

# Grid<sup>®</sup> Report for eDiscovery

## Winter 2025



### eDiscovery Software

Contenders									Leaders
Niche									High Performers

Market Presence

Satisfaction

G2 Grid<sup>®</sup> Scoring

(eDiscovery Software continues on next page)

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# eDiscovery Software (continued)

## eDiscovery Software Definition

Electronic discovery (eDiscovery) software enables the review of electronic documents and information for use during litigation. Law firms and corporate legal departments use eDiscovery platforms to collect all possible files and associated metadata, filter out information beyond the legal scope, and then review individual documents to determine relevance to the case. This is preceded by a subpoena for digital information sent to relevant parties, which specifies the types of files, dates considered, relevant content, and other stipulations. Many eDiscovery products integrate with [database](#), [file storage](#), or [backup](#) systems to streamline import and data collection processes as well as other [case management tools](#) to group this data with all other information related to specific cases.

To qualify for inclusion in the eDiscovery category, a product must:

- ▶ Gather and compartmentalize data files from companies and individuals involved in pending court cases
- ▶ Filter and sort documents as needed based on user settings, pulling data points relevant to the case

## eDiscovery Grid® Scoring Description

Products shown on the Grid® for eDiscovery have received a minimum of 10 reviews/ratings in data gathered by November 19, 2024. Products are ranked by customer satisfaction (based on user reviews) and market presence (based on market share, seller size, and social impact) and placed into four categories on the Grid®:

- ▶ Products in the Leader quadrant are rated highly by G2 users and have substantial Market Presence scores. Leaders include: [Relativity](#), [Everlaw](#), [DISCO eDiscovery](#), [Epiq Discovery](#), [Logikcull](#), and [Casepoint](#)
- ▶ High Performing products have high customer Satisfaction scores and low Market Presence compared to the rest of the category. High Performers include: [Nextpoint](#), [Lexbe eDiscovery Platform](#), [CloudNine](#), [CloudNine LAW](#), and [Digital WarRoom](#)
- ▶ Contender products have relatively low customer Satisfaction scores and high Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Contenders include: [Sightline by Consilio](#), [Exterro E-Discovery](#), [LexisNexis Concordance](#), and [Viewpoint Integrated Analytics](#)
- ▶ Niche products have relatively low Satisfaction scores and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Niche products include: [Onna](#), [ZyLAB ONE](#), [IPRO](#), [Nuix eDiscovery Workstation](#), [Brainspace](#), [Gimmel Discover](#), [Ringtail](#), and [ESQUIRETEK](#)



# Grid® Scores for eDiscovery Software

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

## Leaders

	# of Reviews	Satisfaction	Market Presence	G2 Score
<a href="#">Relativity</a>	478	92	93	92
<a href="#">Everlaw</a>	553	98	85	91
<a href="#">DISCO eDiscovery</a>	128	70	80	75
<a href="#">Epiq Discovery</a>	35	51	91	71
<a href="#">Logikcull</a>	462	86	55	70
<a href="#">Casepoint</a>	23	59	50	55

## High Performers

<a href="#">Nextpoint</a>	124	62	37	50
<a href="#">Lexbe</a>	39	62	30	46
<a href="#">CloudNine</a>	16	66	20	43
<a href="#">CloudNine LAW</a>	11	54	26	40
<a href="#">Digital WarRoom</a>	40	59	15	37

## Contenders

<a href="#">Sightline by Consilio</a>	65	29	73	51
<a href="#">Exterro E-Discovery</a>	147	44	55	50
<a href="#">Concordance</a>	16	19	65	42
<a href="#">Viewpoint Integrated Analytics</a>	11	3	71	37

(Grid® Scores for eDiscovery Software continues on next page)

\* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



# Grid® Scores for eDiscovery Software (continued)

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

## Niche

	# of Reviews	Satisfaction	Market Presence	G2 Score
Onna	17	45	34	40
ZyLAB ONE eDiscovery	21	49	27	38
IPRO	27	44	22	33
Nuix eDiscovery Workstation	11	22	38	30
Brainspace	10	45	11	28
Gimmal Discover	14	46	6	26
Ringtail	23	13	34	24
ESQUIRETEK	12	26	11	19

\* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



# Grid® Methodology

## Grid® Rating Methodology

The Grid® represents the democratic voice of real software users, rather than the subjective opinion of one analyst. G2 rates products from the eDiscovery category algorithmically based on data sourced from product reviews shared by G2 users and data sourced from third parties.

Technology buyers can use the Grid® to help them quickly select the best products for their businesses and to find peers with similar experiences. For sellers, media, investors, and analysts, the Grid® provides benchmarks for product comparison and market trend analysis.

## Grid® Scoring Methodology

The Grid® Report for eDiscovery | Winter 2025 is based on reviews collected through November 19, 2024. We apply unique algorithms to this data to calculate Satisfaction (v4.0) and Market Presence (v7.0) scores for the Winter 2025 report quarter. To view the eDiscovery Grid® with the most recent data, please visit the [eDiscovery](#) page. For more details on Grid® Scoring, please view the [G2 Scoring Methodology here](#).

## Grid® Categorization Methodology

Making G2 research relevant and easy for people to use as they evaluate and select business software products is one of our most important goals. In support of that goal, organizing products and software companies in a well-defined structure that makes capturing, evaluating, and displaying reviews and other research in an orderly manner is a critical part of the research process.

To manage the process of categorizing the software products and the related reviews in the G2 community, G2 follows a publicly available [categorization methodology](#). All products appearing on the Grid® have passed through G2's categorization methodology and meet G2's category standards.

Many terms that appear regularly across G2 and are used to aid in product categorization warrant a definition to facilitate buyer understanding. These terms may be included within reviews from the G2 community or in executive summaries for products included on the Grid®. A [list of standard definitions](#) is available to G2 users to eliminate confusion and ease the buying process.

## Rating Changes and Dynamics

The ratings in this report are based on a snapshot of the user reviews and third-party data collected by G2 up through November 19, 2024. The ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users. G2 updates the ratings on its website in real time as additional data is received, and this report will be updated as significant data is received. By improving their products and support and/or by having more satisfied customer voices heard, Contenders may become Leaders and Niche sellers may become High Performers.

*(Grid® Methodology continues on next page)*

\*\* Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.



# Grid® Methodology (continued)

## Trust

Keeping our ratings unbiased is our top priority. G2 follows defined community guidelines to ensure privacy, and authenticity for users and reviews. For more details, please view the [G2 Community Guidelines here](#).

## Grid® Inclusion Criteria

All products in a G2 category that have at least 10 reviews from real users of the product are included on the Grid®. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process.

If a product is not yet listed on G2 and it fits the market definition above, then users are encouraged to [suggest its addition](#) to our [eDiscovery category](#).

## Product Profiles

Product profiles and detailed charts are included for products with 10 or more reviews.



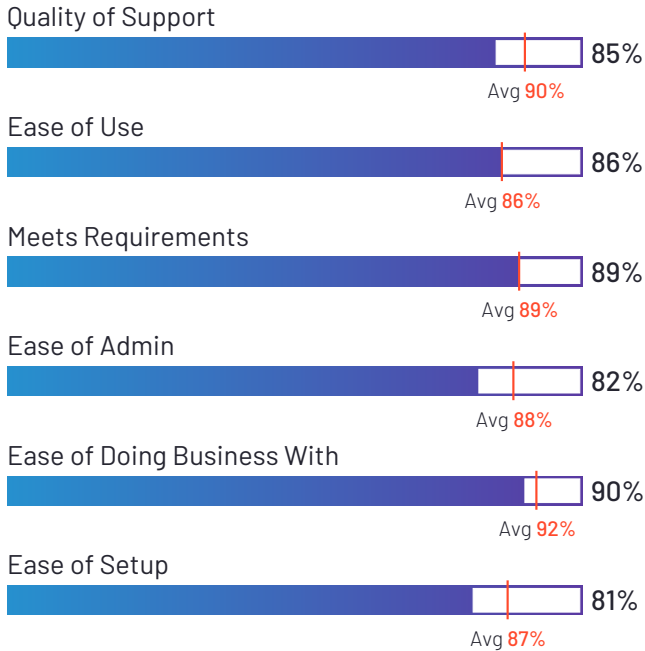
# Relativity

4.6 ★★★★★ (496)



Relativity has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Relativity has the largest Market Presence among products in eDiscovery. 97% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Relativity at a rate of 92%. Relativity is also in the Investigation Management, Legal Hold, and Public Records Management categories.

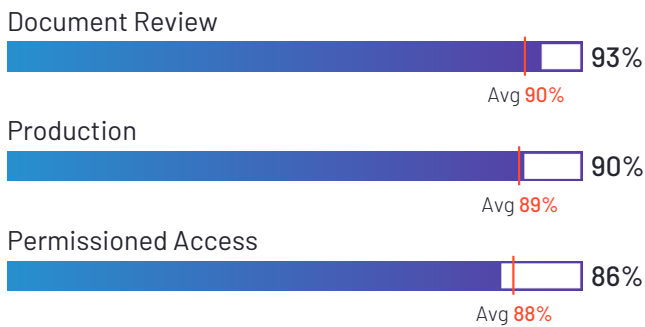
## Satisfaction Ratings



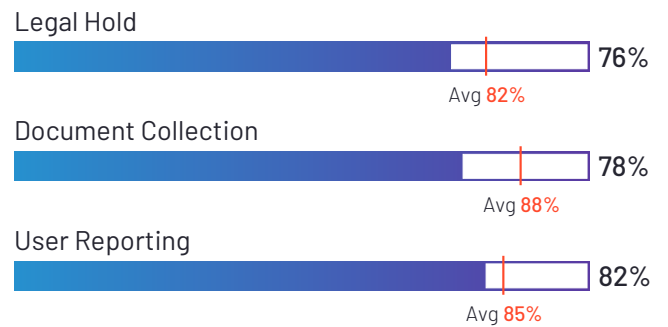
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



Ownership  
Relativity



HQ Location  
Chicago, IL



Year Founded  
2001



Employees (Listed  
On LinkedIn)  
1,686



Company Website  
[relativity.com](https://relativity.com)



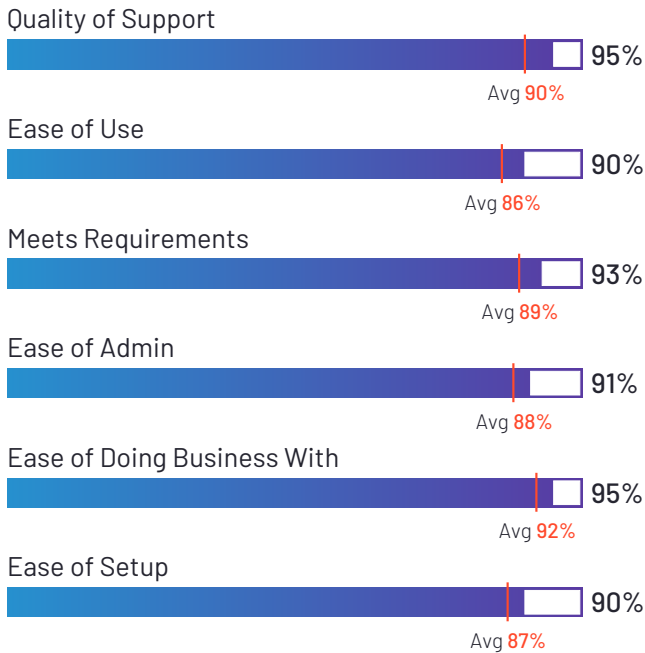
# Everlaw

4.7 ★★★★★ (586)



Everlaw has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Everlaw received the highest Satisfaction score among products in eDiscovery. 99% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Everlaw at a rate of 93%. Everlaw is also in the Public Records Management, Legal Hold, and AI Legal Assistant categories.

