
ROBINSON & HENRY, P.C.

Attorneys at Law



New Year, New Beginnings: January Edition 2025!

Want to be featured in our next newsletter?

Share important news about your team with the rest of us! Reach out to Isabella with your good news story.



A Word From Our...

Founding Partner
Bill Henry

Robinson & Henry's Embrace of AI: Leading the Way in Innovation

Robinson & Henry has always strived to be at the forefront of innovation, and we're excited to integrate cutting-edge AI technology into our legal practice. Staying ahead of the curve allows us to serve our clients more efficiently and effectively while empowering our team to focus on what matters most—providing exceptional legal services.

How AI is shaping our operations right now:

1. **Empowering Our Legal Teams:** Attorneys and paralegals now leverage LexisNexis AI to conduct advanced legal research, enabling us to deliver precise, informed solutions faster than ever.
2. **Enhanced Marketing Strategies:** Our marketing team uses AI-powered search ads to connect with the right audience. AI dynamically adjusts bids and ad content based on user intent, ensuring we reach potential clients with tailored messages. We also utilize AI to perfect audio during video production, improving the quality of our outreach.

What's coming in 2025:

3. **Future Innovations in Client Booking:** We'll launch AI-driven tools to analyze and match client inquiries with the right attorneys. Clients can book appointments online, creating a more streamlined and convenient process.
 4. **AI Search on Our Website:** Our website will feature AI-powered search capabilities to answer client questions, provide helpful resources, and guide visitors to schedule consultations.
 5. **Optimized Client Calls:** The Sales Operations Team will adopt Zoom AI to route calls more efficiently and decrease wait times. Sentiment analysis and call transcription will give attorneys valuable insights into client needs.
 6. **Streamlining Internal Operations:** Our IT team will use Zendesk AI to create a centralized knowledge base, allowing R&H team members to access firm-related information quickly.
- R&H is committed to investing in technology that enhances our services and solidifies our position as leaders in the Colorado legal market. By embracing AI, we're improving client experiences and empowering our team to achieve greater success. Together, we're shaping the future of legal practice.

New Heights: Celebrating Professional Success



From L: Towsky, Galler, Snodgrass, and Robinson

We're excited to announce the promotion of Peter Towsky, Mark Galler, and Kelly Snodgrass to Partner and Edmund Robinson to Senior Associate beginning February 1. These talented attorneys have shown outstanding leadership, client dedication, and a commitment to our firm's success. Congratulations on this well-deserved achievement!



Counselor's Corner

Jon Topolewski
Personal Injury Partner

This year, Marketing hopes to feature a case from a different practice area each month in the newsletter. We kick off Counselor's Corner with a contingency case from Jon Topolewski's Team.

Contingency Team Wins Exemplary Damages and Successor Liability Motions in Improper Water Softener Installation Case

The Contingency Team recently celebrated big wins in a case against a company that, since 2014, has been exposing Coloradans to harmful bacteria through its unlicensed and improper installation of water softeners. On January 24, 2025, Larimer County Judge Laurie Kazun Dean granted the team's contested motions for exemplary damages and successor liability—orders that should hopefully be the death nail in the company's operations.

How One Company Sickened Possibly Thousands

Jon Topolewski and his team have been litigating multiple cases against Home Water Solutions (HWS) since 2022. The first client came to R&H after their family's two dogs died and the household became sick following a water softener installation in their home.

[Read What the Client Said](#)

The client encountered an HWS representative at Home Depot who offered a free home water test. Our unsuspecting client was unaware they hired an unlicensed company that would fail to file permits for the water softener installation.

An inexperienced HWS employee connected the water softener drainage tube directly into the home's waste pipe. This cross-connection allowed harmful bacteria to move from the sewer line into the home's potable water supply.

HWS workers incorrectly installed these systems in homes across Colorado.

Colorado Consumer Protection Act Claim

R&H brought a claim against HWS for violating the Colorado Consumer Protection Act, among other causes of action. The CCPA claim enabled Jon and his team to obtain HWS customer lists, connecting them with other homeowners who had suffered similar harm. Jon's team brought four additional claims against the company on behalf of injured customers.

The Colorado Plumbing Board issued a cease and desist order against HWS for its unlicensed practices.

The Company Tries to Evade Accountability

In response to these legal actions, HWS fraudulently tried to hide assets and sidestep financial consequences. HWS incorporated its registered trade name and appointed a new president.

Home Water Solutions became Home Service Solutions (HSS). HSS's new president is the son of the HWS owner. HSS assumed HWS' phone number and began operating out of the retail office located directly next to HWS' principal office.

HWS concealed these changes until raising them as an argument in a Motion for Summary Judgment the company filed in August 2024. In its defense, the company stated that the CCPA claims must fail because HWS was no longer operating and not a threat to potential consumers.

The court denied HWS' motion for summary judgment.

Judge Awarded Leave to File Punitive Damages and a Successor Liability Claim Against HSS

The contingency team filed motions for exemplary damages and successor liability given HWS' outrageous conduct and efforts to conceal assets in subversively trying to continue to operate through its registered tradename.

Judge Dean's order for punitive damages and successor liability is an important rebuke to this type of underhanded conduct.

[Watch Jon's Interview on this Case](#)



In the Media

Ryan Robertson Criminal Defense Partner

Colorado Springs TV station KOAA sought the firm's help in making sense of international extradition laws. KOAA reporter Michelle Reyes interviewed Criminal Defense Partner Ryan Robertson on Friday, January 24. Ryan did a tremendous job breaking down a complex issue for the station's viewers.

