

Grid[®] Report for eDiscovery | Fall 2023



eDiscovery Software

Contenders									Leaders
Niche									High Performers

Market Presence

Satisfaction

G2 Grid[®] Scoring

(eDiscovery Software continues on next page)

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eDiscovery Software (continued)

eDiscovery Software Definition

Electronic discovery (eDiscovery) software enables the review of electronic documents and information for use during litigation. Law firms and corporate legal departments use eDiscovery platforms to collect all possible files and associated metadata, filter out information beyond the legal scope, and then review individual documents to determine relevance to the case. This is preceded by a subpoena for digital information sent to relevant parties, which specifies the types of files, dates considered, relevant content, and other stipulations. Many eDiscovery products integrate with [database](#), [file storage](#), or [backup](#) systems to streamline import and data collection processes as well as other [case management tools](#) to group this data with all other information related to specific cases.

To qualify for inclusion in the eDiscovery category, a product must:

- ▶ Gather and compartmentalize data files from companies and individuals involved in pending court cases
- ▶ Filter and sort documents as needed based on user settings, pulling data points relevant to the case

eDiscovery Grid® Scoring Description

Products shown on the Grid® for eDiscovery have received a minimum of 10 reviews/ratings in data gathered by August 15, 2023. Products are ranked by customer satisfaction (based on user reviews) and market presence (based on market share, seller size, and social impact) and placed into four categories on the Grid®:

- ▶ Products in the Leader quadrant are rated highly by G2 users and have substantial Market Presence scores. Leaders include: [Everlaw](#), [Logikcull](#), [Relativity](#), [Epiq Discovery](#), [DISCO eDiscovery](#), [Casepoint](#), [IPRO](#), and [Exterro E-Discovery](#)
- ▶ High Performing products have high customer Satisfaction scores and low Market Presence compared to the rest of the category. High Performers include: [Digital WarRoom](#), [Nextpoint](#), [CloudNine Review](#), [Zapproved](#), [ZyLAB ONE](#), and [Gimmal Discovery Attender](#)
- ▶ Contender products have relatively low customer Satisfaction scores and high Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Contenders include: [Sightline by Consilio](#), [Onna](#), [Viewpoint Integrated Analytics](#), and [LexisNexis Concordance](#)
- ▶ Niche products have relatively low Satisfaction scores and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Niche products include: [Lexbe eDiscovery Platform](#), [Nuix eDiscovery Workstation](#), [Reveal - Brainspace](#), [Ringtail](#), and [ESQUIRETEK](#)

Grid® Scores for eDiscovery Software

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

Leaders

	# of Reviews	Satisfaction	Market Presence	G2 Score
Everlaw	391	87	87	87
Logikcull	431	95	73	84
Relativity	328	74	92	83
Epiq Discovery	18	60	90	75
DISCO eDiscovery	100	66	81	74
Casepoint	21	62	56	59
IPRO	25	65	52	59
Exterro E-Discovery	106	52	62	57

High Performers

Digital WarRoom	40	69	37	53
Nextpoint	123	57	46	51
CloudNine Review	16	67	31	49
Zapproved	37	59	32	46
ZyLAB ONE eDiscovery	21	53	36	44
Gimmel Discovery Attender	14	51	6	28

(Grid® Scores for eDiscovery Software continues on next page)

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.

Grid® Scores for eDiscovery Software (continued)

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

Contenders

	# of Reviews	Satisfaction	Market Presence	G2 Score
Sightline by Consilio	57	49	79	64
Onna	13	48	54	51
Viewpoint Integrated Analytics	11	12	77	44
Concordance	15	16	67	41

Niche

Lexbe	28	46	35	40
Nuix eDiscovery Workstation	11	33	42	37
Reveal - Brainspace	10	43	30	36
Ringtail	23	25	37	31
ESQUIRETEK	10	0	11	6

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.

Grid® Methodology

Grid® Rating Methodology

The Grid® represents the democratic voice of real software users, rather than the subjective opinion of one analyst. G2 rates products from the eDiscovery category algorithmically based on data sourced from product reviews shared by G2 users and data aggregated from online sources and social networks.

Technology buyers can use the Grid® to help them quickly select the best products for their businesses and to find peers with similar experiences. For sellers, media, investors, and analysts, the Grid® provides benchmarks for product comparison and market trend analysis.

Grid® Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique algorithm (v3.0) to this data to calculate the Satisfaction and Market Presence scores in real time. The Grid® Report for eDiscovery | Fall 2023 is based on scores calculated using the G2 algorithm v3.0 from reviews collected through August 15, 2023. To view the eDiscovery Grid® with the most recent data, please visit the eDiscovery page. For more details on Grid® Scoring, please view the G2 Scoring Methodology here.

Grid® Categorization Methodology

Making G2 research relevant and easy for people to use as they evaluate and select business software products is one of our most important goals. In support of that goal, organizing products and software companies in a well-defined structure that makes capturing, evaluating, and displaying reviews and other research in an orderly manner is a critical part of the research process.

To manage the process of categorizing the software products and the related reviews in the G2 community, G2 follows a publicly available [categorization methodology](#). All products appearing on the Grid® have passed through G2's categorization methodology and meet G2's category standards.

Many terms that appear regularly across G2 and are used to aid in product categorization warrant a definition to facilitate buyer understanding. These terms may be included within reviews from the G2 community or in executive summaries for products included on the Grid®. A [list of standard definitions](#) is available to G2 users to eliminate confusion and ease the buying process.

Rating Changes and Dynamics

The ratings in this report are based on a snapshot of the user reviews and social data collected by G2 up through August 15, 2023. The ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users. G2 updates the ratings on its website in real time as additional data is received, and this report will be updated as significant data is received. By improving their products and support and/or by having more satisfied customer voices heard, Contenders may become Leaders and Niche sellers may become High Performers.

(Grid® Methodology continues on next page)

**Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.

Grid® Methodology (continued)

Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

Our G2 staff does not add any subjective input to the ratings, which are determined algorithmically based on data aggregated from publicly available online sources and social networks. Sellers cannot influence their ratings by spending time or money with us. Only the opinion of real users and data from public sources factor into the ratings.

G2 may occasionally offer incentives for honest reviews to help us gather a full and accurate data set. These incentives are offered as thank-yous for approved reviews. Incentives are never conditioned upon the substance of the review, positive or negative. Each such incentivized review is disclosed with an "Incentivized Review" banner.

Grid® Inclusion Criteria

All products in a G2 category that have at least 10 reviews from real users of the product are included on the Grid®. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process.

If a product is not yet listed on G2 and it fits the market definition above, then users are encouraged to [suggest its addition](#) to our [eDiscovery category](#).

Product Profiles

Product profiles and detailed charts are included for products with 10 or more reviews.



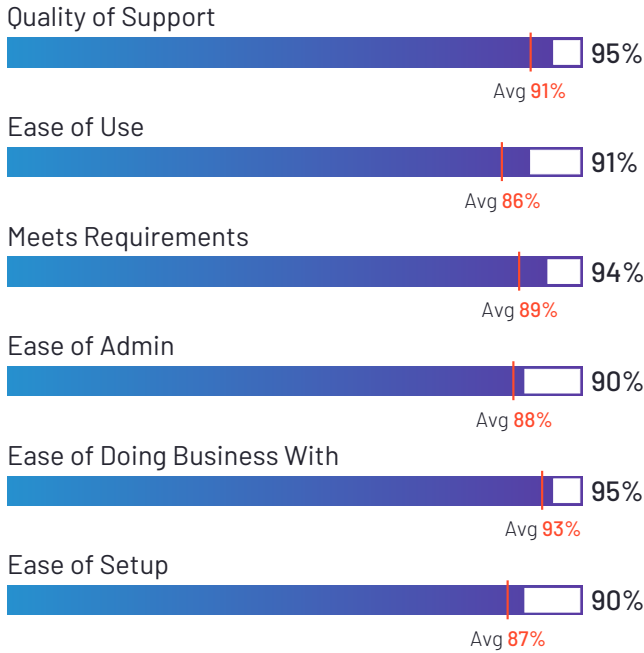
Everlaw

4.7 ★★★★★ (416)



Everlaw has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 99% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Everlaw at a rate of 93%. Everlaw is also in the Public Records Management category.

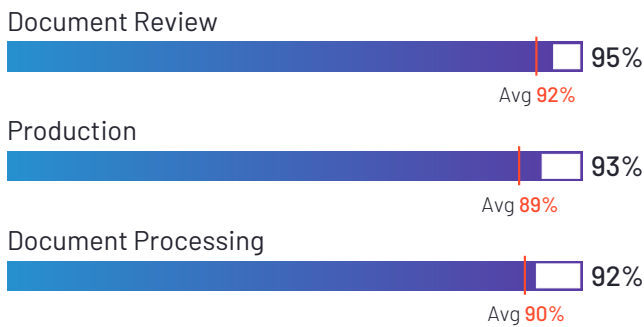
Satisfaction Ratings



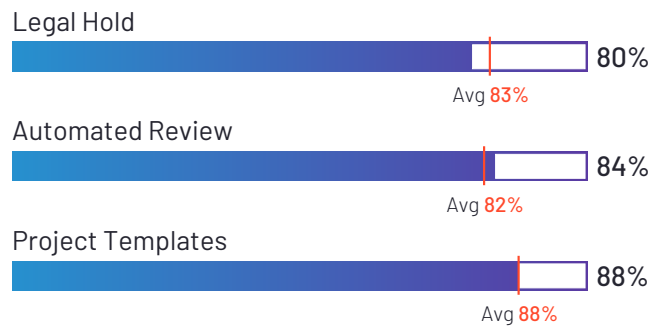
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Everlaw