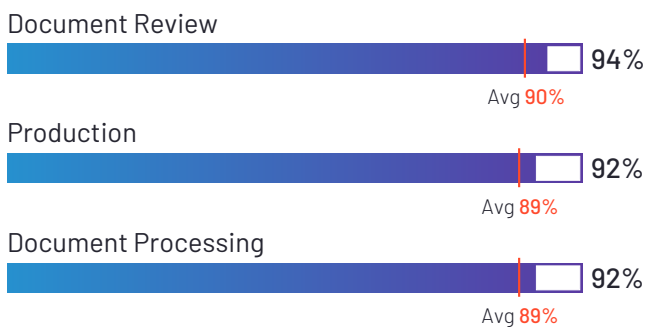
## Satisfaction Ratings



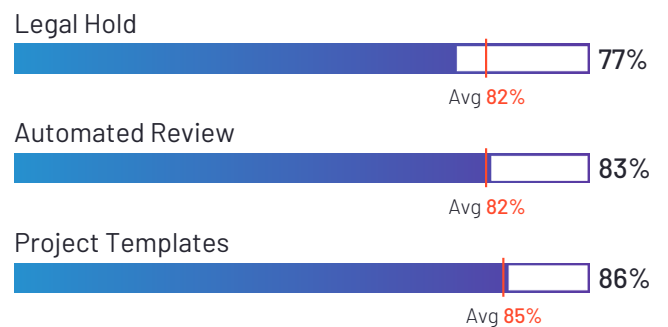
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Everlaw



**HQ Location**  
Oakland, California



**Year Founded**  
2010

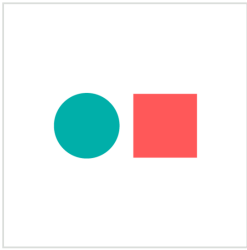


**Employees (Listed On LinkedIn)**  
468



**Company Website**  
[everlaw.com](http://everlaw.com)





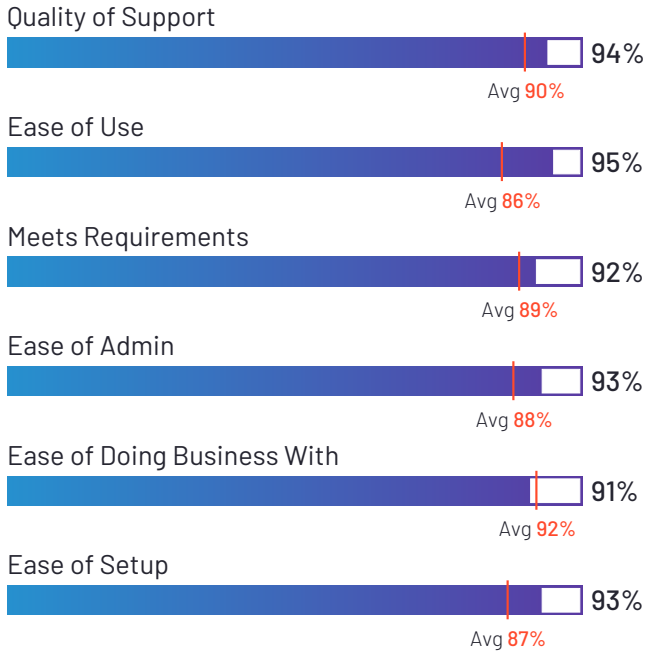
# DISCO eDiscovery

4.6 ★★★★★ (131)



DISCO eDiscovery has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 97% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend DISCO eDiscovery at a rate of 92%.

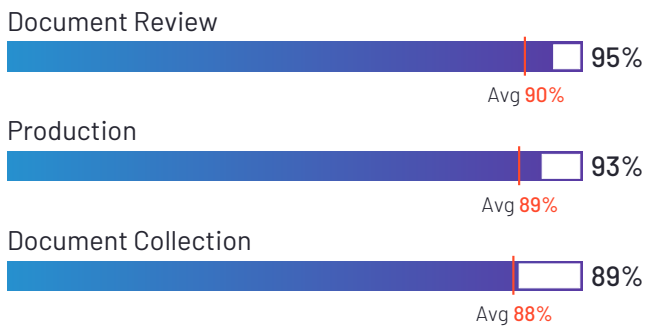
## Satisfaction Ratings



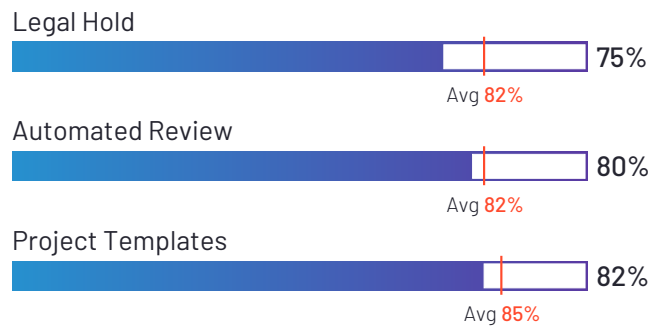
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



Ownership  
DISCO



HQ Location  
Austin, TX



Year Founded  
2013



Employees (Listed  
On LinkedIn)  
1,114



Company Website  
[csdisco.com](https://csdisco.com)



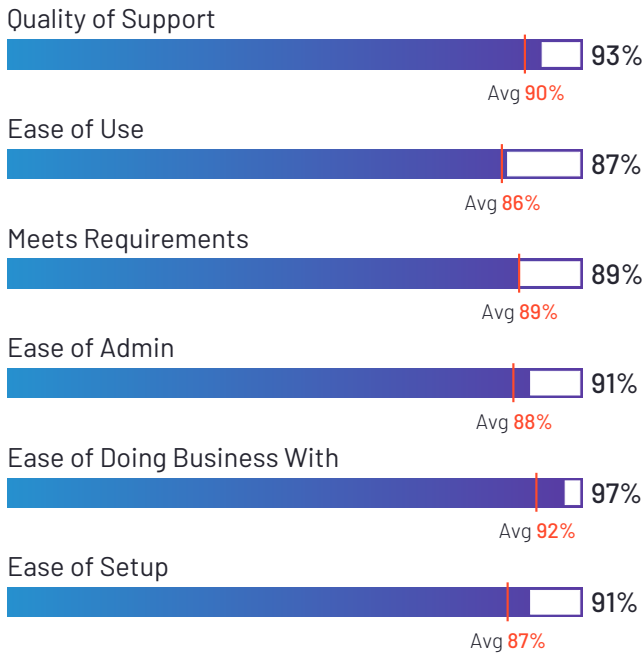
# Epiq Discovery

4.3 ★★★★★ (35)



Epiq Discovery has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 89% of users rated it 4 or 5 stars, 96% of users believe it is headed in the right direction, and users said they would be likely to recommend Epiq Discovery at a rate of 89%. Epiq Discovery is also in the Investigation Management category.

## Satisfaction Ratings



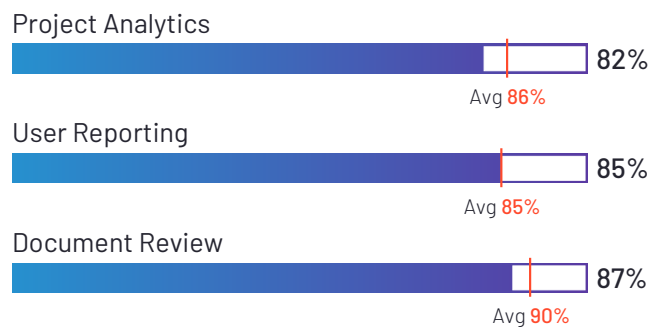
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
epiq



**HQ Location**  
New York, New York



**Year Founded**  
1988



**Employees (Listed On LinkedIn)**  
7,728



**Company Website**  
[epiqglobal.com](http://epiqglobal.com)



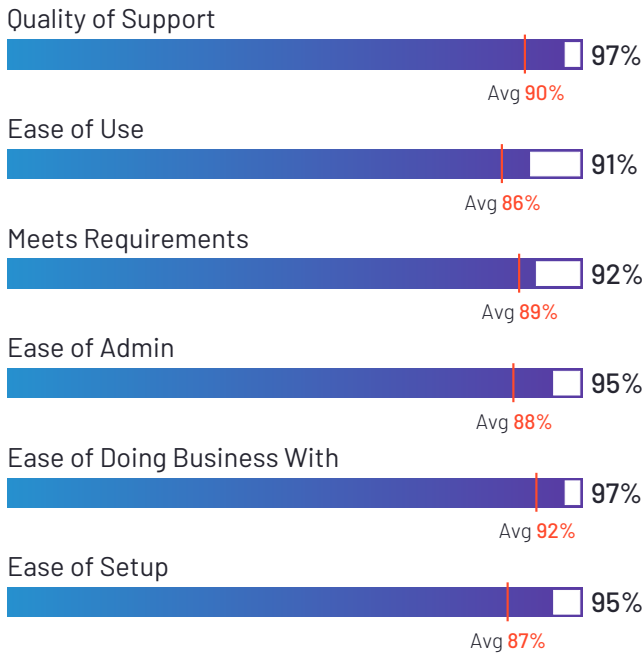
# Logikcull

4.7 ★★★★★ (480)



Logikcull has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 98% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Logikcull at a rate of 94%. Logikcull is also in the Investigation Management category.

