



Want to be featured in our next newsletter?

Share important news about your team with the rest of us!
Reach out to **Isabella** with your good news story.



A Word From Our...

Director of Sales
Operations

Jason Eversole

AI in Action: How Sales Operations is Innovating Our Workflow

You've heard a lot about AI, but how are we actually using it? This year, Sales Operations has made it a top priority to integrate AI into our daily work. Our goal is simple: help our sales team be more efficient and provide a world-class experience for our clients.

Check out how we're putting AI to work:

Book an Appointment with Our AI Scheduler! Our new AI scheduling system lets prospective clients book a consultation directly on our website. This smart tool classifies their legal matter, allows them to choose a specific attorney, and even takes their payment—all on their own. It's a huge help when the office is closed, ensuring we never miss an opportunity to connect with a potential client.

Zoom: Smarter Training and Better Notes. Thanks to AI enhancements in Zoom, our Contact Center agents are getting trained faster, and our intake notes are more precise than ever. A new meta guide helps agents ask the right questions to qualify leads, and the AI automatically summarizes the call. This has led to more consistent and professional notes across the board.

The possibilities for more AI connections will only grow with our new Salesforce rollout in September. We know our team brings the most value to the client experience, but leveraging AI helps us work smarter, stay ahead of the curve, and keep Robinson & Henry at the forefront of legal technology.



Counselor's Corner

Jon Topolewski
Personal Injury Partner

Contingency Team Secures \$90,000 Settlement for Client Bitten by Dog

A client suffered serious injuries after being viciously bitten by her landlord's dog while walking to her home on the property. The wound became necrotic, requiring hospitalization and medical treatment.

After another firm withdrew due to an insurance coverage denial, R&H's contingency team stepped in, reviewed the policy, and filed a lawsuit. Within just five months, the team successfully challenged the carrier's refusal and secured a **\$90,000 settlement**, providing fair compensation for the client's injuries and expenses.

Taking on a difficult dog bite case filled with liability and coverage issues and turning a \$0 offer to a \$90,000 settlement within five months of retention is another example of the contingency's dedication to finding justice for clients even when other firms are unwilling. A five-star review at the end of the day doesn't hurt either!

R&H Attorney Awards



Robinson & Henry is proud to announce that in the prestigious Best Lawyers: Ones to Watch® in America 2026 Edition nine of our attorneys have been recognized

Our honored attorneys and their practice areas include:

Sidney Billings — Litigation: Real Estate; Real Estate Law

Katherine Fontenot — Elder Law

Matthew Hamblin — Insurance Law

Megan Jury — Elder Law

Sarah Kroll — Family Law

Alicia Reinken — Litigation: Real Estate

Peter Towsky — Business Organizations (LLCs & Partnerships);

Litigation: Real Estate

Anna Trobee — Criminal Defense: General Practice; Family Law

Raven Velasquez — Labor & Employment Law: Management

Their skill, commitment, and client advocacy continue to set the standard for excellence.

In the Media



Denver metro area media continue to cover Partner Peter Towsky's dogged pursuit of justice for homeowners in the Todd Creek Farms HOA. Since July, this case has been reported on three times, most recently by The Denver Post and CBS Colorado. This case has everything a made-for-TV movie needs: drama, allegations of fraud, and self-dealing. Trust us, it's juicy! Check out all the coverage on our In the Media page!

[In The Media](#)



Reporters also reached out to our Criminal Defense Team for their insight on two major issues that have people talking around Colorado: 1) a lack of funeral home regulations in Colorado, and 2) how AI is infiltrating nearly every aspect of our lives.

KKTV in Colorado Springs talked with Partner Ryan Robertson

about the gruesome case of the Return to Nature Funeral Home's mishandling of human remains that has captured national headlines. Ryan spoke to KKTV after one of the funeral home operators entered a guilty plea. Check out that story:

Next, **Denver 7 met with Senior Associate Anna Trobee** to discuss possible unintended consequences of law enforcement officers using artificial intelligence to write their field reports.

The Marketing Team would like to personally thank Peter, Ryan, and Anna for taking the time to participate in our recent media interviews. We know you have incredibly demanding schedules, and we are so grateful for your willingness to share your expertise. Your insights are invaluable, and you are excellent ambassadors for our firm.

Heather Jacobson Joins Women in Leadership Advisory Board

*Congratulations
On Completing the Program!*



Membership on this invitation-only board is extended to individuals based on their notable personal and professional achievements. This invitation is a testament to Heather's dedication, leadership, and hard work. Her commitment to professional growth and making a meaningful impact in the community continues to set a high standard for excellence.

New Colleagues

Centennial

Sammuel Shively, Attorney

Colorado Springs North

Dianna McClary, Paralegal

Michele Maciel, Senior Paralegal

Highlands Ranch

Francis Cuddihee, Senior Associate

Ish Hossain, Senior Associate

Happy Anniversary



Social Media: 'It's Popping Off'

Criminal Defense **Partner Ryan Robertson's** recent video on what to do if you've been accused of a crime **earned 2,000 views** in August. The content highlights our personalized approach to defense while continuing to strengthen brand visibility. **(Click the play button below to watch!)**



Attorney spotlight videos are a powerful way to increase our brand's visibility and strengthen recognition across all platforms. If you have a story or perspective you'd like to share, **connect with Marketing**—we'd love to feature you. Remember to like, share, and comment on our posts.



Pet-torneys of the Month: Kira & Goggles



Met our pet -torneys of the Month! 🐾

Kira is a goofy adventurer who loves warm-weather walks, rocking her jacket even in the heat, and zooming through the house at bedtime. She's fearless with shins and cats but not a



Owner: Eric Farmer, Contact Center Specialist

fan of thunder or fireworks. Goggles, on the other hand, is a lovable snuggler who adores everyone, has a knack for lounging in the most awkward spots until gravity takes over, and always acts surprised when he falls. Like a true little brother, he pesters his big sister and then pretends she started it. Together, these two keep their family laughing with endless love and just the right amount of mischief!

Jobs at R&H



Find out when new jobs become available at R&H. Join the email list to get notified when a new position is posted.

Apply for current R&H job opportunities on the firm's Careers page.

[Get Job Alerts](#)

Robinson & Henry champions professional growth and development. Our commitment to career advancement is reflected in our 'promote from within' philosophy, creating opportunities for team members to progress when possible.