HQ Location
Oakland, California



Year Founded
2010



Employees (Listed On LinkedIn)
476



Company Website
everlaw.com



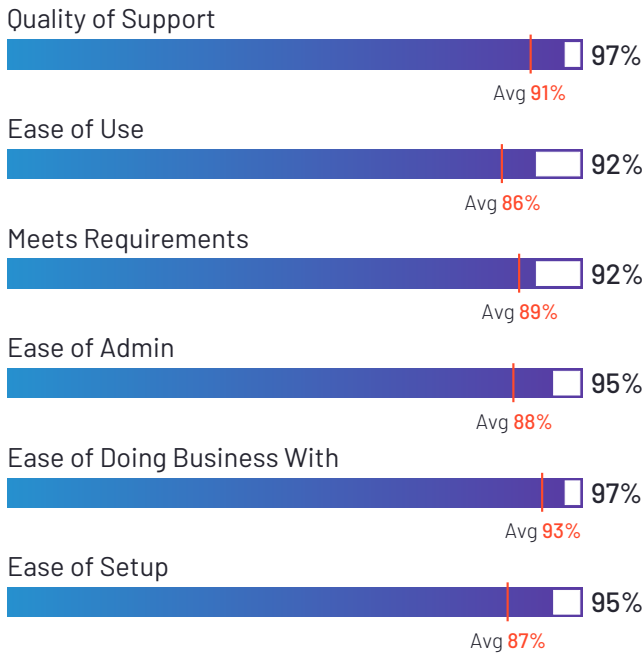
Logikcull

4.7 ★★★★★ (448)



Logikcull has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Logikcull received the highest Satisfaction score among products in eDiscovery. 99% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Logikcull at a rate of 94%. Logikcull is also in the Investigation Management category.

Satisfaction Ratings



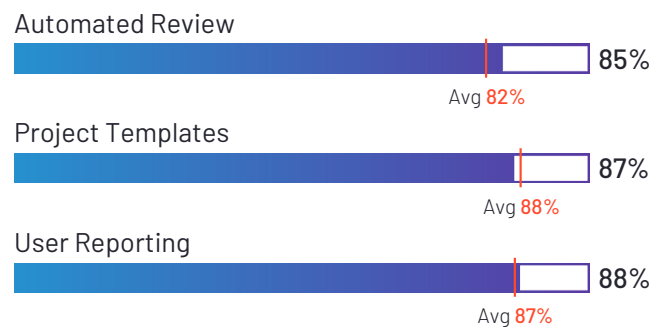
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Logikcull



HQ Location
San Francisco, CA



Year Founded
2004



Employees (Listed On LinkedIn)
129



Company Website
logikcull.com



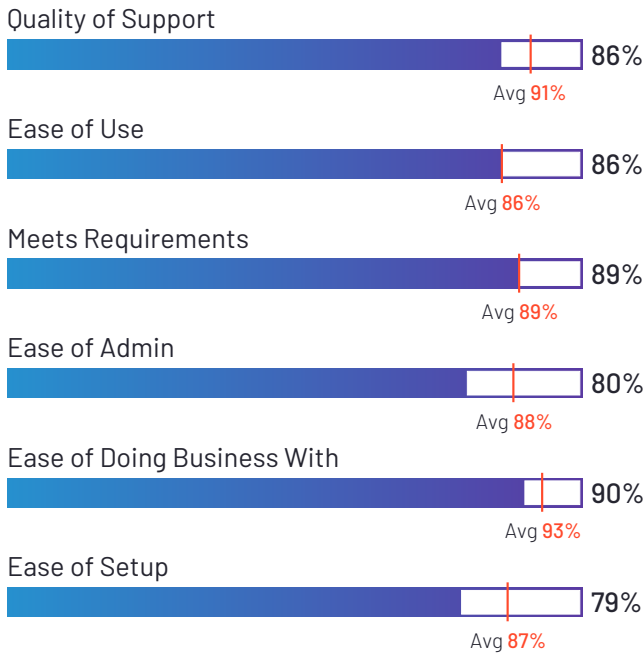
Relativity

4.5 ★★★★★ (341)



Relativity has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Relativity has the largest Market Presence among products in eDiscovery. 96% of users rated it 4 or 5 stars, 82% of users believe it is headed in the right direction, and users said they would be likely to recommend Relativity at a rate of 91%. Relativity is also in the Public Records Management and Investigation Management categories.

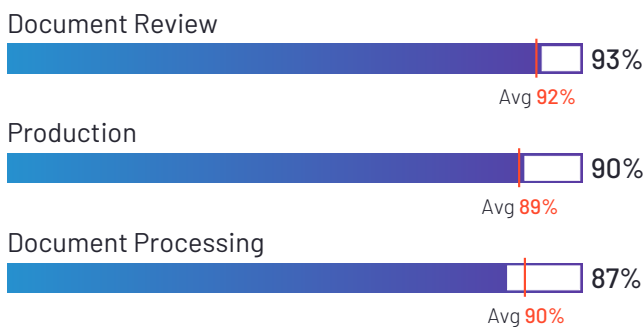
Satisfaction Ratings



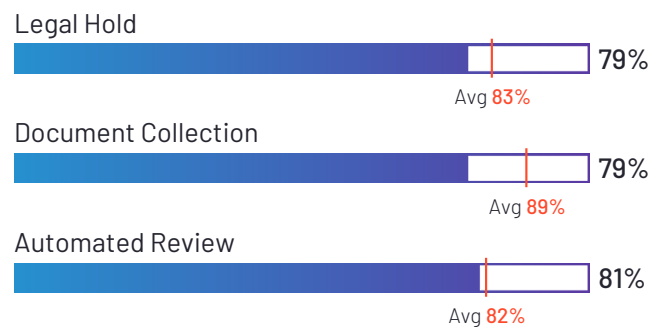
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Relativity



HQ Location
Chicago, IL



Year Founded
2001



Employees (Listed
On LinkedIn)
1,605



Company Website
relativity.com



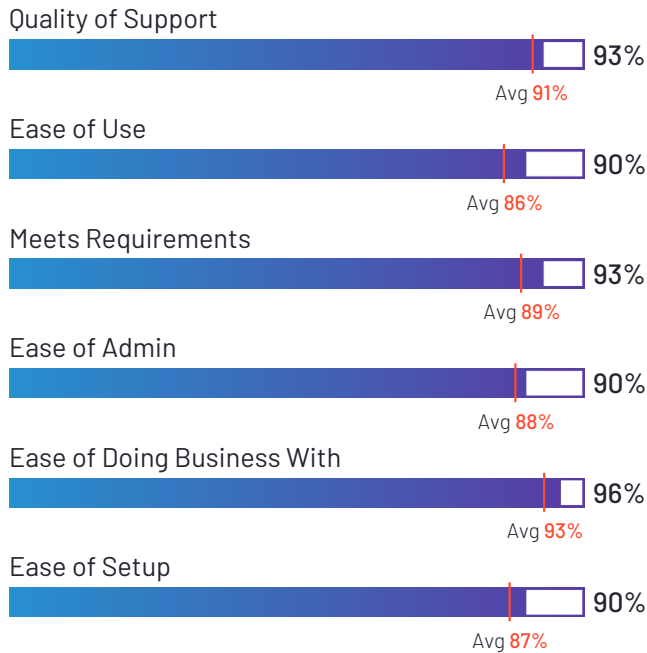
Epiq Discovery

4.6 ★★★★★ (18)



Epiq Discovery has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Epiq Discovery at a rate of 93%. Epiq Discovery is also in the Investigation Management category.

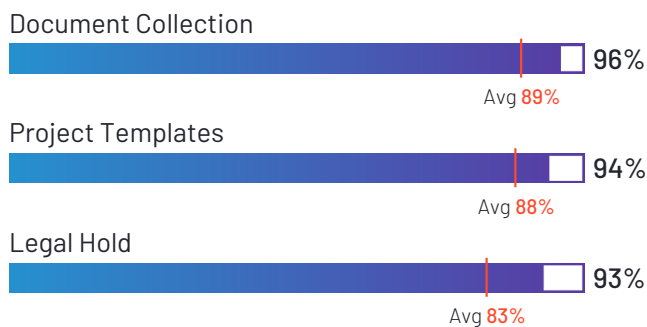
Satisfaction Ratings



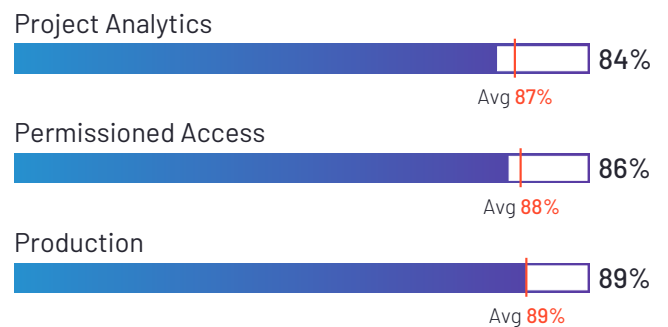
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
epiq



HQ Location
New York, New York



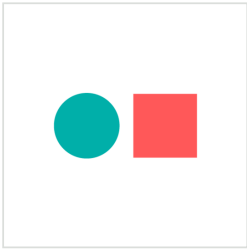
Year Founded
1988



Employees (Listed On LinkedIn)
7,015



Company Website
epiqglobal.com



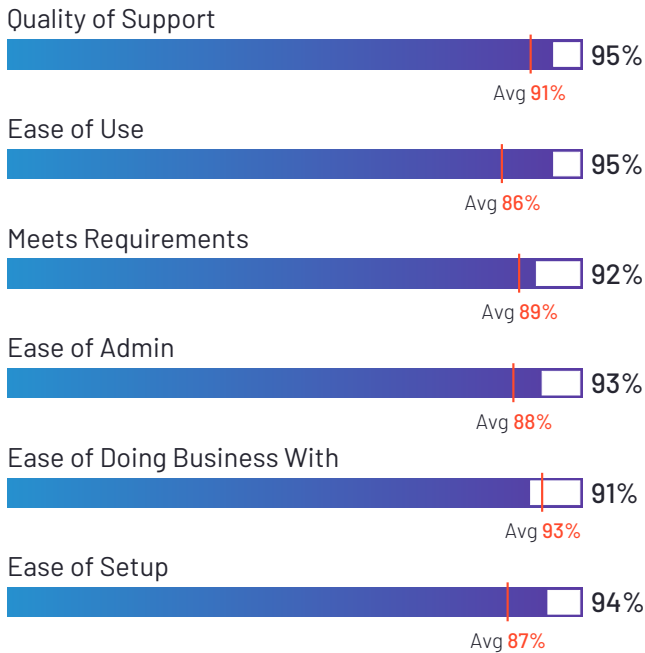
DISCO eDiscovery

4.6 ★★★★★ (103)



Epiq Discovery has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Epiq Discovery at a rate of 93%. Epiq Discovery is also in the Investigation Management category.