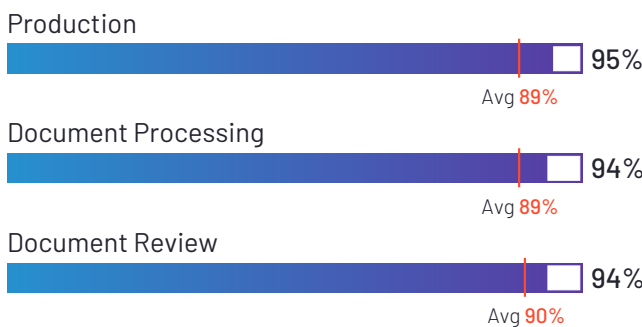
## Satisfaction Ratings



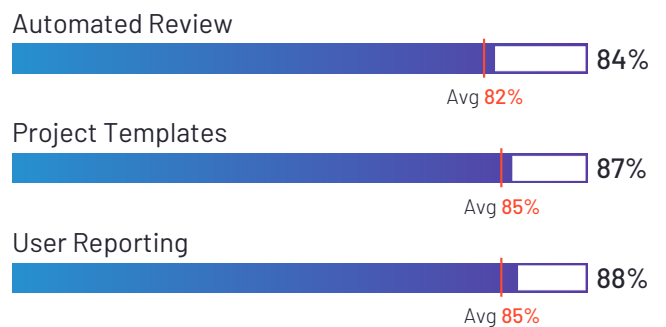
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Reveal Data



**HQ Location**  
Chicago, Illinois



**Year Founded**  
2009



**Employees (Listed On LinkedIn)**  
469



**Company Website**  
[revealdata.com](https://revealdata.com)



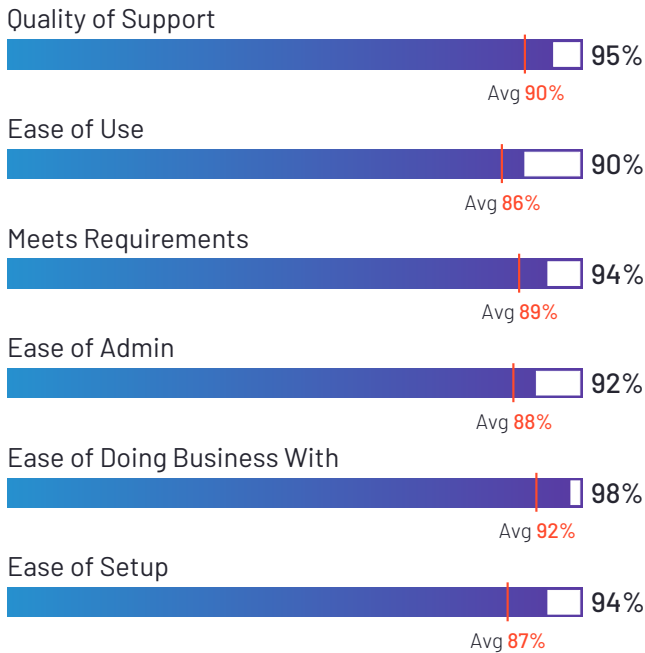
# Casepoint

4.7 ★★★★★ (24)



Casepoint has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Casepoint at a rate of 96%. Casepoint is also in the Investigation Management category.

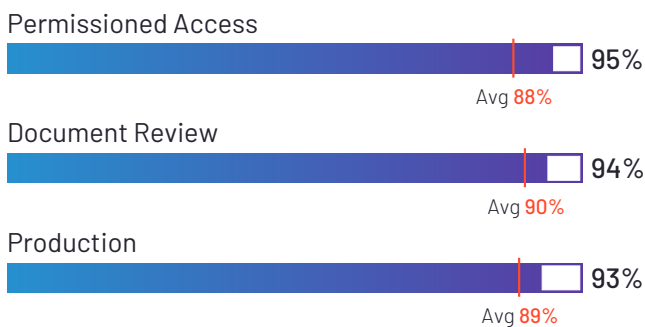
## Satisfaction Ratings



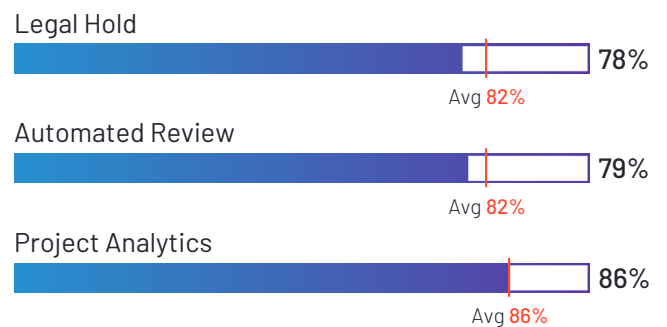
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Casepoint



**HQ Location**  
Tysons, Virginia



**Year Founded**  
2008



**Employees (Listed On LinkedIn)**  
680



**Company Website**  
[casepoint.com](https://casepoint.com)



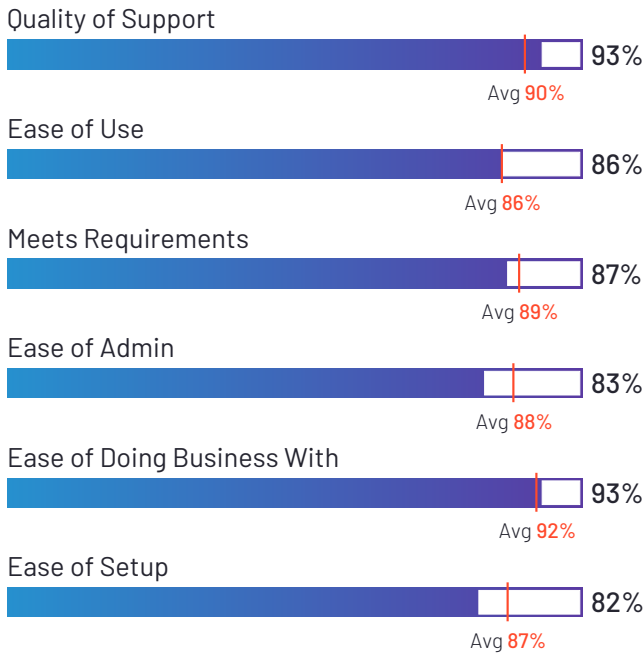
# Nextpoint

4.3 ★★★★★ (127)



Nextpoint has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 91% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Nextpoint at a rate of 87%.

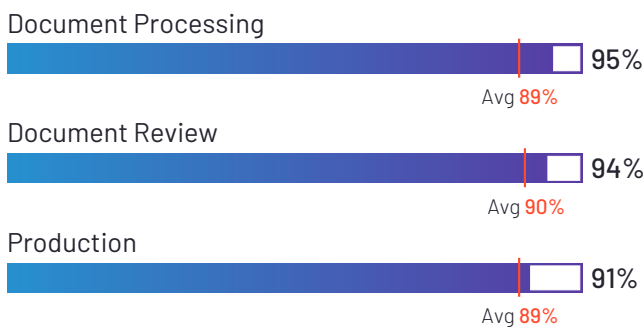
## Satisfaction Ratings



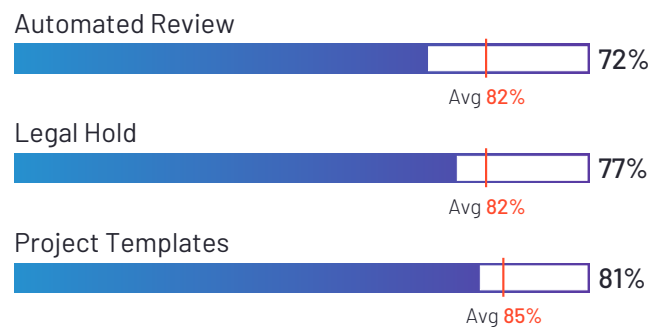
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Nextpoint



**HQ Location**  
Chicago, IL



**Year Founded**  
2001



**Employees (Listed On LinkedIn)**  
109



**Company Website**  
[nextpoint.com](https://nextpoint.com)



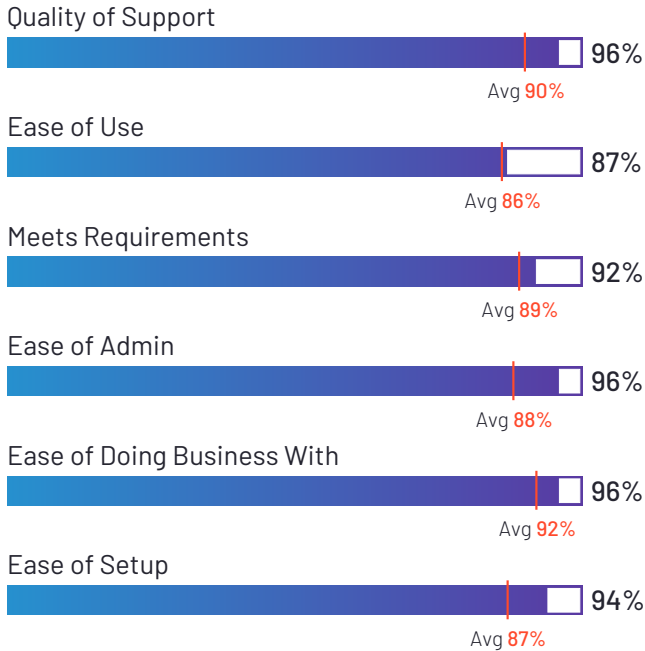
# Lexbe eDiscovery Platform

4.3 ★★★★★ (39)



Lexbe eDiscovery Platform has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 92% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Lexbe at a rate of 86%.

