

QUALITY AND SUSTAINABILITY

Terra Cat cares about delivering quality products and services in a sustainable and reasonable manner to preserve our environment. We recognise our responsibility to eliminate or minimise impact to air, land or water through adverse effects from our activities. Through our values, attitudes and actions we promote excellence in quality and sustainability practices.

BY LIVING OUR VALUES, WE WILL:



ACT WITH INTEGRITY NGĀKAU PONO

- Raise sustainability awareness with our people, customers, suppliers and communities in which we operate.
- Build strategic, long term relationships with customers, suppliers and our communities to establish Terra Cat as a trusted partner.
- Deliver quality products and services that meets and exceeds customer needs and expectations.
- Implement and maintain a quality and environmentally sustainable management system that complies with applicable legislation, regulations, standards, consents and permits which are communicated with interested parties at the local and regional level.
- Incorporate sustainability policies and practices during the selection criteria for our suppliers.
- Induct and train our people on our environmental responsibilities and practices.
- Monitor our environmental performance against our sustainability policy and objectives.
- Provide our people opportunities for engagement in our quality and sustainability responsibilities and practices.



CARE FOR ALL TŪPORE KITE KATOA

- Identify and act upon opportunities for sustainable alternatives to reduce our environmental impact from business process, products and our supply chain.
- Appropriately store, use and dispose of all materials and byproducts to minimise impact on the environment.
- Continually evaluate our Quality and Sustainability management systems against our performance objectives and targets and update for effectiveness.



WIN TOGETHER TAKATINITANGA

- Improve our energy efficiency and use of resources by adopting the principles of reduction, reuse, reclamation, and recycling wherever possible.
- Manage our non-renewable resources with an aim to reduce consumption.
- Improve resource efficiency to reduce waste generation, water consumption, energy usage and CO2 emissions.



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**Every team member is responsible
for cooperating with this policy.**