PUBLIC

Insta Trust Services

Management of Remote Qualified Seal Creation Device Terms and Conditions

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1 Introduction

This document describes terms and conditions of Insta Trust Services, Management of Remote Qualified Seal Creation Device, descripted by document D91014SD41(TSP Statement).

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2 Terms and Conditions – Trust services

2.1 Applied Policy

Applied policy is EU SSAS v2 Policy with practices described in document D91014SD41(TSP Statement), Insta Advance.

2.2 Limitations

Insta acts as a Qualified Trust Service Provider for management of remote Qualified Seal Creation Device. The service is available only for customers of DVV via qualified sealing service provided by DVV.

2.3 The Subscriber's Obligations

The Subscriber must register with the DVV (Digi- ja Väestötietovirasto).

The Subscriber shall protect its private key associated with the access certificate issued by the DVV. In case of compromise, the certificate revocation request shall be made to DVV without undue delay.

2.4 Information for Parties relying on the trust service

The sealing keys are managed according to procedures described in document D91014SD41(TSP Statement), Insta Advance.

2.5 TSP's event logs retain period

TSP’s event logs records are retained according to regulation. Application logs are retained for 15 years.

2.6 Limitations of Liability

Limitations of Liability are agreed in the contract between the Insta and customer, taking into account the obligations of the legislation.

2.7 Applicable Legal System

This Service is operated under Finnish Law.

2.8 Complaints and dispute settlement

Complaints can be submitted via DVV. Complaints targeted to this service are managed in cooperation with Insta and DVV.

Dispute resolution is handled in the Finnish District Court.

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2.9 Conformity Assessment Scheme

The service has been assessed by an accredited auditor in accordance with EiDAS regulation and Finnish legislation. The Service is under supervision of Traficom.

2.10 TSP's contact information

TSP’s contact information:

- tel: +358 10 442 1680
- mail: support@insta.fi

2.11 Availability

The service is available 24/7/365.

2.12 Updates and reviews

This document will be updated:

- in case of major changes
- if necessary, also due to changes by other parties

Review is made annually by a support organization.

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