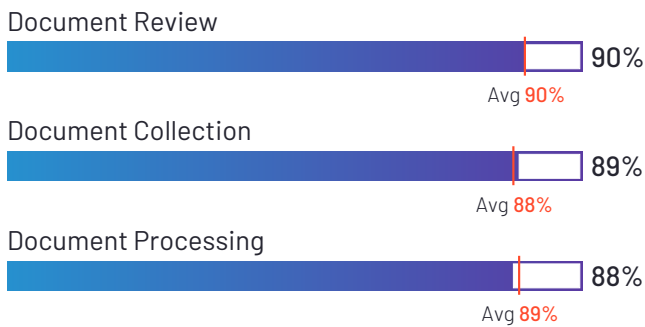
## Satisfaction Ratings



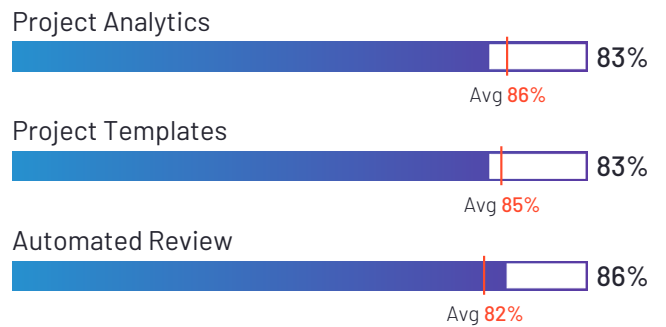
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Lexbe



**HQ Location**  
Austin, US



**Year Founded**  
2007



**Employees (Listed On LinkedIn)**  
31



**Company Website**  
[www.lexbe.com](http://www.lexbe.com)



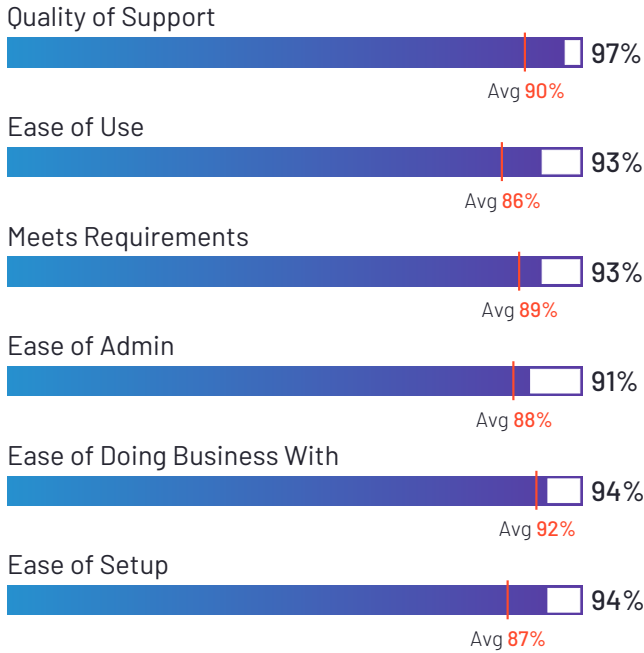
# CloudNine

4.7 ★★★★★ (16)



CloudNine has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend CloudNine at a rate of 93%.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
CloudNine Discovery



**HQ Location**  
Houston, TX



**Year Founded**  
2002



**Employees (Listed On LinkedIn)**  
141



**Company Website**  
[cloudnine.com](https://cloudnine.com)



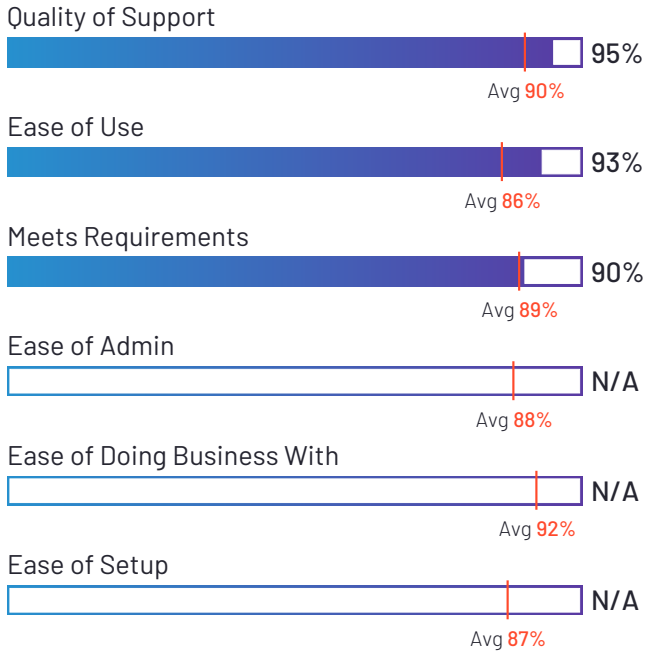
# CloudNine LAW

4.4 ★★★★★ (11)



CloudNine LAW has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend CloudNine LAW at a rate of 87%.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> CloudNine Discovery</p>	<p><b>HQ Location</b> Houston, TX</p>	<p><b>Year Founded</b> 2002</p>	<p><b>Employees (Listed On LinkedIn)</b> 141</p>	<p><b>Company Website</b> <a href="https://cloudnine.com">cloudnine.com</a></p>
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# Digital WarRoom

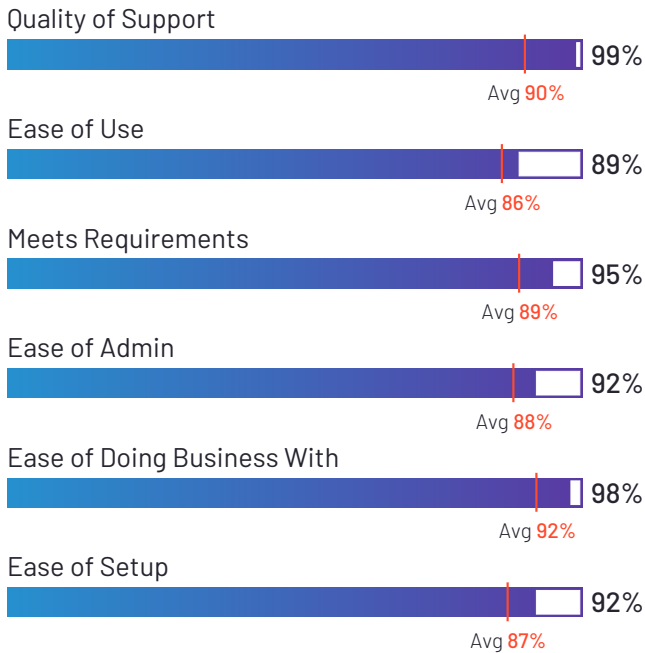


4.6 ★★★★★ (40)



Digital WarRoom has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 98% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Digital WarRoom at a rate of 93%.

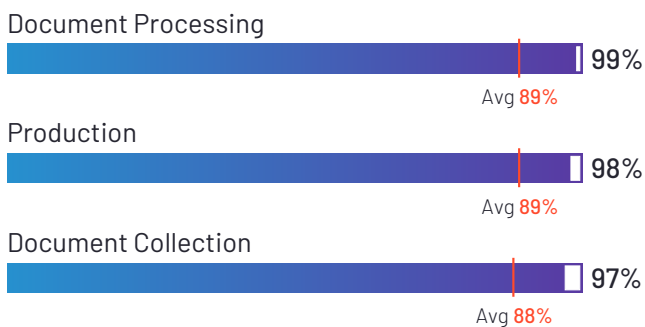
## Satisfaction Ratings



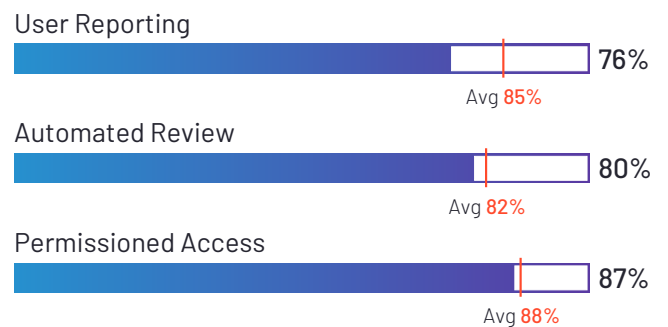
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



Ownership  
Digital WarRoom



HQ Location  
Seattle, WA



Year Founded  
2002



Employees (Listed  
On LinkedIn)  
9



Company Website  
[digitalwarroom.com](https://digitalwarroom.com)

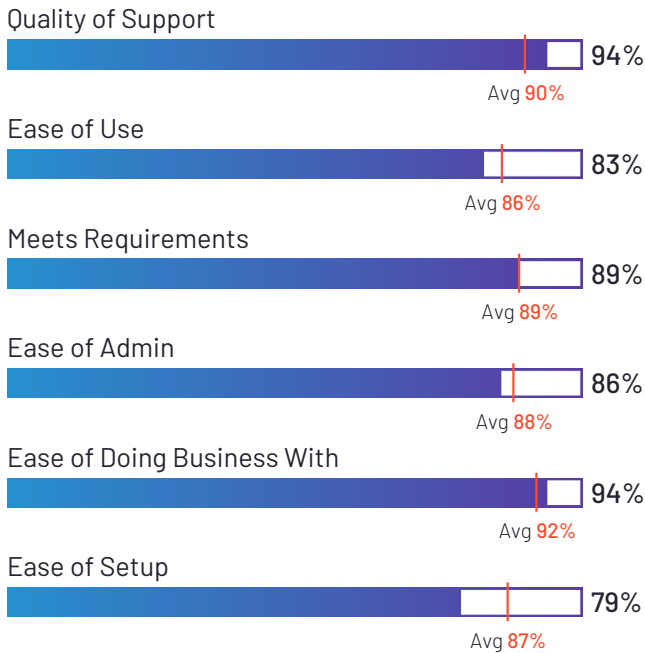


# Sightline by Consilio

4.4 ★★★★★ (66)

Sightline by Consilio has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 92% of users rated it 4 or 5 stars, 83% of users believe it is headed in the right direction, and users said they would be likely to recommend Sightline by Consilio at a rate of 88%. Sightline by Consilio is also in the Investigation Management and Legal Hold categories.