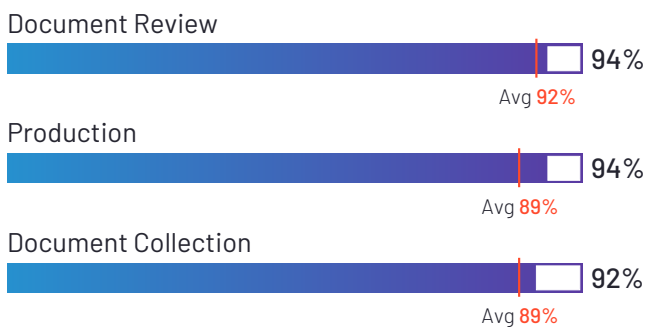
Satisfaction Ratings



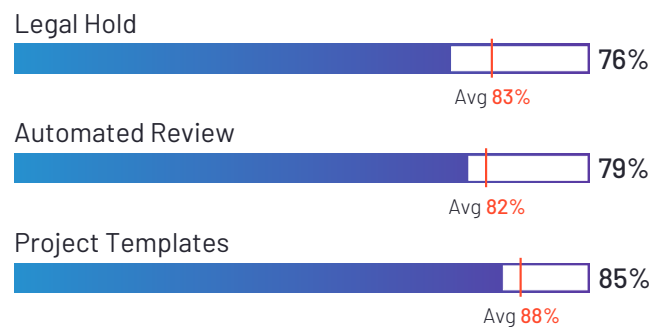
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
DISCO



HQ Location
Austin, TX



Year Founded
2013



Employees (Listed
On LinkedIn)
983



Company Website
cdisco.com



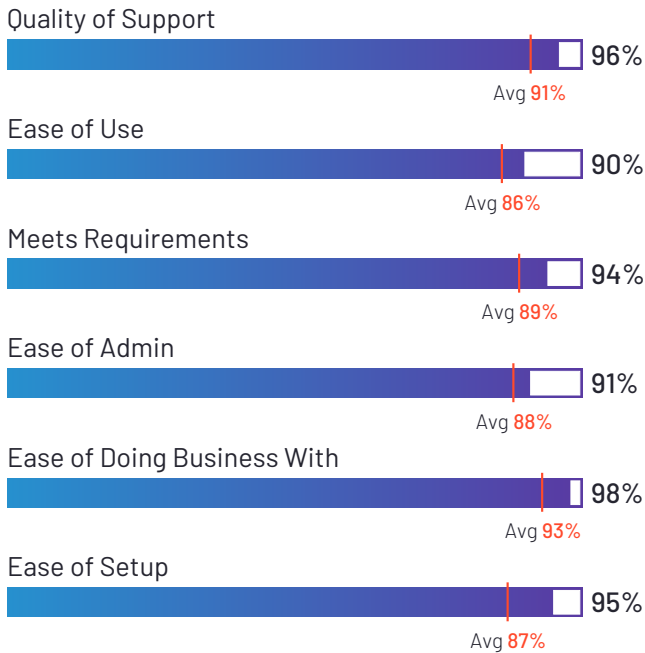
Casepoint

4.8 ★★★★★ (22)



Casepoint has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Casepoint at a rate of 97%. Casepoint is also in the Investigation Management category.

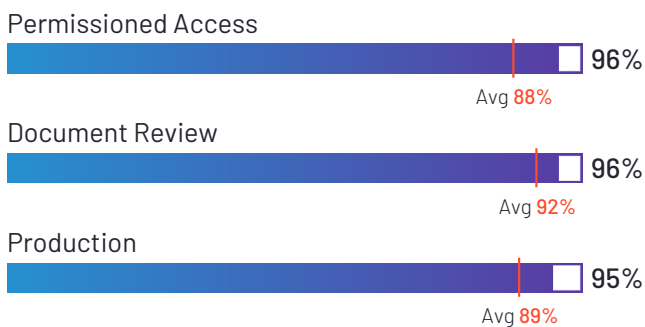
Satisfaction Ratings



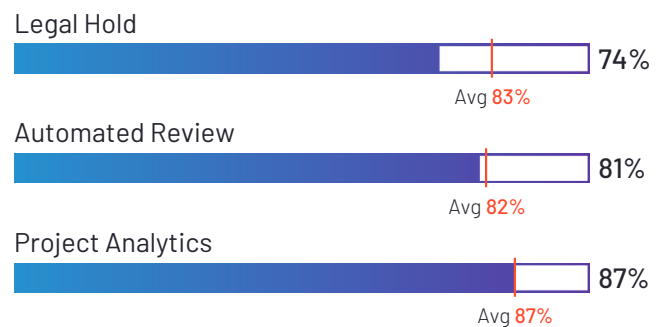
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Casepoint



HQ Location
Tysons, Virginia



Year Founded
2008



Employees (Listed On LinkedIn)
614



Company Website
casepoint.com



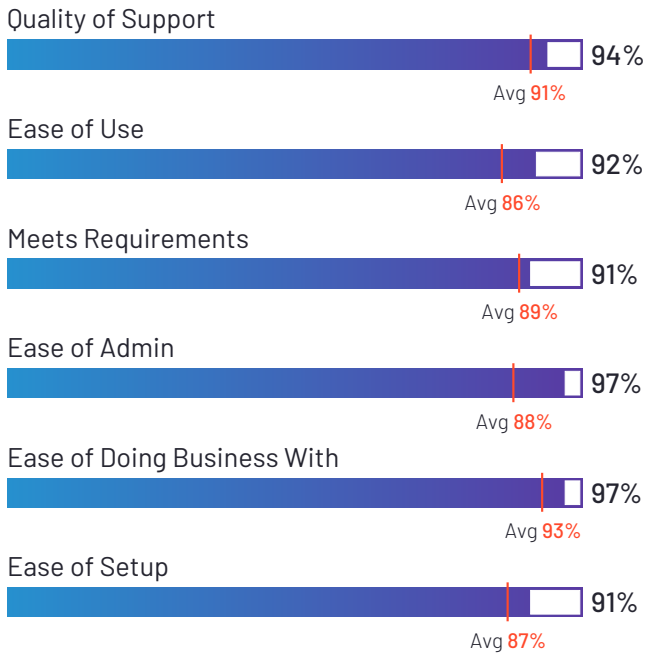
IPRO

4.6 ★★★★★ (26)



IPRO has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 96% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend IPRO at a rate of 92%. IPRO is also in the Investigation Management and Sensitive Data Discovery categories.

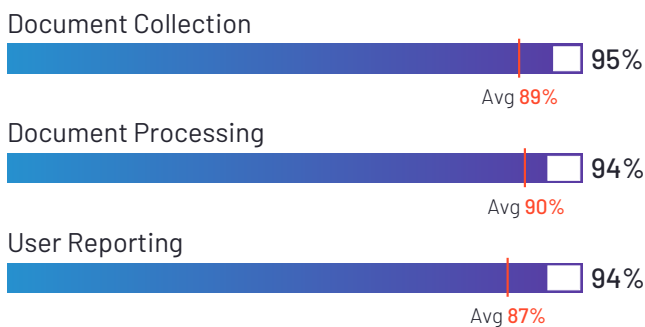
Satisfaction Ratings



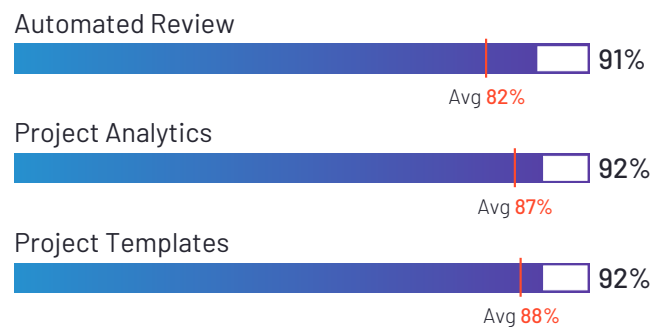
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
IPRO



HQ Location
Tempe, AZ



Year Founded
1989



Employees (Listed
On LinkedIn)
320



Company Website
iprotech.com



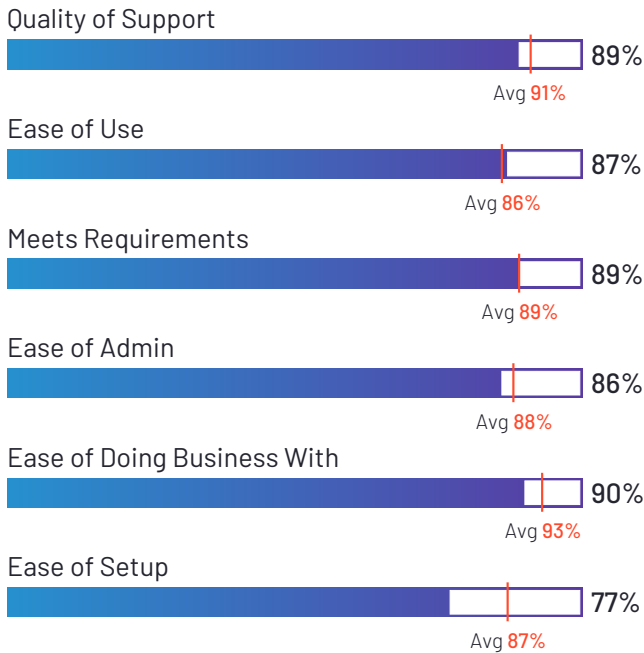
Exterro E-Discovery

4.4 ★★★★★ (113)

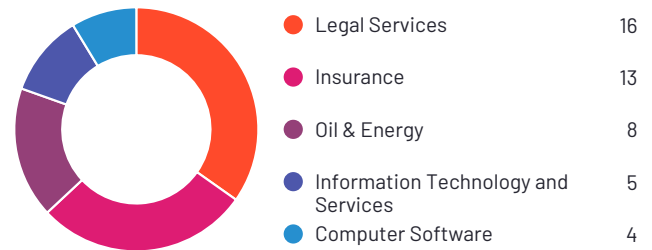


Exterro E-Discovery has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 94% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Exterro E-Discovery at a rate of 88%.

