

# FAQ Last Chance

## **What is the “Last Chance” promotion?**

This promotion runs from Thursday 30/04 up to and including Sunday 26/07/2026 on our webshop and in our stores. Promotion only valid on the indicated participating products in the shops and on the webshop and while stocks last.

## **Which products are included in the promotion?**

The promotion only applies to the indicated, participating products in our stores, webshop, and the MediaMarkt app, while supplies last.

## **Is there a limit on the number of products I can buy?**

Yes, each customer can purchase a maximum of two (2) units of the same product during the promotion period.

## **Can I combine this promotion with other promotions or discounts?**

No, this promotion cannot be combined with other promotions or discounts.

## **What are the store opening hours during the promotion?**

Regular opening hours apply. On Sunday, 08/03/2026, most stores are open for extended hours. You can check via the [opening hours page](#). The webshop is open 24/7.

## **What about private copying levy (thuiskopieheffing)?**

Private copying levy applies to data-carrying products. A list of rates and categories is available in the terms and conditions.

## **Are delivery costs, services, and workshops discounted?**

No, these are not discounted during the promotion period.

## **Do cashback actions remain valid during the promotion?**

Yes, cashback actions remain in effect. Check the ongoing cashback promotions on our website.

## **Are prices specially adjusted for this promotion?**

No, our prices are monitored daily to remain competitive, regardless of any promotion.

## **What if a product is out of stock during the promotion?**

For participating products, it is “while supplies last.” Once sold out, the product is no longer available at the promotional price.

## **I haven’t received an order confirmation. What should I do?**

Check your spam folder. If you have not received it after 24 hours, contact [customer service](#).

## **When will my product be delivered?**

The expected delivery time is shown at checkout. Due to the popularity of the promotion, delivery may take slightly longer than usual.

## **Can I buy a product online and pick it up in-store?**

Yes, via our free “Online Pick Up” service. Choose “Pick up in-store” at checkout.

**Is your question not listed here?**

Visit our [customer service page](#) for more information or to get in touch.