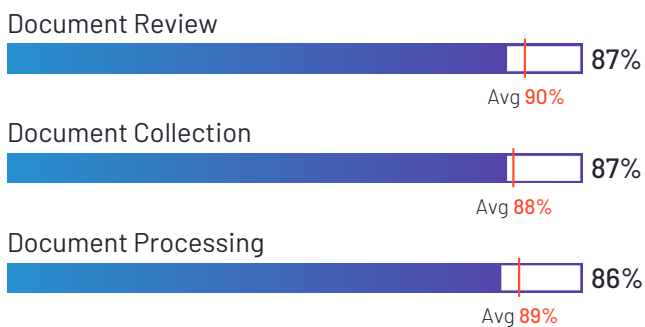
## Satisfaction Ratings



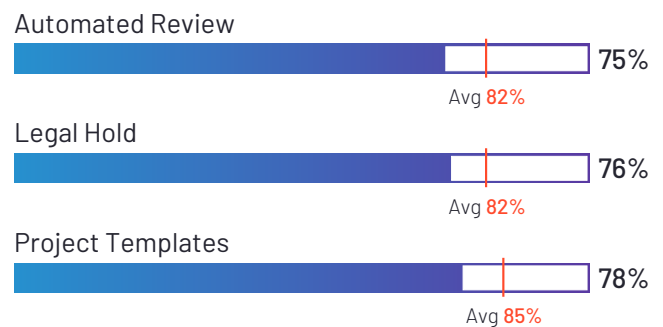
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Consilio LLC



**HQ Location**  
Washington, DC



**Year Founded**  
1994



**Employees (Listed On LinkedIn)**  
3,283



**Company Website**  
[consilio.com](https://consilio.com)

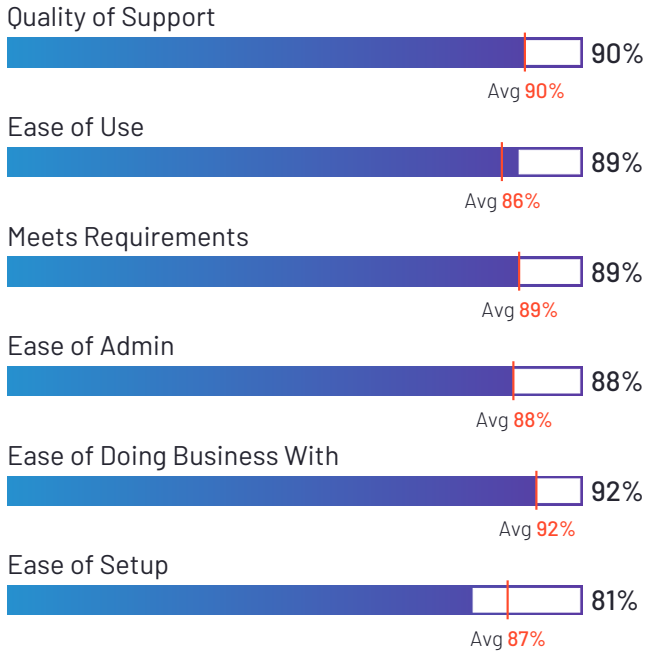


# Exterro E-Discovery

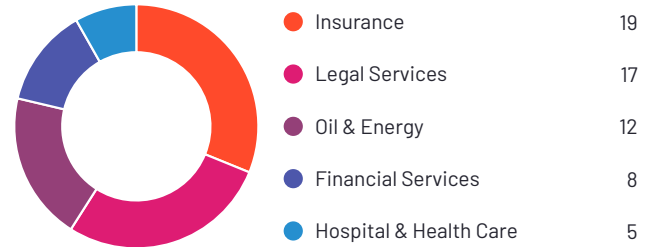
4.4 ★★★★★ (165)

Exterro E-Discovery has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 95% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Exterro E-Discovery at a rate of 88%. Exterro E-Discovery is also in the Legal Hold category.

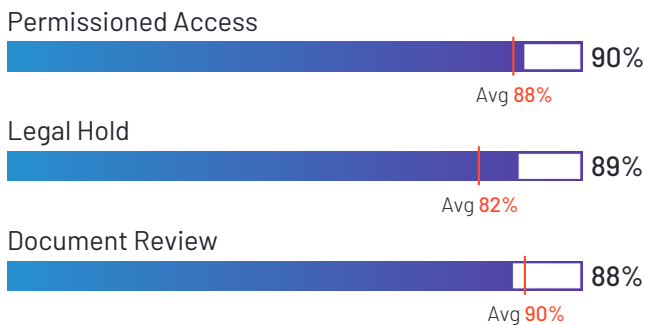
## Satisfaction Ratings



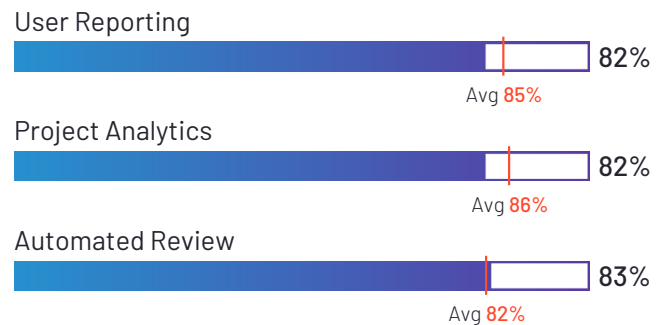
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Exterro



**HQ Location**  
Portland, OR



**Year Founded**  
2004



**Employees (Listed On LinkedIn)**  
594



**Company Website**  
[exterro.com](http://exterro.com)

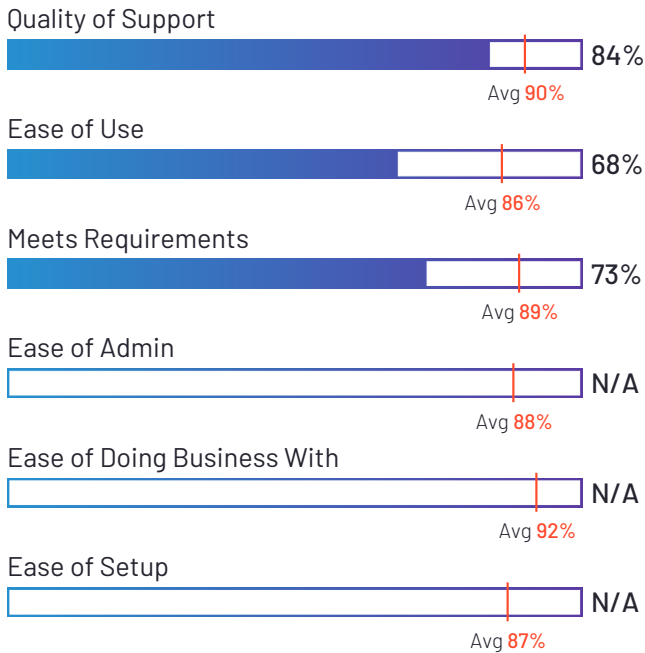


# LexisNexis Concordance

3.0 ★★★★★ (16)

LexisNexis Concordance has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 50% of users rated it 4 or 5 stars, 46% of users believe it is headed in the right direction, and users said they would be likely to recommend Concordance at a rate of 60%.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.



**Ownership**  
LexisNexis



**HQ Location**  
New York



**Year Founded**  
1970



**Employees (Listed On LinkedIn)**  
10,498



**Company Website**  
[lexisnexis.com](https://lexisnexis.com)

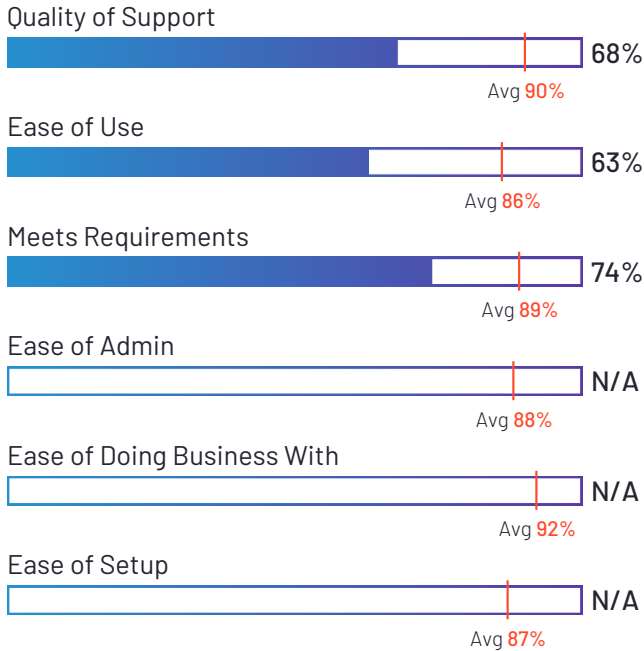


# Viewpoint Integrated Analytics

2.6 ★★☆☆☆ (11)

Viewpoint Integrated Analytics has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 27% of users rated it 4 or 5 stars, 50% of users believe it is headed in the right direction, and users said they would be likely to recommend Viewpoint Integrated Analytics at a rate of 53%.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> Conduent</p>	<p><b>HQ Location</b> Florham Park, New Jersey</p>	<p><b>Year Founded</b> 2017</p>	<p><b>Employees (Listed On LinkedIn)</b> 33,848</p>	<p><b>Company Website</b> <a href="https://conduent.com">conduent.com</a></p>
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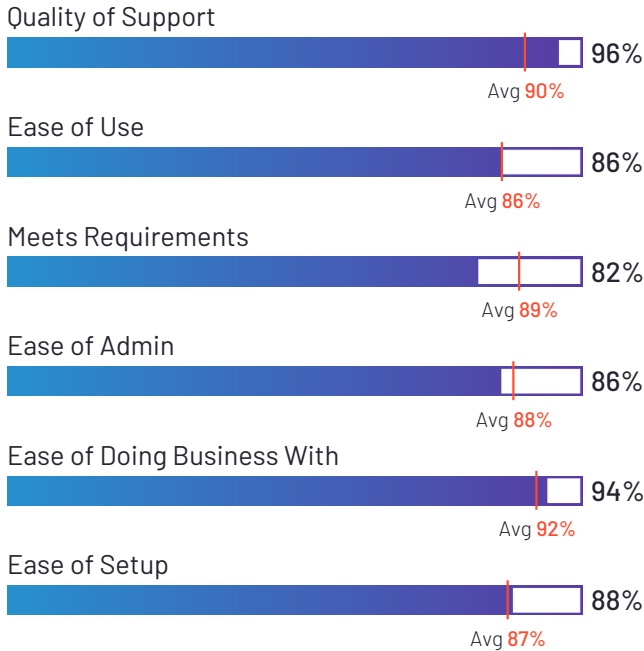


# Onna

4.3 ★★★★★ (18)

Onna has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 94% of users rated it 4 or 5 stars, 85% of users believe it is headed in the right direction, and users said they would be likely to recommend Onna at a rate of 85%. Onna is also in the Sensitive Data Discovery, Enterprise Search Software, and Legal Hold categories.