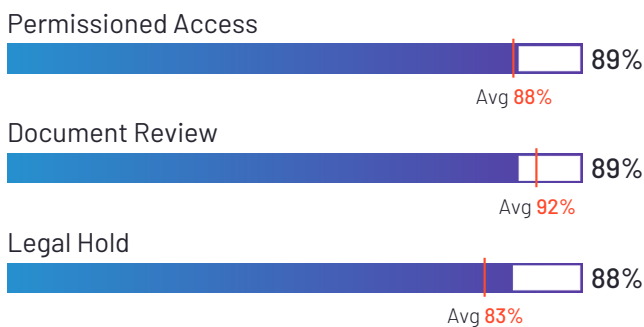
Satisfaction Ratings



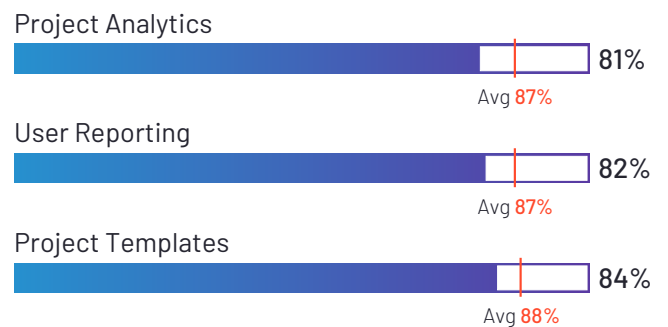
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Exterro



HQ Location
Beaverton, OR



Year Founded
2004



Employees (Listed On LinkedIn)
510



Company Website
exterro.com



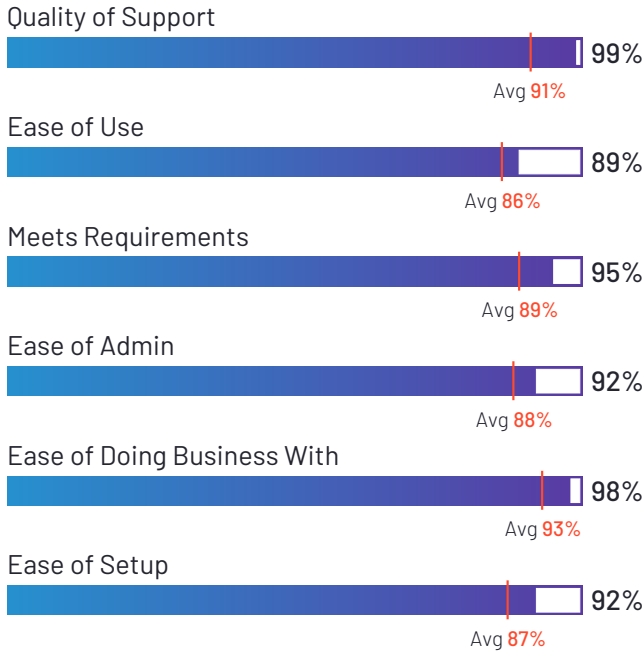
Digital WarRoom

4.6 ★★★★★ (40)



Digital WarRoom has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 98% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Digital WarRoom at a rate of 93%.

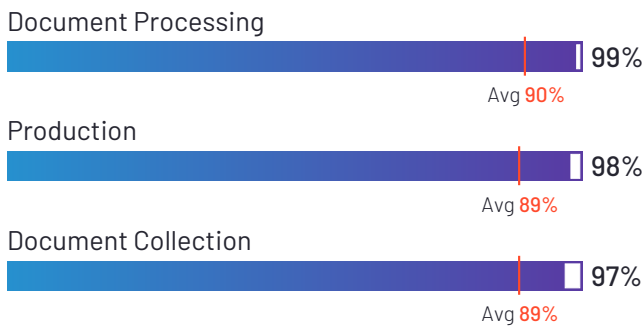
Satisfaction Ratings



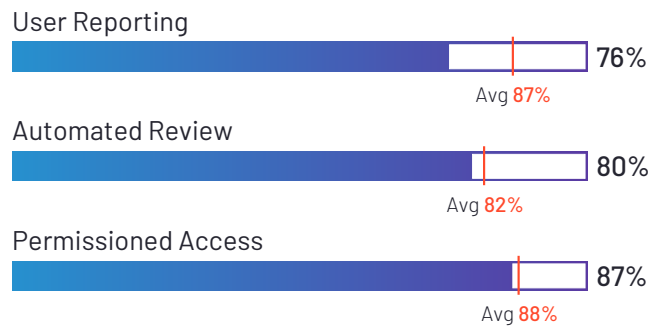
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Digital WarRoom



HQ Location
Seattle, WA



Year Founded
2002



Employees (Listed On LinkedIn)
10



Company Website
digitalwarroom.com



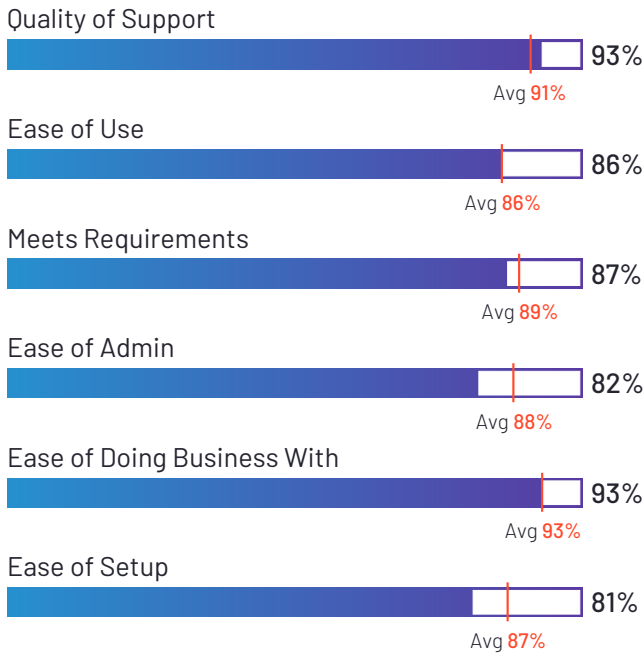
Nextpoint

4.3 ★★★★★ (126)



Nextpoint has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 91% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Nextpoint at a rate of 87%.

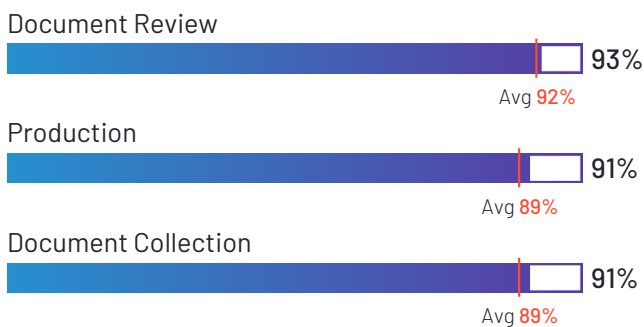
Satisfaction Ratings



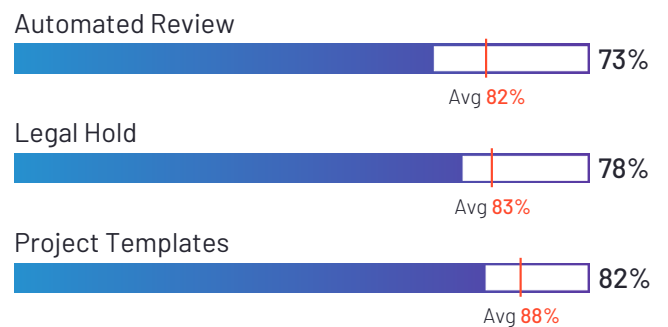
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Nextpoint



HQ Location
Chicago, IL



Year Founded
2001



Employees (Listed On LinkedIn)
85



Company Website
nextpoint.com



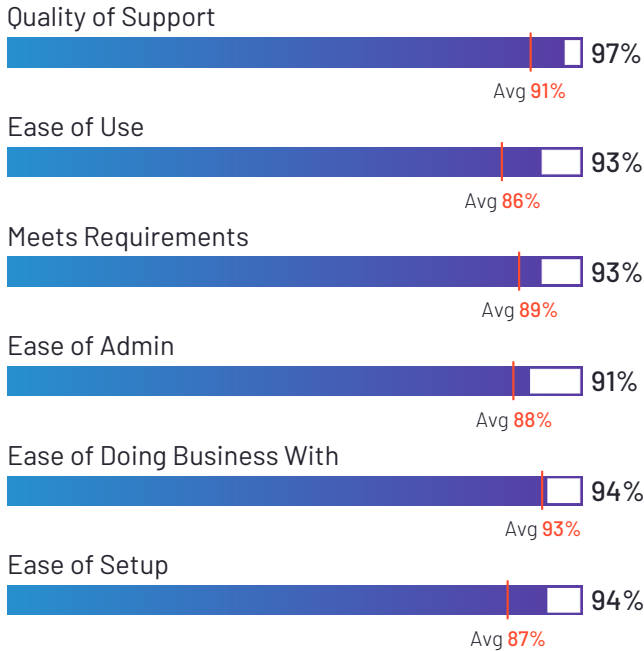
CloudNine Review

4.7 ★★★★★ (16)



CloudNine Review has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend CloudNine Review at a rate of 93%.

