble Unity Construct to manage costs and documents, and to track new contracts, change orders, and invoices. Some regions also utilize the solution's time tracking, scheduling, and bidding capabilities. IT leaders at the organization have integrated Trimble Unity Construct with a financial analytics platform and are rolling out a new integration with their ERP software in 2022.

Nine years after initial implementation, Providence has about 1,200 active projects in Trimble Unity Construct, including new construction, maintenance, remodels, and other projects. Around 200 users have access to Trimble Unity Construct, where they can share documents and complete processes, saving time and ensuring that construction projects continue to move forward.

> We now have a **technical standard,** so they have to follow the **approval chain of command** for the invoices, for change orders, and for new contracts. It helps everyone remember to keep their data updated—which makes our reporting **more accurate**."

Nancy Carl
Data Manager for Real Estate Strategy & Operations (RESO) | Providence



CASE STUDY

Goal

Providence, a large health system operating facilities in seven U.S. states, needed a streamlined system to track capital projects, costs, and documents.

Challenge

With many projects scattered across geographical regions, the solution needed to facilitate communication between internal and external stakeholders, including general contractors and architects.

Solution

Trimble Unity Construct's comprehensive solution allows Providence to digitize processes around invoicing, change orders, initiating new contracts, and closing out completed ones.

Ongoing Benefits

The solution also provides a wealth of project data that's useful for high-level decision makers at the organization.

CASE STUDY

Generating Clean Data

Standardized Processes

Providence standardized key workflows in Trimble Unity Construct, improving adoption and ensuring consistent data across projects.

Approval Management

Construction managers use Trimble Unity Construct for invoice, contract, and change order approvals, following a defined approval chain.

Accurate Reporting

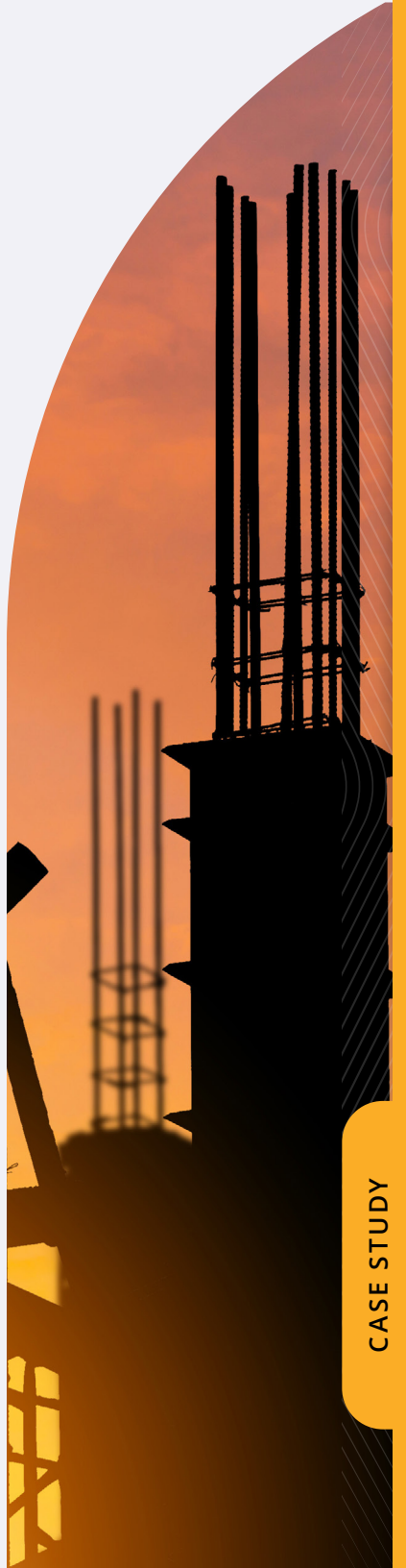
Consistent data entry helps keep project information current, resulting in more reliable and accurate reporting.

Actionable Insights

Weekly reports provide visibility into team performance, workloads, approvals, and outstanding invoices, supporting informed decision-making.

> We do a lot of reporting, I ensure that data is clean and that we're providing fields within forms that are useful to our design and construction managers"

Nancy Carl
Data Manager for
Real Estate Strategy & Operations (RESO)



CASE STUDY



Improving and Expanding Processes

Improved Payment Tracking

Utilizing Trimble Unity Construct's processes has sped up payment delivery to vendors. It has also made it easier to track invoices that were not getting paid, creating a clear improvement in visibility and efficiency.

Future Process Expansion

The RESO Data Management team plans to implement additional processes, including workflows for project entry and budget management. These enhancements will further standardize and streamline operations across the organization.

Vendor Collaboration & DocuSign

External vendors currently use Trimble Unity Construct to view and upload documents and share information. With the DocuSign integration, vendors are able to sign change order documents directly within the process. The system will track vendor participation and alert construction managers when action is needed, reducing administrative effort and improving accountability.

We'll be building out the ability in our new contracts to send documents out to external vendors to sign as part of our change order process. They will then come back through the **Providence approval process.**

Nancy Carl
Data Manager for Real Estate Strategy & Operations (RESO) | Providence

CASE STUDY

Trimble Unity Construct

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The best way to understand how Trimble Unity Construct can transform your capital program management is to see it for yourself.

See how Trimble Unity Construct can help you.

REQUEST A DEMO



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