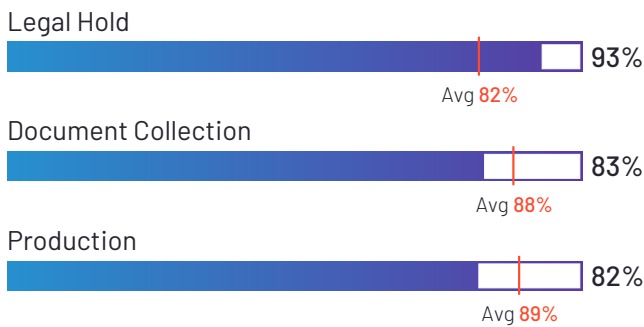
## Satisfaction Ratings



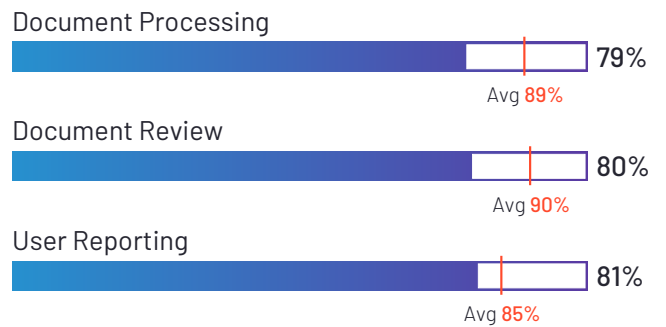
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Reveal Data



**HQ Location**  
Chicago, Illinois



**Year Founded**  
2009



**Employees (Listed On LinkedIn)**  
469



**Company Website**  
[revealdata.com](https://revealdata.com)

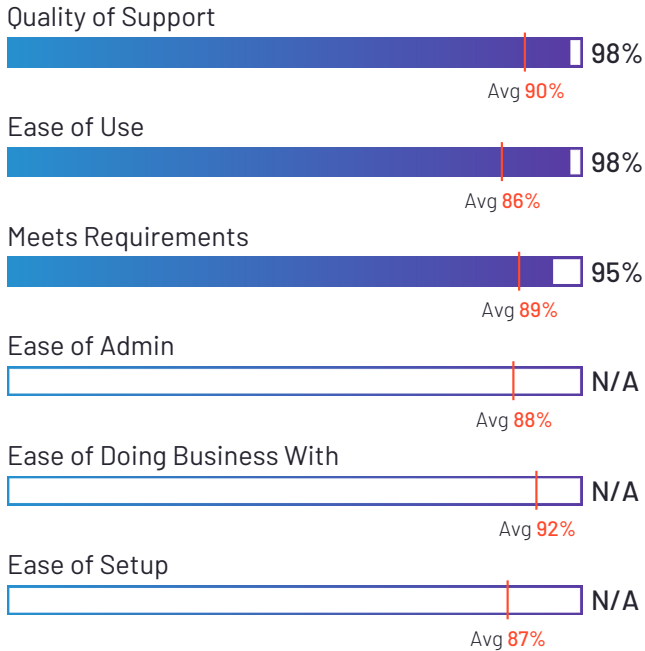


# ZyLAB ONE

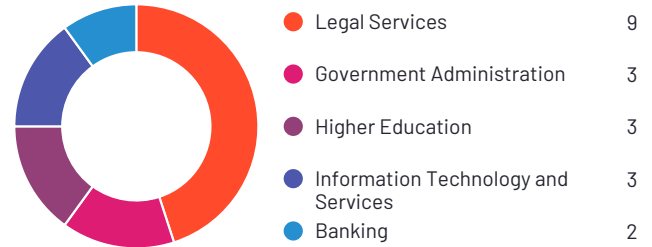
4.8 ★★★★★ (23)

ZyLAB ONE has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend ZyLAB ONE eDiscovery at a rate of 96%. ZyLAB ONE eDiscovery is also in the Public Records Management category.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> ZyLAB, an IPRO company</p>	<p><b>HQ Location</b> Amsterdam, Netherlands</p>	<p><b>Year Founded</b> 1983</p>	<p><b>Employees (Listed On LinkedIn)</b> 26</p>	<p><b>Company Website</b> <a href="http://www.zylab.com">www.zylab.com</a></p>
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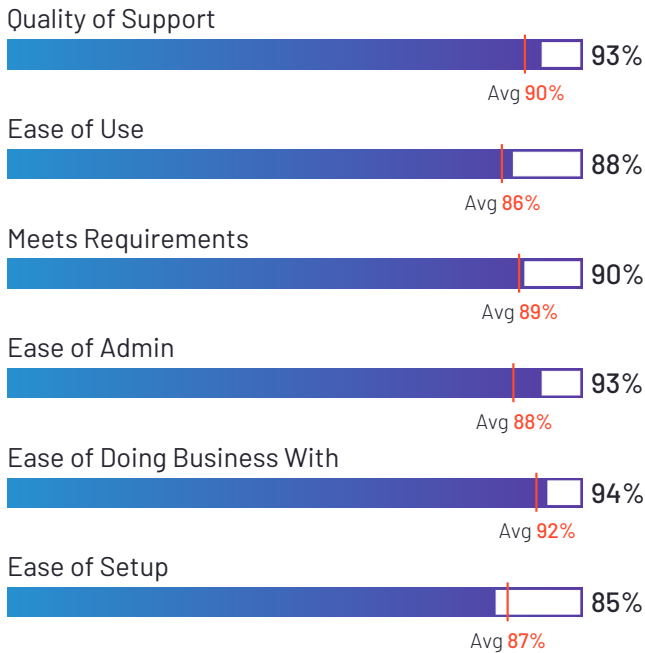


# IPRO

4.5 ★★★★★ (28)

IPRO has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 85% of users believe it is headed in the right direction, and users said they would be likely to recommend IPRO at a rate of 89%. IPRO is also in the Investigation Management and Sensitive Data Discovery categories.

## Satisfaction Ratings



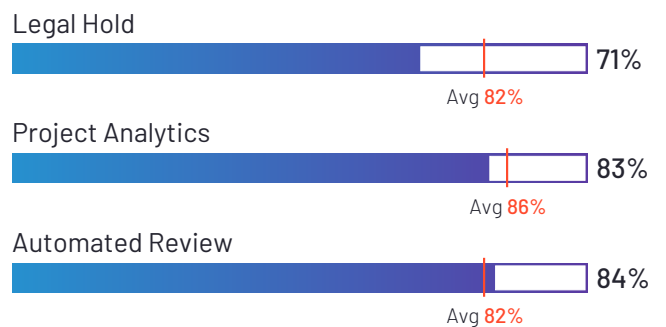
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Reveal Data



**HQ Location**  
Chicago, Illinois



**Year Founded**  
2009



**Employees (Listed On LinkedIn)**  
469



**Company Website**  
[revealdata.com](https://revealdata.com)



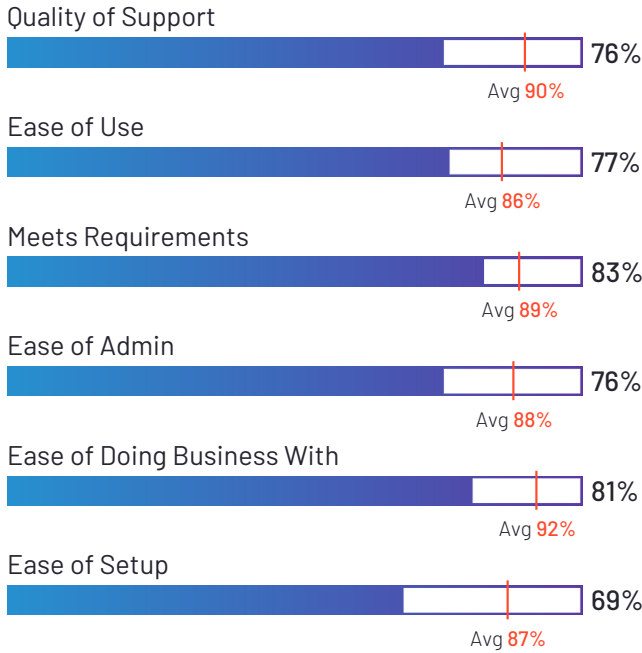


# Nuix eDiscovery Workstation

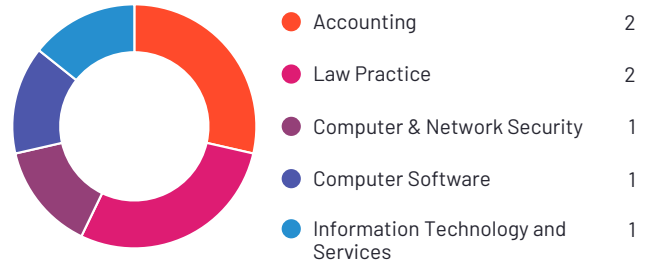
4.3 ★★★★★ (12)

Nuix eDiscovery Workstation has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Nuix eDiscovery Workstation at a rate of 86%.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Nuix



**HQ Location**  
Sydney, Australia



**Year Founded**  
2000



**Employees (Listed On LinkedIn)**  
460



**Company Website**  
[www.nuix.com](http://www.nuix.com)

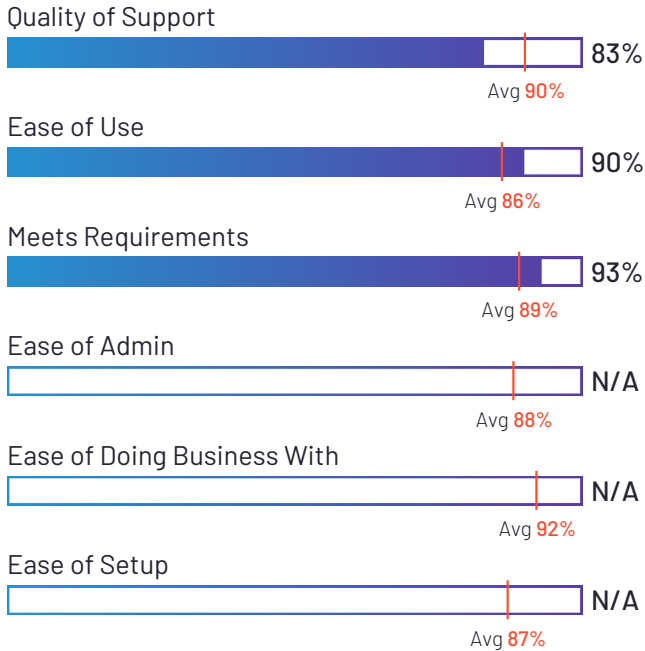


# Brainspace

4.3 ★★★★★ (10)

Brainspace has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Brainspace at a rate of 86%.