Satisfaction Ratings



Top Industries Represented



Ownership
CloudNine Discovery



HQ Location
Houston, TX



Year Founded
2002



Employees (Listed On LinkedIn)
199



Company Website
cloudnine.com



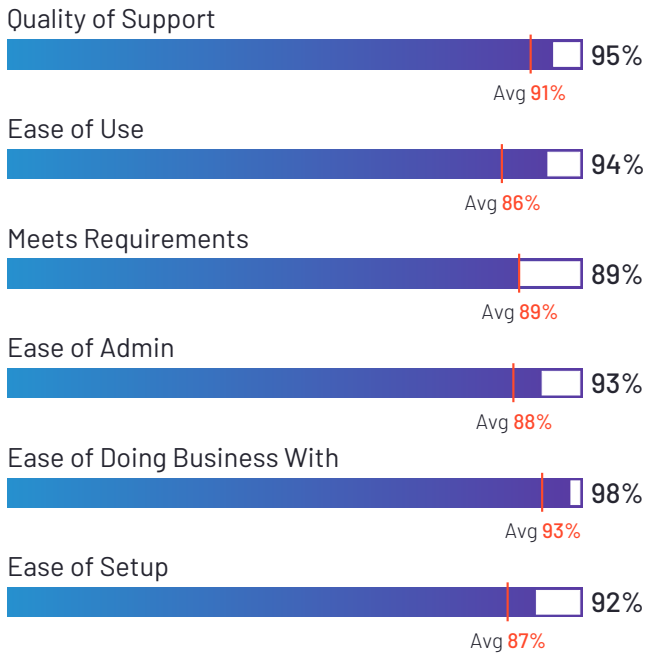
Zapproved

4.4 ★★★★★ (44)

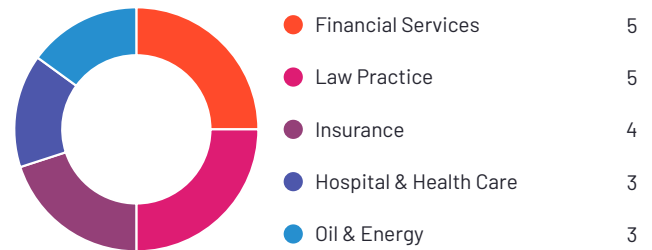


Zapproved has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Zapproved at a rate of 90%. Zapproved is also in the Legal Hold category.

Satisfaction Ratings



Top Industries Represented



Ownership
Zapproved LLC



HQ Location
Portland, OR



Year Founded
2008



Employees (Listed On LinkedIn)
56



Company Website
zapproved.com



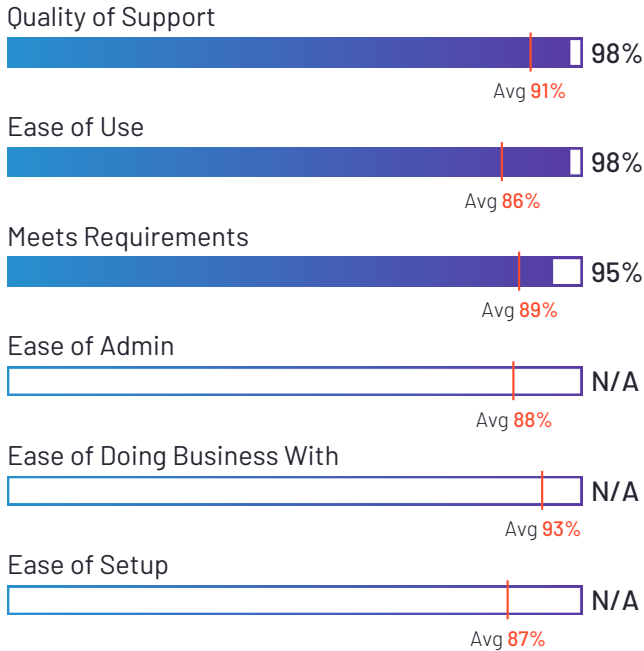
ZyLAB ONE

4.8 ★★★★★ (23)

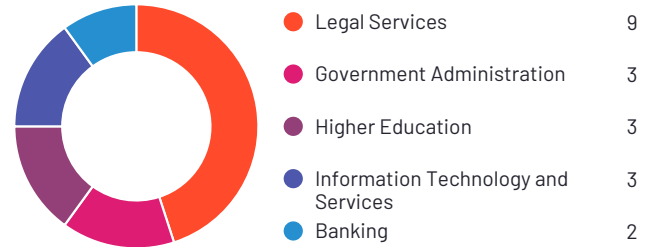


ZyLAB ONE has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend ZyLAB ONE eDiscovery at a rate of 96%. ZyLAB ONE eDiscovery is also in the Public Records Management category.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.

<p>Ownership ZyLAB, an IPRO company</p>	<p>HQ Location Amsterdam, Netherlands</p>	<p>Year Founded 1983</p>	<p>Employees (Listed On LinkedIn) 67</p>	<p>Company Website www.zylib.com</p>
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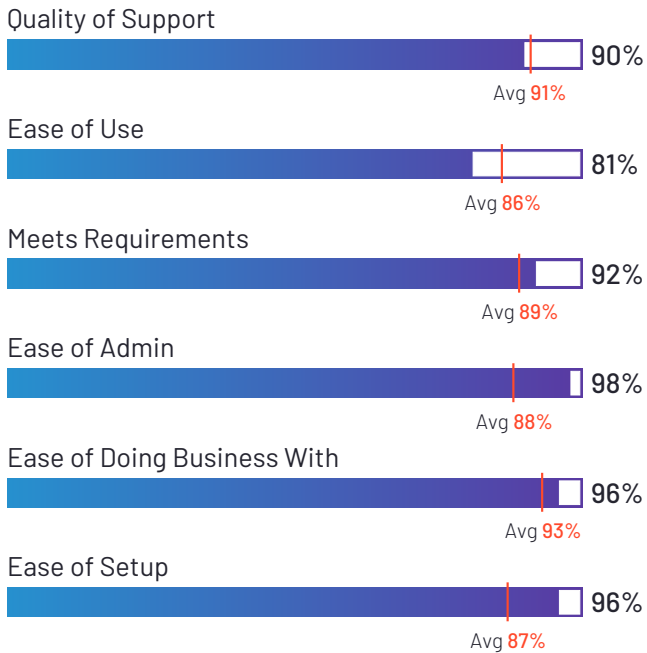
Gimmal Discovery Attender

4.4 ★★★★★ (14)

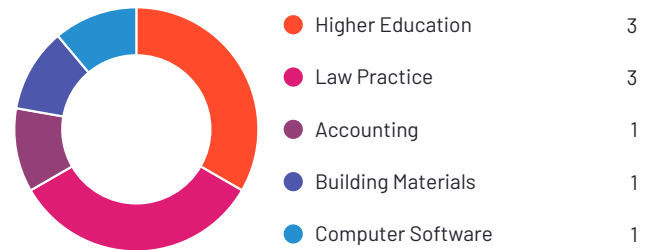


Gimmal Discovery Attender has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 79% of users believe it is headed in the right direction, and users said they would be likely to recommend Gimmal Discovery Attender at a rate of 89%.

Satisfaction Ratings



Top Industries Represented



Ownership
Gimmal



HQ Location
Houston, TX



Employees (Listed On LinkedIn)
74



Company Website
www.gimmal.com

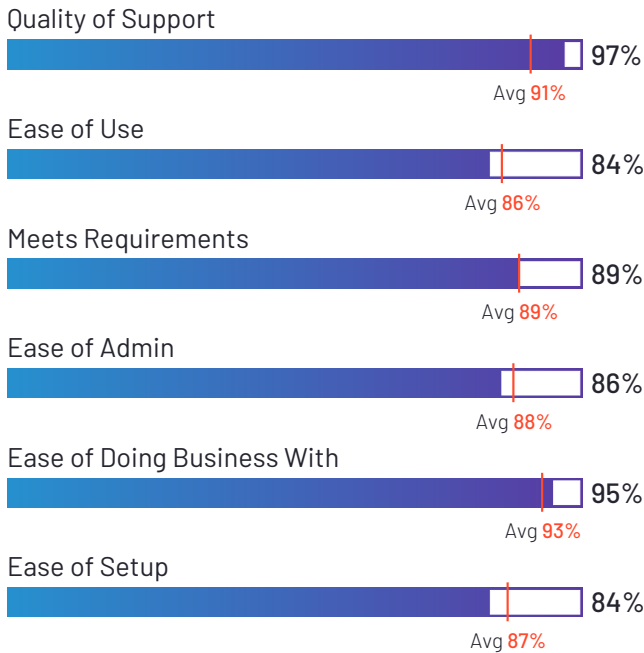


Sightline by Consilio

4.4 ★★★★★ (58)

Sightline by Consilio has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Sightline by Consilio at a rate of 88%.

