

User Satisfaction Ratings

Data is scoped to the eDiscovery category. All reviews were collected as of November 07, 2024



Everlaw

Relativity

Rating

★★★★★ (584)

★★★★★ (496)

Ease of Setup

89%

78%

Ease of Admin

89%

79%

Quality of Support

95%

83%

Ease of Use

89%

84%

Meets Requirements

92%

87%

Has the product been a good partner in doing business?

95%

88%

Document Collection

87%

74%

Product Direction (% positive)

95%

86%

User Reporting

84%

80%

Digital Storage

93%

82%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



Everlaw

Relativity

	Everlaw	Relativity
Permissioned Access	87%	84%
Dashboards	88%	81%
Project Analytics	88%	83%
Document Processing	91%	83%
Audit Trail	86%	90%
Basic Reporting	90%	82%
Production	91%	88%
Likelihood to Recommend	93%	92%
Project Templates	84%	83%
Automated Review	81%	80%
Document Review	93%	91%
Role-Based Permissions	92%	92%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



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Public Database

74%

88%

Automated Reminders

82%

90%

Avg. Go Live Time (months)

Average 1 Months

Average 3 Months

Avg. ROI (months)

Average 11 Months

Average 19 Months

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