## Satisfaction Ratings

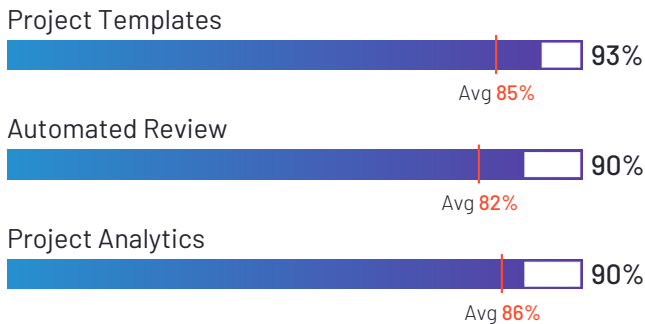


\*N/A is displayed when fewer than five responses were received for the question.

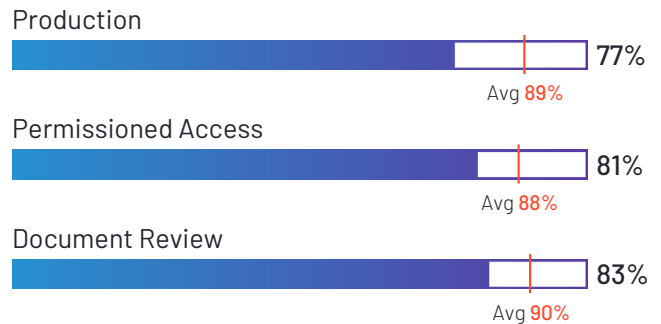
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Reveal Data



**HQ Location**  
Chicago, Illinois



**Year Founded**  
2009



**Employees (Listed On LinkedIn)**  
469



**Company Website**  
[revealdata.com](https://revealdata.com)

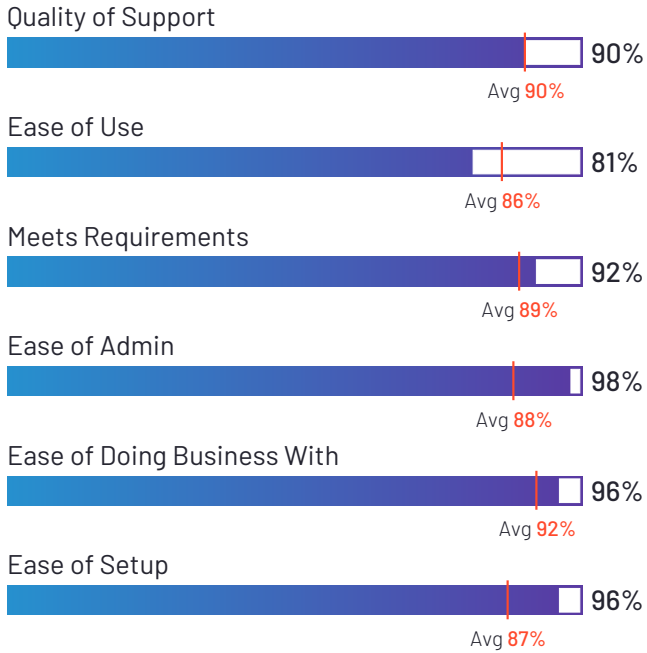


# Gimmal Discover

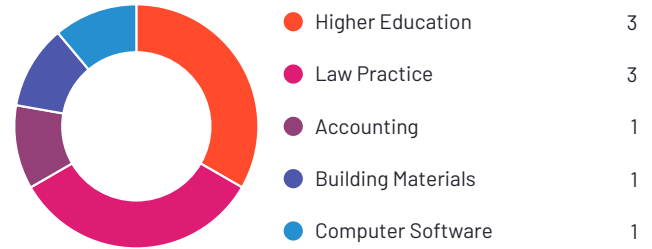
4.4 ★★★★★ (14)

Gimmal Discover has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 79% of users believe it is headed in the right direction, and users said they would be likely to recommend Gimmal Discover at a rate of 89%.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Gimmal



**HQ Location**  
Houston, TX



**Year Founded**  
2002



**Employees (Listed On LinkedIn)**  
73



**Company Website**  
[www.gimmal.com](http://www.gimmal.com)

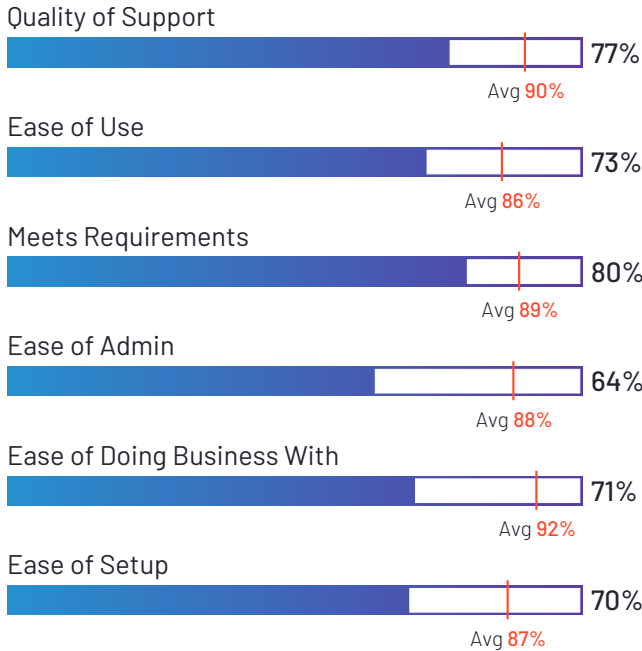


# Ringtail

3.5 ★★★★★ (26)

Ringtail has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 65% of users rated it 4 or 5 stars, 70% of users believe it is headed in the right direction, and users said they would be likely to recommend Ringtail at a rate of 70%.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Nuix



**HQ Location**  
Sydney, Australia



**Year Founded**  
2000



**Employees (Listed On LinkedIn)**  
460



**Company Website**  
[www.nuix.com](http://www.nuix.com)

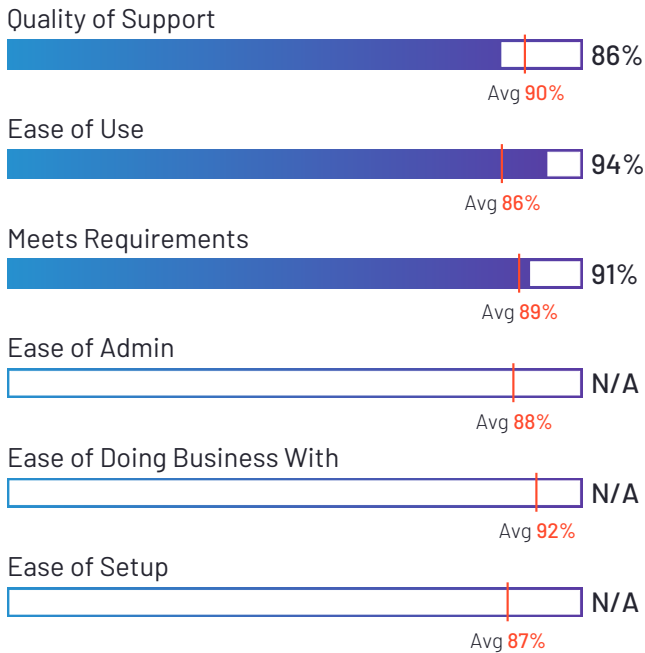


# ESQUIRETEK

4.8 ★★★★★ (12)

ESQUIRETEK has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 92% of users rated it 4 or 5 stars, 75% of users believe it is headed in the right direction, and users said they would be likely to recommend ESQUIRETEK at a rate of 96%.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> ESQUIRETEK</p>	<p><b>HQ Location</b> San Diego, US</p>	<p><b>Year Founded</b> 2020</p>	<p><b>Employees (Listed On LinkedIn)</b> 11</p>	<p><b>Company Website</b> <a href="https://esquiretek.com">esquiretek.com</a></p>
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# Satisfaction Ratings for eDiscovery

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	
<b>Relativity</b>	92%	86%	89%	82%	90%	85%	81%	86%	72
<b>Everlaw</b>	93%	95%	93%	91%	95%	95%	90%	90%	81
<b>DISCO eDiscovery</b>	92%	93%	92%	93%	91%	94%	93%	95%	74
<b>Epiq Discovery</b>	89%	96%	89%	91%	97%	93%	91%	87%	57
<b>Logikcull</b>	94%	94%	92%	95%	97%	97%	95%	91%	81
<b>Casepoint</b>	96%	100%	94%	92%	98%	95%	94%	90%	82
<b>Nextpoint</b>	87%	88%	87%	83%	93%	93%	82%	86%	54
<b>Lexbe</b>	86%	94%	92%	96%	96%	96%	94%	87%	47
<b>CloudNine</b>	93%	100%	93%	91%	94%	97%	94%	93%	75
<b>CloudNine LAW</b>	87%	88%	90%	N/A	N/A	95%	N/A	93%	54
<b>Digital WarRoom</b>	93%	95%	95%	92%	98%	99%	92%	89%	75
<b>Sightline by Consilio</b>	88%	83%	89%	86%	94%	94%	79%	83%	61
<b>Exterro E-Discovery</b>	88%	88%	89%	88%	92%	90%	81%	89%	58
<b>Concordance</b>	60%	46%	73%	N/A	N/A	84%	N/A	68%	-31
<b>Viewpoint Integrated Analytics</b>	53%	50%	74%	N/A	N/A	68%	N/A	63%	-54
<b>Onna</b>	85%	85%	82%	86%	94%	96%	88%	86%	41
<b>ZyLAB ONE eDiscovery</b>	96%	94%	95%	N/A	N/A	98%	N/A	98%	95
<b>IPRO</b>	89%	85%	90%	93%	94%	93%	85%	88%	66
<b>Nuix eDiscovery Workstation</b>	86%	100%	83%	76%	81%	76%	69%	77%	54

(Satisfaction Ratings for eDiscovery continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*Net Promoter Score ranges from -100 to +100



# Satisfaction Ratings for eDiscovery (continued)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	
<b>Brainspace</b>	86%	100%	93%	N/A	N/A	83%	N/A	90%	50
<b>Gimmel Discover</b>	89%	79%	92%	98%	96%	90%	96%	81%	71
<b>Ringtail</b>	70%	70%	80%	64%	71%	77%	70%	73%	-4
<b>ESQUIRETEK</b>	96%	N/A	91%	N/A	N/A	86%	N/A	94%	83
<b>Average</b>	86%	87%	89%	88%	92%	90%	87%	86%	54

\*N/A is displayed when fewer than five responses were received for the question.