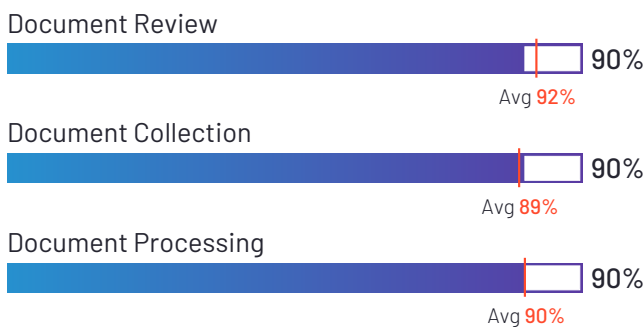
Satisfaction Ratings



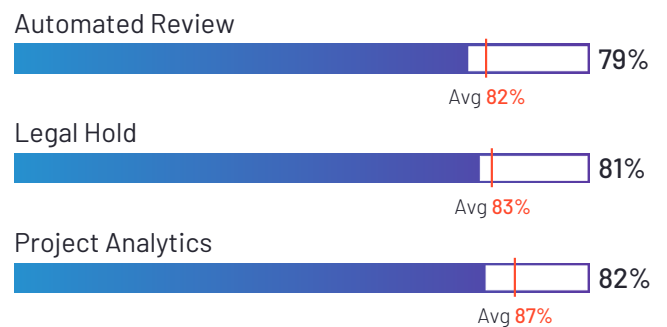
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Consilio



HQ Location
Washington, DC



Year Founded
1994



Employees (Listed On LinkedIn)
2,647



Company Website
consilio.com

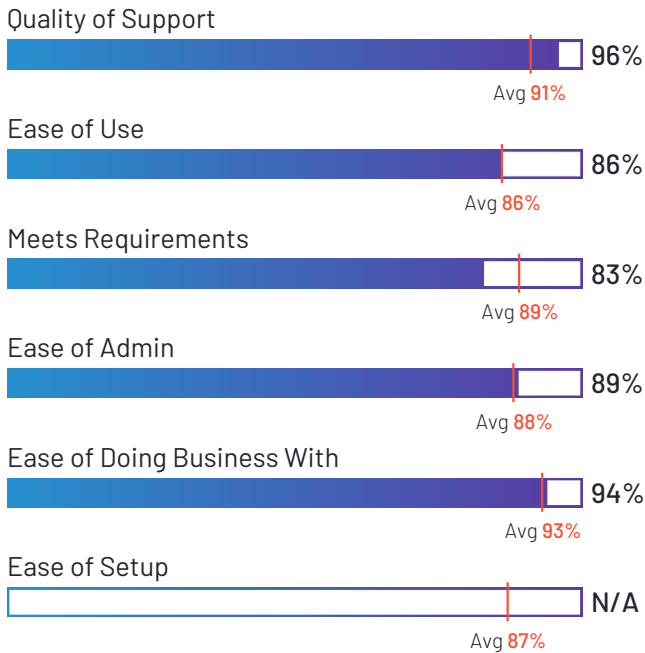


Onna

4.2 ★★★★★ (14)

Onna has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 92% of users rated it 4 or 5 stars, 80% of users believe it is headed in the right direction, and users said they would be likely to recommend Onna at a rate of 85%. Onna is also in the Enterprise Search Software and Sensitive Data Discovery categories.

Satisfaction Ratings



*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



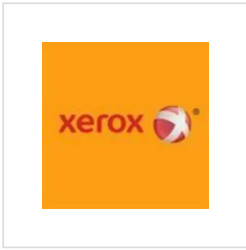
Ownership
Onna



Employees (Listed On LinkedIn)
131



Company Website
onna.com

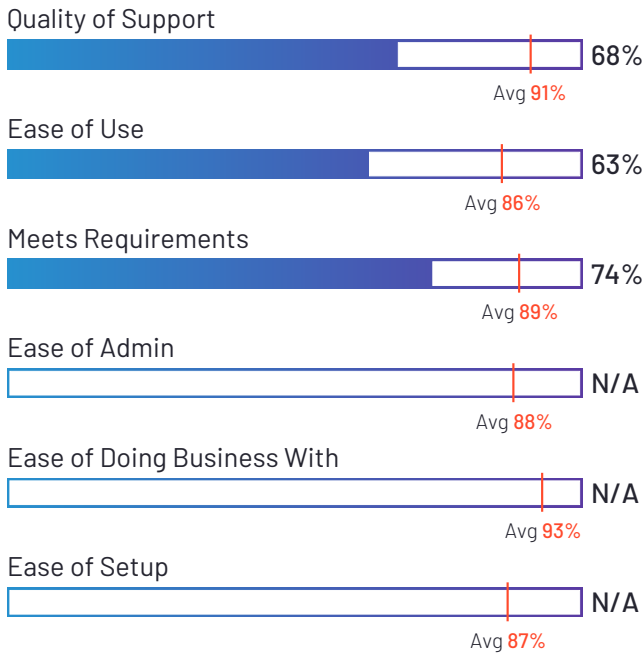


Viewpoint Integrated Analytics

2.6 ★★☆☆☆ (11)

Viewpoint Integrated Analytics has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 27% of users rated it 4 or 5 stars, 50% of users believe it is headed in the right direction, and users said they would be likely to recommend Viewpoint Integrated Analytics at a rate of 53%.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership
Conduent



HQ Location
Florham Park, New Jersey



Year Founded
2017



Employees (Listed On LinkedIn)
28,189



Company Website
conduent.com

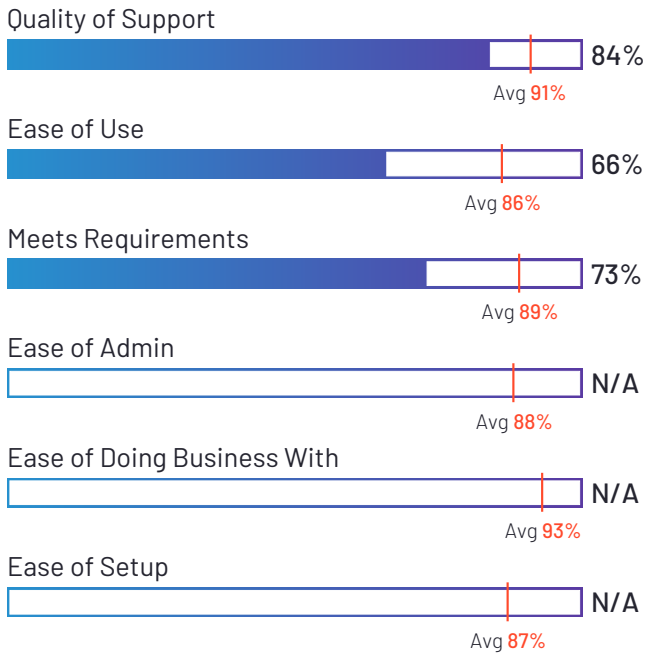


LexisNexis Concordance

2.9 ★★★★★ (15)

LexisNexis Concordance has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 47% of users rated it 4 or 5 stars, 46% of users believe it is headed in the right direction, and users said they would be likely to recommend Concordance at a rate of 57%.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership
LexisNexis



HQ Location
New York



Employees (Listed On LinkedIn)
2



Company Website
lexisnexis.com

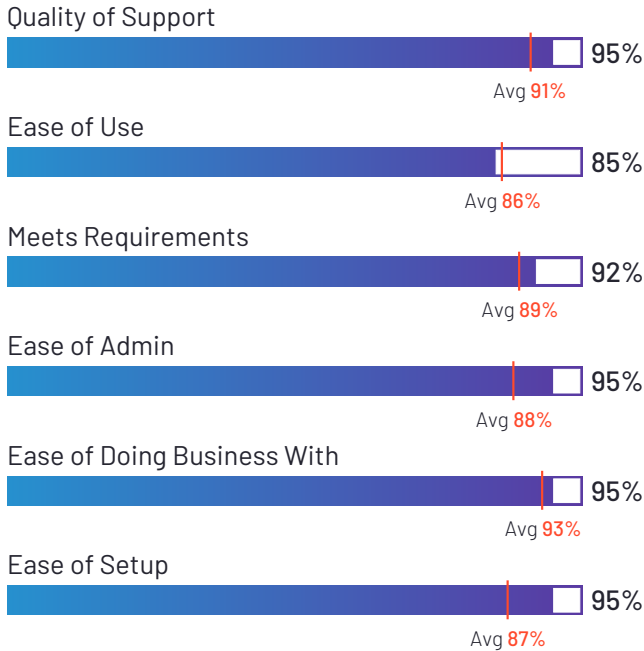


Lexbe eDiscovery Platform

4.2 ★★★★★ (28)

Lexbe eDiscovery Platform has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 89% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Lexbe at a rate of 84%.