[Check Out the News Story](#)

Welcome to the Team

Colorado Springs

Alex Cavin, Partner
Anita Dudley, Admin
Emily Miller, Junior Associate
Adam Pienciak, Senior Associate
Kimberly Wright, Senior Paralegal

Centennial

Haley Bozeman, Junior Licensed
Legal Paraprofessional
Robby Landis, Senior Associate
Harvey Skees, Partner

Denver Hampden

Chantal Crawley, Senior Associate
Analysse Falanga, Admin
James Gilchrist, Admin
Jonathan Gahinet, Admin
Efren Lomas, Admin
Eva Whitehead, Admin

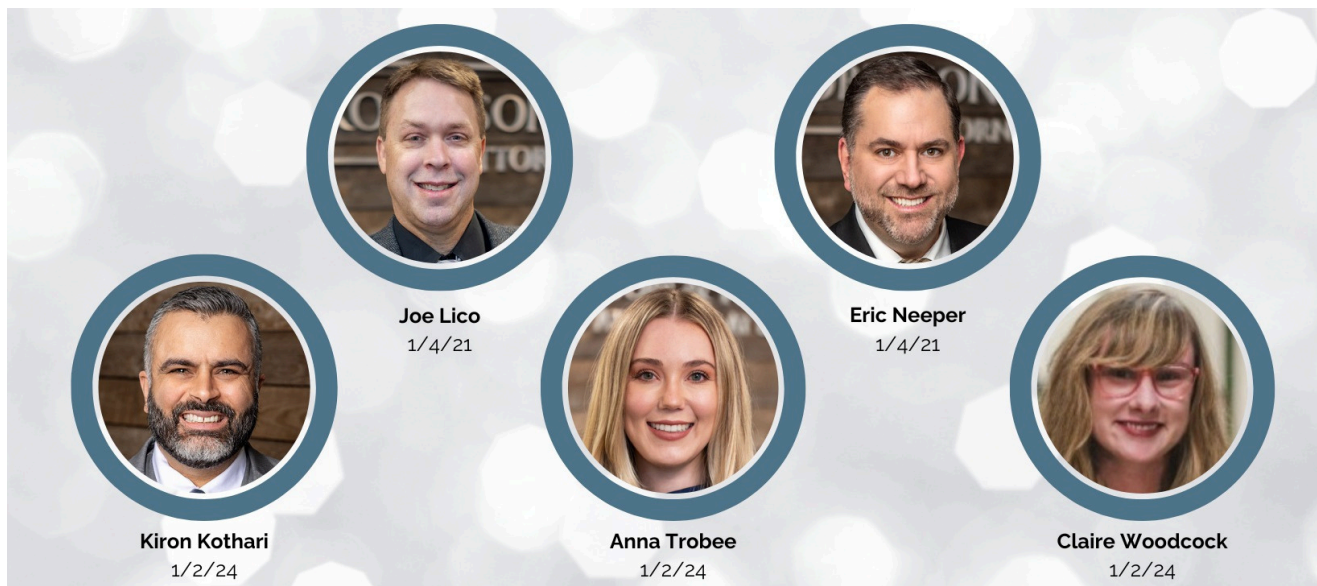
Highlands Ranch

Amy Martineau, Senior Paralegal

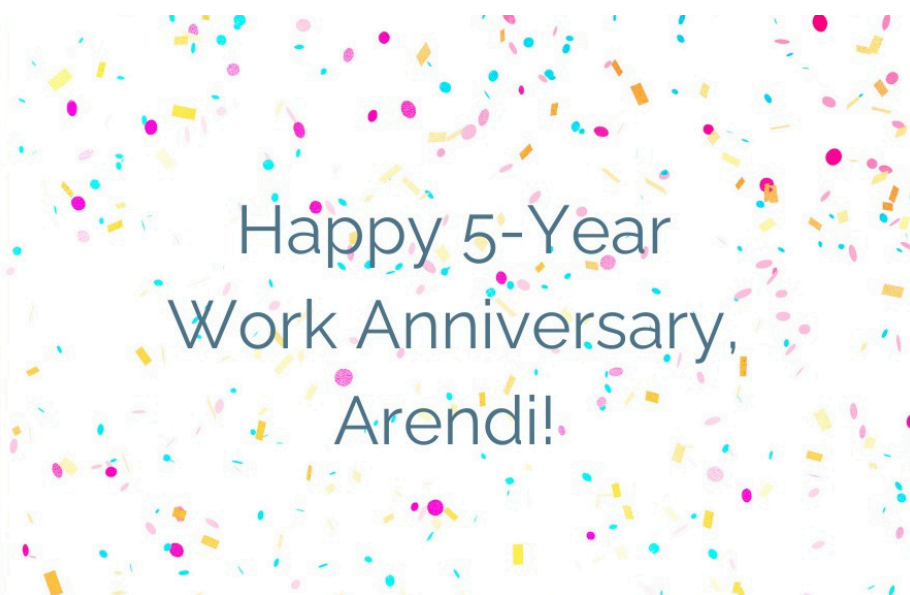
Westminster

Jacquelyn Lehecka, Partner

Happy Anniversary



Join us in congratulating our colleagues with work anniversaries this month! Let's celebrate these five remarkable colleagues who continue to shape our success and make our workplace extraordinary!



In December, Senior Client Coordinator Arendi Reynoso reached a special milestone at R&H. For five years, Arendi has contributed immensely to the firm's success. Her commitment to excellence and positive energy make the workplace brighter. Congratulations, Arendi, on this significant achievement! Here's to many more years of continued growth and success together.



Find out when new jobs become available! Join the email list to get notified when a new position is posted.

Apply for current R&H job opportunities on the firm's Careers page.

Get Job Alerts!

Robinson & Henry champions professional growth and development. Our commitment to career advancement is reflected in our 'promote from within' philosophy, creating opportunities for team members to progress when possible.

