SUPERCARS VOLUNTEER OFFICIALS POSITIONS

EVENT OFFICIALS

PATRON/CUSTOMER SERVICES

Accessibility Platform	Credentials Centre Staff	Corporate Usher	Event Control Centre
The accessibility platform is reserved for patrons with a disability (and a carer) so that they may have a view of the track. Good people skills, patience and a caring nature are a must for this role.	Volunteers that assist with packing Official's uniform packs as this is the key point for distribution of uniforms and credentials. This is the ideal role for those who love to interact with lots of people and enjoy being part of a team environment. Some pre-event work is required.	Corporate Ushers meet and greet our corporate guests and are responsible for access to these facilities. They are instrumental in the overall guest experience. A polite and happy manner and great personal presentations is essential.	ECC receives and manages incoming Supervisor radio calls and processes them as practical. This role requires excellent computer skills and attention to detail. Experience in the use of radios and maintaining a cool, calm, collected approach is critical.
Gate Keeper	**Grandstand Usher**	**Information Booth Attendant**	**Media Centre**
This role is responsible for scanning tickets for all those entering and exiting the venue. So, if you like the outdoors and working in a small team, this may be the job for you.	If you like being amongst it, then why not look at becoming a Grandstand Usher. This role is responsible for checking tickets, monitoring crowd behaviour and answering general enquiries.	The Information Booth is where everyone goes to find out, all there is to know about the event and the precinct. If you are good with people and love helping, then this may be the role for you!	The Media Centre is the principal location for all of our accredited media personnel, including journalists and photographers. This role is responsible for assisting our Media Manager and media team with all their general administrative tasks. Positions are limited.
Photographer	**Relief Team**	**Runner**	**Volunteer Sign On**
These roles are limited to photographers accredited by Supercars. These photographers work throughout the event to take photos of all our hard-working volunteers to upload to our Facebook page. Positions are limited.	The Relief Team is an exciting flexible crew where no two days are the same. You will be placed into different event official roles as needed, with allocations confirmed closer to the event or on the day. It is the best way to experience the many roles we have on offer.	Our runners play an integral role, working closely with the Supercars management team, Controllers and Supervisors to do miscellaneous jobs throughout the event. This role involves lots of walking, so please be mindful that you will do many laps of the precinct by Sunday afternoon.	Do you like an early start?? Assist the team in setting up, distributing meals and drinks, coordinating sign-on for Event Officials and monitoring absentees. Additional tasks may be given as necessary.

RACE OFFICIALS

TRACKSIDE - ALL ROLES REQUIRE A MOTORSPORT AUSTRALIA OFFICIALS LICENCE.
Head to Motorsport Australia Officials website to obtain a licence today - https://motorsport.org.au/officials/

Communication Marshals	Fire and Rescue Marshals	Flag/Track Marshals	Paddock Marshals
Part of the Flag/track team, the Communication marshals are the observers around the track. The communicators task is to observe all happenings around the circuit and report to Race Control over the trackside radio network system *	Trained fire and rescue marshals with either a background through motorsport experience or as a professional or civil fire fighter. They are stationed around the circuit, including in pit lane, and/or in vehicles units.	Part of the Flag/Track team, these are the marshals allocated to each flag post around the circuit to give flag signals to the drivers while they are on the track. Another part of the Flag/Track Team, they may also ask to undertake tasks in the direction of their sector marshals. It may include sweeping the track, collecting debris, and assisting the recovery team. This is a great place to start if you want to become a race official!	Paddock marshals are responsible for assisting the support category vehicles from their garages to the marshalling area. In addition to this, they may also assist in marshalling the cars into the correct positions, before they head out onto the track. This is a great position for first time officials.
Pit Lane Marshals	**Supply/Equipment Marshals**	**Scrutineer**	
These marshals have the primary role to provide competitors, drivers and pit crews with a safe, efficient and unencumbered pit lane. They are also responsible for the clean-up of any spills that may occur in the lane and ensure compliance of the rules is upheld. More experienced marshals may also be allocated as 'Grid Marshals', and they assist with setting up the starting grid before certain races.	This is the team that distributes trackside equipment, water and other essential items to the flag posts and pit lane each morning and collects it each evening. In between these jobs, they can be asked to shift anything anywhere or be tasked to assist with oil clean up on track.	The duty of a scrutineer is to check all the cars and apparel for safety and eligibility and to examine any cars involved in accidents. They also monitor pit stops and driver changes to ensure they are within the rules. Scrutineers often work from the scrutineering bay, support paddocks and the pit lane.	

SUPERCARS VOLUNTEER OFFICIALS POSITIONS

SPECIALIST ROLES

Prior motorsport experience and/or Motorsport Australia qualification required.

Race Administration	Timekeepers	Medical Officials	Recovery Marshals
A small team which assists the Secretary of the Event with administrative tasks such as photocopying, running messages and answering calls and walk-in queries. Positions are very limited and are often by invitation only.	Working from the timing room, they're responsible for collecting and processing timing data received from every car during the session. Positions are limited.	A medical supplier is contracted by the promoter and has their own team of specialist volunteers that they assigned.	The recovery team have the job of recovering the "dead and damaged cars" from around the circuit during or after each session or race and returning them to the paddock, pit lane, or scrutineering bay as directed. As they often work on a "hot track" experience or qualifications are preferred. Positions are limited.

LEADERSHIP POSITIONS

THESE ARE SENIOR ROLES APPOINTED BY SUPERCARS AND REQUIRE PREVIOUS EXPERIENCE AT SUPERCARS EVENT.

EVENT OFFICIALS		RACE OFFICIALS		
Supervisor	**Controllers**	**Race Control Officials**	**Sector Marshals**	**Chiefs**
Supervisors are the on-ground management team that work cross the event to manage small areas of the precinct and look after a team of volunteers in that area. They are tasked to deal with complaints where possible, so you must be a good communicator and also have managed people in the past. Prior volunteering experience and training is preferred.	Volunteer Controllers report directly to the Supercars Volunteer Lead and assist with pre-event Event Official allocations, Set- up, Pack-down and act as first point of contact to Volunteer Supervisors. This position is by appointment of Supercars only.	Race Control consists of a group of senior officials appointed by Supercars and/or Motorsport Australia. These officials are experts in their fields and often have extensive experience in Motorsport* Positions are limited and are often by invitation only.	Are the team of senior trackside officials appointed by the Secretary of the Event in consultation with the Chief Marshal Team. Each Sector Marshal is appointed a Section of the racetrack (known as a Sector) and is often first on scene to report incidents, driver condition and tow requirements to race control. They are also responsible for supervising the flag post within their Sector*	Each race official team has a Chief who is responsible for managing and briefing their team of Officials. These officials are selected by the Secretary of the Event and Clerk of the Course in consultation with Supercars. They also assist with pre-event allocations and event preparation* Positions are limited and are often by invitation only.