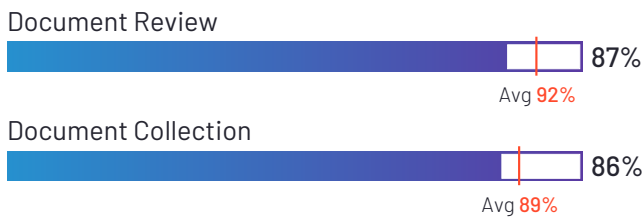
Satisfaction Ratings



Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Lexbe



HQ Location
Austin, TX



Year Founded
2006



Employees (Listed On LinkedIn)
30



Company Website
www.lexbe.com

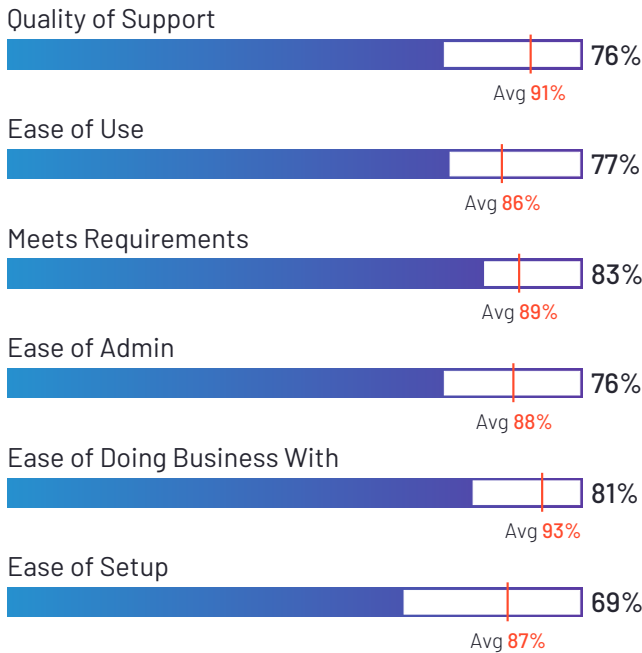


Nuix eDiscovery Workstation

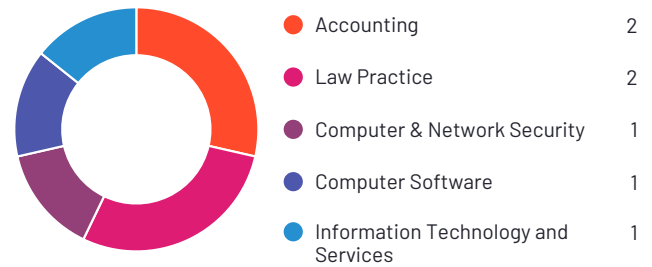
4.3 ★★★★★ (12)

Nuix eDiscovery Workstation has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Nuix eDiscovery Workstation at a rate of 86%.

Satisfaction Ratings



Top Industries Represented



Ownership
Nuix



HQ Location
Sydney, Australia



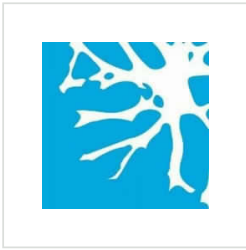
Year Founded
2000



Employees (Listed On LinkedIn)
451



Company Website
www.nuix.com

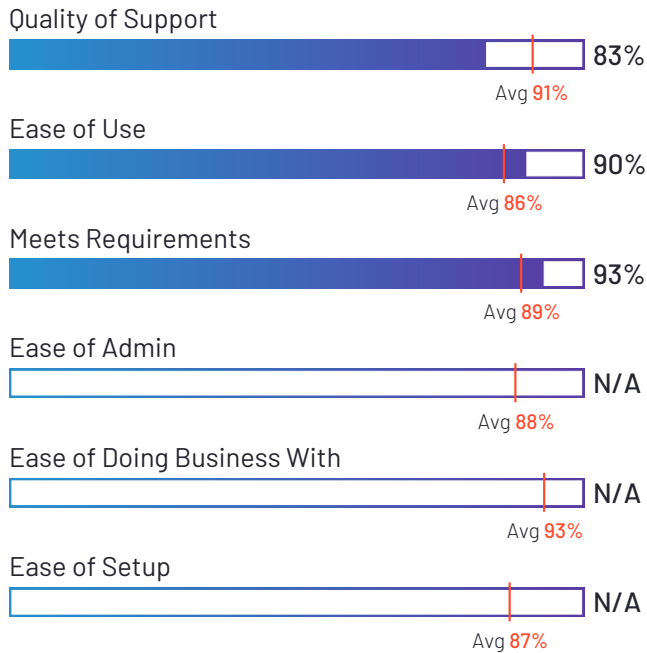


Reveal - Brainspace

4.3 ★★★★★ (10)

Reveal - Brainspace has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Reveal - Brainspace at a rate of 86%.

Satisfaction Ratings

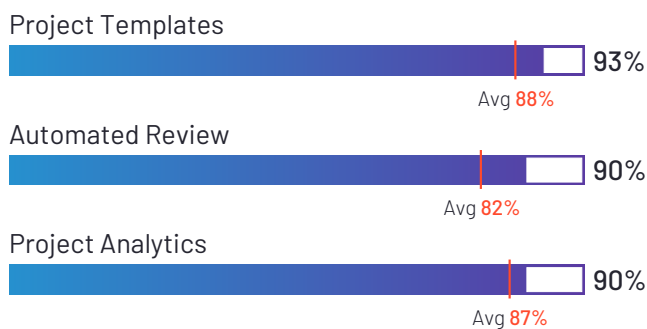


*N/A is displayed when fewer than five responses were received for the question.

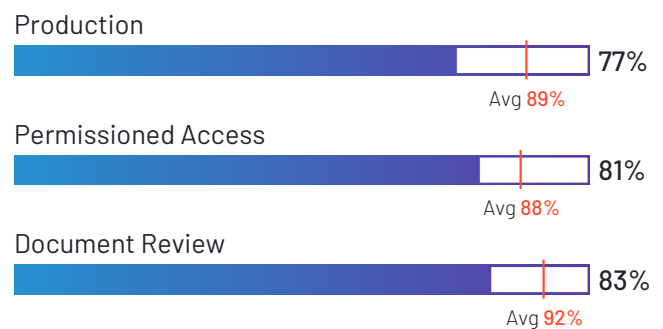
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Reveal Data



HQ Location
Chicago, Illinois



Year Founded
2009



Employees (Listed On LinkedIn)
219



Company Website
revealdata.com

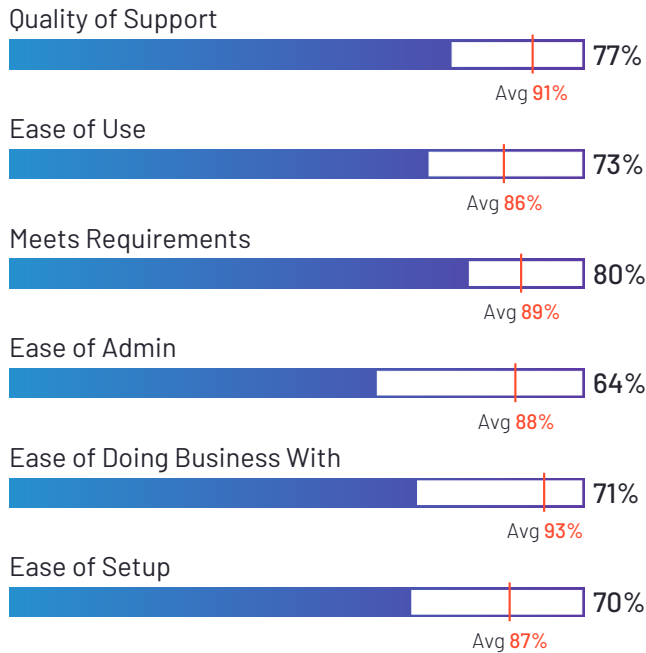


Ringtail

3.5 ★★★★★ (26)

Ringtail has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 65% of users rated it 4 or 5 stars, 70% of users believe it is headed in the right direction, and users said they would be likely to recommend Ringtail at a rate of 70%.

Satisfaction Ratings



Top Industries Represented



Ownership
Nuix



HQ Location
Sydney, Australia



Year Founded
2000



Employees (Listed On LinkedIn)
451



Company Website
www.nuix.com

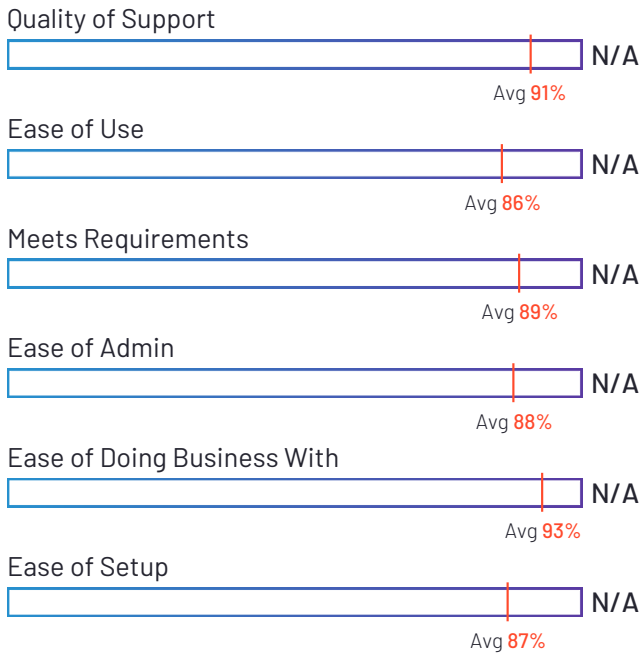


ESQUIRETEK

4.8 ★★★★★ (10)

ESQUIRETEK has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 90% of users rated it 4 or 5 stars, 50% of users believe it is headed in the right direction, and users said they would be likely to recommend ESQUIRETEK at a rate of 95%.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.