\*\*Net Promoter Score ranges from -100 to +100



# Feature Comparison for eDiscovery

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Document Collection

	Legal Hold	Document Collection	Document Processing
Relativity	76%	78%	86%
Everlaw	77%	89%	92%
DISCO eDiscovery	75%	89%	89%
Epiq Discovery	90%	93%	89%
Logikcull	88%	93%	94%
Casepoint	78%	88%	90%
Nextpoint	77%	91%	95%
Lexbe	87%	89%	88%
CloudNine	N/A	N/A	N/A
CloudNine LAW	N/A	N/A	N/A
Digital WarRoom	89%	97%	99%
Sightline by Consilio	76%	87%	86%
Exterro E-Discovery	89%	85%	86%
Concordance	N/A	N/A	N/A
Viewpoint Integrated Analytics	N/A	N/A	N/A
Onna	93%	83%	79%
ZyLAB ONE eDiscovery	N/A	N/A	N/A
IPRO	71%	89%	91%
Nuix eDiscovery Workstation	N/A	N/A	N/A

(Feature Comparison for eDiscovery continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.





# Feature Comparison for eDiscovery (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Document Collection

	Legal Hold	Document Collection	Document Processing
Brainspace	N/A	86%	89%
Gimmal Discover	N/A	N/A	N/A
Ringtail	N/A	N/A	N/A
ESQUIRETEK	N/A	N/A	N/A
Average	82%	88%	89%

*(Feature Comparison for eDiscovery continues on next page)*

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.

# Feature Comparison for eDiscovery (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Document Review

	Document Review	Project Analytics	Project Templates	Automated Review	User Reporting	Permissioned Access	Production
Relativity	93%	85%	85%	82%	82%	86%	90%
Everlaw	94%	90%	86%	83%	86%	89%	92%
DISCO eDiscovery	95%	85%	82%	80%	85%	87%	93%
Epiq Discovery	87%	82%	89%		85%	88%	89%
Logikcull	94%	88%	87%	84%	88%	92%	95%
Casepoint	94%	86%	87%	79%	90%	95%	93%
Nextpoint	94%	88%	81%	72%	88%	91%	91%
Lexbe	90%	83%	83%	86%	86%	87%	86%
CloudNine	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CloudNine LAW	N/A	N/A		N/A	N/A	N/A	N/A
Digital WarRoom	94%	89%	N/A	80%	76%	87%	98%
Sightline by Consilio	87%	80%	78%	75%	82%	82%	82%
Exterro E-Discovery	88%	82%	85%	83%	82%	90%	87%
Concordance	N/A	N/A	N/A	N/A		N/A	N/A
Viewpoint Integrated Analytics	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Onna	80%				81%		82%
ZyLAB ONE eDiscovery	N/A	91%	N/A	N/A	N/A	N/A	N/A
IPRO	90%	83%	87%	84%	87%	88%	90%
Nuix eDiscovery Workstation	N/A	N/A		N/A	N/A	N/A	N/A

(Feature Comparison for eDiscovery continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.



# Feature Comparison for eDiscovery (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Document Review

	Document Review	Project Analytics	Project Templates	Automated Review	User Reporting	Permissioned Access	Production
<b>Brainspace</b>	83%	90%	93%	90%	88%	81%	77%
<b>Gimmal Discover</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Ringtail</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>ESQUIRETEK</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Average</b>	90%	86%	85%	82%	85%	88%	89%

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.

# Additional Data for eDiscovery

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

## Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise ( >1000 emp.)
Relativity	19%	46%	35%
Everlaw	47%	43%	10%
DISCO eDiscovery	52%	35%	13%
Epiq Discovery	43%	43%	14%
Logikcull	55%	31%	14%
Casepoint	43%	57%	0%
Nextpoint	58%	33%	10%
Lexbe	76%	24%	0%
CloudNine	63%	31%	6%
CloudNine LAW	60%	20%	20%
Digital WarRoom	75%	23%	3%
Sightline by Consilio	29%	48%	23%
Exterro E-Discovery	7%	10%	84%
Concordance	31%	50%	19%
Viewpoint Integrated Analytics	0%	70%	30%
Onna	0%	29%	71%
ZyLAB ONE eDiscovery	43%	33%	24%
IPRO	30%	63%	7%
Nuix eDiscovery Workstation	18%	27%	55%

(Additional Data for eDiscovery continues on next page)

\*N/A is displayed when data is not publicly available.

# Additional Data for eDiscovery (continued)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

## Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise ( >1000 emp.)
Brainspace	10%	50%	40%
Gimmal Discover	7%	29%	64%
Ringtail	17%	61%	22%
ESQUIRETEK	75%	25%	0%
Average	37%	38%	24%

*(Additional Data for eDiscovery continues on next page)*

\*N/A is displayed when data is not publicly available.

# Additional Data for eDiscovery (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

## Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
<b>Relativity</b>	55%	45%	3.4	68%	14%	7%	12%	175	27
<b>Everlaw</b>	68%	32%	1.3	66%	17%	2%	15%	17	10
<b>DISCO eDiscovery</b>	65%	35%	3.5	56%	21%	6%	18%	17	3
<b>Epiq Discovery</b>	86%	14%	0.9	86%	0%	0%	14%	7	5
<b>Logikcull</b>	79%	21%	0.7	76%	12%	0%	12%	7	8
<b>Casepoint</b>	86%	14%	1.3	50%	38%	0%	13%	37	16
<b>Nextpoint</b>	90%	10%	1.1	57%	38%	0%	5%	7	12
<b>Lexbe</b>	75%	25%	0.2	43%	43%	0%	14%	7	17
<b>CloudNine</b>	78%	22%	0.1	88%	13%	0%	0%	N/A	N/A
<b>CloudNine LAW</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Digital WarRoom</b>	86%	14%	0.0	71%	14%	0%	14%	3	3
<b>Sightline by Consilio</b>	50%	50%	0.7	40%	30%	10%	20%	7	0
<b>Exterro E-Discovery</b>	65%	35%	4.4	59%	31%	6%	4%	17	21
<b>Concordance</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Viewpoint Integrated Analytics</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Onna</b>	100%	0%	2.9	80%	0%	0%	20%	17	N/A
<b>ZyLAB ONE eDiscovery</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>IPRO</b>	31%	69%	3.6	54%	31%	0%	15%	17	22
<b>Nuix eDiscovery Workstation</b>	0%	100%	N/A	N/A	N/A	N/A	N/A	N/A	N/A

(Additional Data for eDiscovery continues on next page)

\*N/A is displayed when data is not publicly available.

# Additional Data for eDiscovery (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

## Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
<b>Brainspace</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Gimmel Discover</b>	14%	86%	0.4	100%	0%	0%	0%	3	8
<b>Ringtail</b>	100%	0%	1.1	50%	38%	13%	0%	175	N/A
<b>ESQUIRETEK</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

*(Additional Data for eDiscovery continues on next page)*

\*N/A is displayed when data is not publicly available.

# Additional Data for eDiscovery (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

## User Adoption

	User Adoption
	Average User Adoption
Relativity	76%
Everlaw	54%
DISCO eDiscovery	47%
Epiq Discovery	35%
Logikcull	51%
Casepoint	41%
Nextpoint	48%
Lexbe	48%
CloudNine	54%
CloudNine LAW	N/A
Digital WarRoom	55%
Sightline by Consilio	49%
Exterro E-Discovery	75%
Concordance	N/A
Viewpoint Integrated Analytics	N/A
Onna	35%
ZyLAB ONE eDiscovery	N/A
IPRO	71%
Nuix eDiscovery Workstation	N/A

*(Additional Data for eDiscovery continues on next page)*

\*N/A is displayed when data is not publicly available.





# Additional Data for eDiscovery (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

## User Adoption

	User Adoption
	Average User Adoption
Brainspace	N/A
Gimmel Discover	68%
Ringtail	64%
ESQUIRETEK	N/A
Average	55%

*(Additional Data for eDiscovery continues on next page)*

\*N/A is displayed when data is not publicly available.

# Additional Data for eDiscovery (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

## Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers
<b>Relativity</b>	Relativity	2001	1,686	54,047
<b>Everlaw</b>	Everlaw	2010	468	18,246
<b>DISCO eDiscovery</b>	DISCO	2013	1,114	25,848
<b>Epiq Discovery</b>	epiq	1988	7,728	211,239
<b>Logikcull</b>	Reveal Data	2009	469	16,281
<b>Casepoint</b>	Casepoint	2008	680	24,916
<b>Nextpoint</b>	Nextpoint	2001	109	3,198
<b>Lexbe</b>	Lexbe	2007	31	2,555
<b>CloudNine</b>	CloudNine Discovery	2002	141	20,112
<b>CloudNine LAW</b>	CloudNine Discovery	2002	141	20,112
<b>Digital WarRoom</b>	Digital WarRoom	2002	9	251
<b>Sightline by Consilio</b>	Consilio LLC	1994	3,283	73,523
<b>Exterro E-Discovery</b>	Exterro	2004	594	19,789
<b>Concordance</b>	LexisNexis	1970	10,498	343,485
<b>Viewpoint Integrated Analytics</b>	Conduent	2017	33,848	484,861
<b>Onna</b>	Reveal Data	2009	469	16,281
<b>ZyLAB ONE eDiscovery</b>	ZyLAB, an IPRO company	1983	26	11,794
<b>IPRO</b>	Reveal Data	2009	469	16,281
<b>Nuix eDiscovery Workstation</b>	Nuix	2000	460	27,022

(Additional Data for eDiscovery continues on next page)

\*N/A is displayed when data is not publicly available.



# Additional Data for eDiscovery (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

## Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers
<b>Brainspace</b>	Reveal Data	2009	469	16,281
<b>Gimmel Discover</b>	Gimmel	2002	73	7,269
<b>Ringtail</b>	Nuix	2000	460	27,022
<b>ESQUIRETEK</b>	ESQUIRETEK	2020	11	1,466

\*N/A is displayed when data is not publicly available.