<p>Ownership ESQUIRETEK</p>	<p>HQ Location San Diego, CA</p>	<p>Year Founded 2020</p>	<p>Employees (Listed On LinkedIn) 11</p>	<p>Company Website esquiretek.com</p>
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Satisfaction Ratings for eDiscovery

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
Everlaw	93%	94%	94%	90%	95%	95%	90%	91%	82
Logikcull	94%	93%	92%	95%	97%	97%	95%	92%	81
Relativity	91%	82%	89%	80%	90%	86%	79%	86%	70
Epiq Discovery	93%	93%	93%	90%	96%	93%	90%	90%	77
DISCO eDiscovery	92%	90%	92%	93%	91%	95%	94%	95%	71
Casepoint	97%	100%	94%	91%	98%	96%	95%	90%	85
IPRO	92%	89%	91%	97%	97%	94%	91%	92%	76
Exterro E-Discovery	88%	86%	89%	86%	90%	89%	77%	87%	55
Digital WarRoom	93%	95%	95%	92%	98%	99%	92%	89%	75
Nextpoint	87%	88%	87%	82%	93%	93%	81%	86%	54
CloudNine Review	93%	100%	93%	91%	94%	97%	94%	93%	75
Zapproved	90%	91%	89%	93%	98%	95%	92%	94%	67
ZyLAB ONE eDiscovery	96%	94%	95%	N/A	N/A	98%	N/A	98%	95
Gimmel Discovery Attender	89%	79%	92%	98%	96%	90%	96%	81%	71
Sightline by Consilio	88%	88%	89%	86%	95%	97%	84%	84%	59
Onna	85%	80%	83%	89%	94%	96%	N/A	86%	38
Viewpoint Integrated Analytics	53%	50%	74%	N/A	N/A	68%	N/A	63%	-54
Concordance	57%	46%	73%	N/A	N/A	84%	N/A	66%	-40
Lexbe	84%	92%	92%	95%	95%	95%	95%	85%	39

(Satisfaction Ratings for eDiscovery continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100

Satisfaction Ratings for eDiscovery (continued)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
Nuix eDiscovery Workstation	86%	100%	83%	76%	81%	76%	69%	77%	54
Reveal - Brainspace	86%	100%	93%	N/A	N/A	83%	N/A	90%	50
Ringtail	70%	70%	80%	64%	71%	77%	70%	73%	-4
ESQUIRETEK	95%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	80
Average	87%	86%	89%	88%	93%	91%	87%	86%	55

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100

Feature Comparison for eDiscovery

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Document Collection

	Document Collection	Document Processing
Everlaw	91%	92%
Logikcull	94%	94%
Relativity	79%	87%
Epiq Discovery	96%	92%
DISCO eDiscovery	92%	90%
Casepoint	87%	92%
IPRO	95%	94%
Exterro E-Discovery	86%	86%
Digital WarRoom	97%	99%
Nextpoint	91%	
CloudNine Review	N/A	N/A
Zapproved	N/A	N/A
ZyLAB ONE eDiscovery	N/A	N/A
Gimbal Discovery Attender	N/A	N/A
Sightline by Consilio	90%	90%
Onna	82%	78%
Viewpoint Integrated Analytics	N/A	N/A
Concordance	N/A	N/A
Lexbe	86%	83%

(Feature Comparison for eDiscovery continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for eDiscovery (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Document Collection

	Document Collection	Document Processing
Nuix eDiscovery Workstation	N/A	N/A
Reveal - Brainspace	86%	89%
Ringtail	N/A	N/A
ESQUIRETEK	N/A	N/A
Average	89%	90%

(Feature Comparison for eDiscovery continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for eDiscovery (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Document Review

	Document Review	Project Analytics	User Reporting	Permissioned Access	Production
Everlaw	95%	90%	89%	92%	93%
Logikcull	94%	89%	88%	92%	95%
Relativity	93%	84%	82%	87%	90%
Epiq Discovery	91%	84%	90%	86%	89%
DISCO eDiscovery	94%	86%	87%	86%	94%
Casepoint	96%	87%	92%	96%	95%
IPRO	94%	92%	94%	94%	94%
Exterro E-Discovery	89%	81%	82%	89%	87%
Digital WarRoom	94%	89%	76%	87%	98%
Nextpoint	93%	88%		90%	91%
CloudNine Review	N/A	N/A	N/A	N/A	N/A
Zapproved	N/A	N/A	N/A	N/A	N/A
ZyLAB ONE eDiscovery	N/A	91%	N/A	N/A	N/A
Gimmel Discovery Attender	N/A	N/A	N/A	N/A	N/A
Sightline by Consilio	90%	82%	86%	86%	85%
Onna	N/A		N/A		81%
Viewpoint Integrated Analytics	N/A	N/A	N/A	N/A	N/A
Concordance	N/A	N/A		N/A	N/A
Lexbe	87%	N/A	N/A	81%	77%

(Feature Comparison for eDiscovery continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.



Feature Comparison for eDiscovery (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Document Review

	Document Review	Project Analytics	User Reporting	Permissioned Access	Production
Nuix eDiscovery Workstation	N/A	N/A	N/A	N/A	N/A
Reveal - Brainspace	83%	90%	88%	81%	77%
Ringtail	N/A	N/A	N/A	N/A	N/A
ESQUIRETEK	N/A	N/A	N/A	N/A	N/A
Average	92%	87%	87%	88%	89%

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Additional Data for eDiscovery

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
Everlaw	49%	41%	9%
Logikcull	55%	31%	14%
Relativity	19%	45%	36%
Epiq Discovery	39%	44%	17%
DISCO eDiscovery	54%	32%	14%
Casepoint	43%	57%	0%
IPRO	28%	64%	8%
Exterro E-Discovery	8%	12%	79%
Digital WarRoom	75%	23%	3%
Nextpoint	58%	32%	10%
CloudNine Review	63%	31%	6%
Zapproved	3%	0%	97%
ZyLAB ONE eDiscovery	43%	33%	24%
Gimbal Discovery Attender	7%	29%	64%
Sightline by Consilio	28%	49%	23%
Onna	0%	31%	69%
Viewpoint Integrated Analytics	0%	70%	30%
Concordance	33%	53%	13%
Lexbe	79%	21%	0%

(Additional Data for eDiscovery continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for eDiscovery (continued)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
Nuix eDiscovery Workstation	18%	27%	55%
Reveal - Brainspace	10%	50%	40%
Ringtail	17%	61%	22%
ESQUIRETEK	83%	17%	0%
Average	35%	37%	27%

(Additional Data for eDiscovery continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for eDiscovery (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
Everlaw	65%	35%	0.9	66%	18%	3%	14%	7	6
Logikcull	80%	20%	0.7	75%	11%	0%	14%	7	8
Relativity	44%	56%	3.0	70%	16%	7%	6%	175	27
Epiq Discovery	100%	0%	1.1	80%	0%	0%	20%	N/A	N/A
DISCO eDiscovery	61%	39%	4.3	46%	27%	8%	19%	17	3
Casepoint	83%	17%	1.4	43%	43%	0%	14%	27	19
IPRO	33%	67%	3.1	67%	25%	0%	8%	17	21
Exterro E-Discovery	63%	37%	5.4	51%	37%	6%	6%	7	23
Digital WarRoom	86%	14%	0	71%	14%	0%	14%	3	3
Nextpoint	89%	11%	1.1	55%	40%	0%	5%	7	12
CloudNine Review	78%	22%	0.1	88%	13%	0%	0%	N/A	N/A
Zapproved	72%	28%	2.2	88%	12%	0%	0%	46	14
ZyLAB ONE eDiscovery	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Gimmel Discovery Attender	14%	86%	0.4	100%	0%	0%	0%	3	8
Sightline by Consilio	50%	50%	0.8	38%	38%	0%	25%	N/A	N/A
Onna	100%	0%	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Viewpoint Integrated Analytics	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Concordance	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Lexbe	71%	29%	0.3	60%	40%	0%	0%	7	12

(Additional Data for eDiscovery continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for eDiscovery (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
Nuix eDiscovery Workstation	0%	100%	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Reveal - Brainspace	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Ringtail	100%	0%	1.1	50%	38%	13%	0%	175	N/A
ESQUIRETEK	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

(Additional Data for eDiscovery continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for eDiscovery (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption

	User Adoption
	Average User Adoption
Everlaw	58%
Logikcull	52%
Relativity	78%
Epiq Discovery	29%
DISCO eDiscovery	45%
Casepoint	44%
IPRO	75%
Exterro E-Discovery	70%
Digital WarRoom	55%
Nextpoint	49%
CloudNine Review	54%
Zapproved	88%
ZyLAB ONE eDiscovery	N/A
Gimmel Discovery Attender	68%
Sightline by Consilio	41%
Onna	N/A
Viewpoint Integrated Analytics	N/A
Concordance	N/A
Lexbe	41%

(Additional Data for eDiscovery continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for eDiscovery (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption

	User Adoption
	Average User Adoption
Nuix eDiscovery Workstation	N/A
Reveal - Brainspace	N/A
Ringtail	64%
ESQUIRETEK	N/A
Average	57%

(Additional Data for eDiscovery continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for eDiscovery (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
Everlaw	Everlaw	2010	476	11,647	4,093	4.1
Logikcull	Logikcull	2004	129	5,955	2,490	4.4
Relativity	Relativity	2001	1,605	43,433	6,645	3.8
Epiq Discovery	epiq	1988	7,015	158,954	3,253	3.4
DISCO eDiscovery	DISCO	2013	983	18,713	1,322	3
Casepoint	Casepoint	2008	614	15,558	908	3.6
IPRO	IPRO	1989	320	6,240	1,599	3.5
Exterro E-Discovery	Exterro	2004	510	14,314	3,569	3.9
Digital WarRoom	Digital WarRoom	2002	10	237	210	N/A
Nextpoint	Nextpoint	2001	85	2,235	1,284	4.5
CloudNine Review	CloudNine Discovery	2002	199	15,170	4,607	3.5
Zapproved	Zapproved LLC	2008	56	5,897	1,647	4.1
ZyLAB ONE eDiscovery	ZyLAB, an IPRO company	1983	67	11,979	949	4.3
Gimmel Discovery Attender	Gimmel		74	7,060	947	N/A
Sightline by Consilio	Consilio	1994	2,647	39,095	1,697	3.4
Onna	Onna		131	11,208	418	3
Viewpoint Integrated Analytics	Conduent	2017	28,189	422,826	15,058	3.1
Concordance	LexisNexis		1	4,060	1,319	4
Lexbe	Lexbe	2006	30	2,320	348	4.5

(Additional Data for eDiscovery continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for eDiscovery (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
Nuix eDiscovery Workstation	Nuix	2000	451	23,215	5,537	2.9
Reveal - Brainspace	Reveal Data	2009	219	13,022	703	N/A
Ringtail	Nuix	2000	451	23,215	5,537	2.9
ESQUIRETEK	ESQUIRETEK	2020	11	417	40	N/A

*N/A is displayed when data is not publicly available.