

# **MyUNTHA client portal**

# Make your business easier

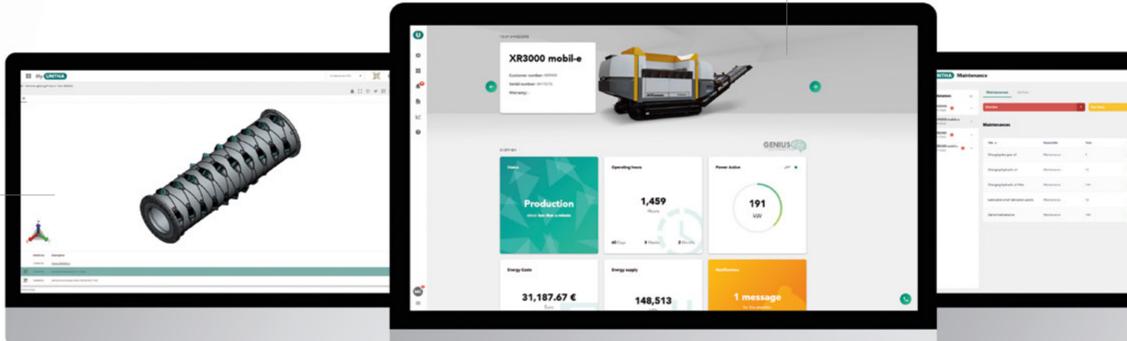
On our client portal MyUNTHA, you will find all the relevant information about your shredder, as well as a comprehensive overview of services, digital resources and help functions. GENIUS, our intelligent monitoring system, is also integrated in the portal.

MyUNTHA was designed to offer all available information and services on a single platform. On MyUNTHA, you can look at data from GENIUS, plan upcoming service and maintenance activities, identify and order spare parts, and contact our service team.

All these features ensure the seamless operation of your shredder and help it perform at its absolute best.

# Spare parts catalogue & online shop

- » Identifying spare parts using 3D models
- » Service instructions for replacing the required spare parts
- » Fast delivery for optimum planning security



### **GENIUS**

- » Collection and analysis of operating & processing data of your shredder
- » Automated reports with all relevant key figures for the continuous monitoring of all processes
- » Notification in case of deviations and help with troubleshooting

## Maintenance manager

- » Predictive planning of service and maintenance calls
- » Complete documentation of all maintenance and service activities
- » Reduction of operating and maintenance costs through optimised maintenance intervals



# Spare parts catalogue & online shop

UNTHA shredder consists of a multitude of individual parts. High-stress components are especially subject to natural wear. To make it as easy as possible to find the spare parts you need, the spare parts catalogue provides you with a 3D model of your shredder. This contains all the information you need for identifying individual components and finding the right wear components and spare parts.

The spare parts catalogue aims at replacing any inquiries about required spare parts. Your benefits:



### Identification of spare parts

The spare parts catalogue contains all the relevant information on the components you need: item number, descriptions, technical specifications and images (where applicable).





#### Predictive maintenance

The maintenance manager and the spare parts catalogue complement each other, which means that the process of ordering spare parts is largely automated.



### 3D models

waiting times.

In addition to identifying the required spare parts, the model offers you the opportunity to get to know the shredder better and to go through service work in detail in advance.

This avoids wrong orders and cuts down on





### Documentation

The spare parts catalogue also serves as a documentation tool, where information on the spare parts ordered and their exchange history may be recorded.





# **UNTHA GENIUS** your shredder's brain

UNTHA GENIUS is an intelligent condition monitoring tool for your shredder. With the help of reliable sensor technology, the operation of your machine is monitored on an ongoing basis. UNTHA GENIUS processes your data in real time, alerts you of any deviations and delivers analyses and decision support.

The reports are delivered automatically, via e-mail, either on a daily or a weekly basis. On the dashboard, the machine status and the process data are shown. You may also access the complete machine documentation. In case of deviations or faults, you will be informed immediately. In the Data Explorer, you

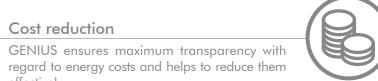
have the option of drawing up detailed analyses of process values, for instance over a period of several days or weeks. These may then be used as support for optimisation.

UNTHA GENIUS, the intelligent condition monitoring system, helps you make the most of your shredder. The system offers numerous benefits, for instance:



### Increased productivity

Detailed analyses help you find the ideal settings for your shredder and to optimise processes. This increases machine utilisation and cuts down on waiting times.





### Comprehensive insight

All process data are summarised and visualised in real time, resulting in statistics and analyses that are always up-to-date.



effectively.

UNTHA GENIUS helps reduce downtimes and accelerates troubleshooting. In addition, the system helps you plan service and maintenance activities and perform them efficiently.

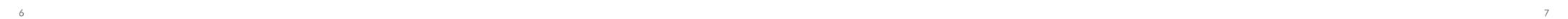


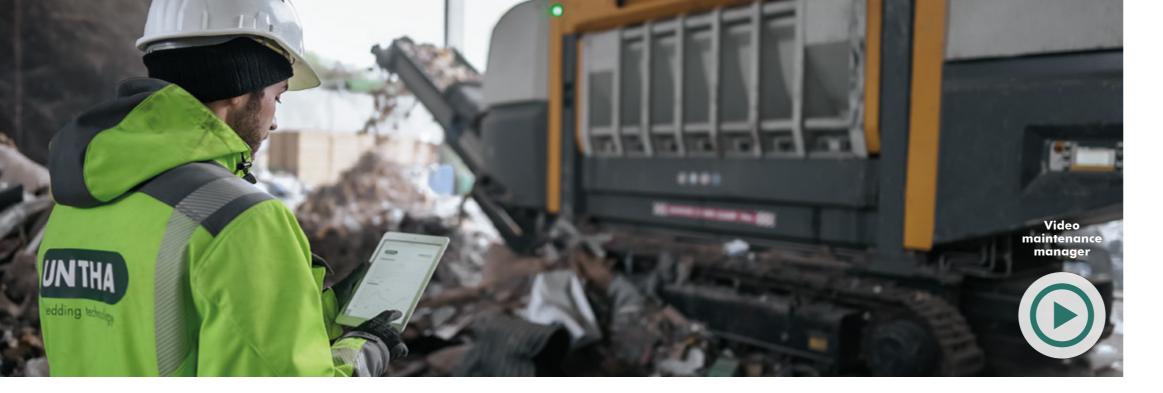


The system monitors process-relevant components and immediately notifies you of deviations and/or faults by e-mail or text message.



Cost reduction





# **Maintenance manager**

The maintenance manager supports you with planning and carrying out regular maintenance and inspection activities, as well as preventative maintenance. The system informs you in good time and helps you find the right window for carrying out maintenance works. This way, you can plan for them in your workflows and avoid excessive downtime. Regular maintenance helps increase your shredder's lifespan and ensures its reliability, thus contributing to keeping operating costs to a minimum. The maintenance manager also

provides you with any instructions you will need. The performed activities are documented and archived there, and the integrated logbook supports traceability and serves as evidence in case of warranty claims.

With the maintenance manager, UNTHA helps clients plan maintenance and service activities in a more proactive manner and ensures that they are documented exactly as required. This has the following additional benefits:



#### Structured planning of maintenance activities

The maintenance manager makes it possible to plan service calls in a structured way, ensuring that maintenance, inspection and service activities are completed in a timely manner and in accordance with all requirements.





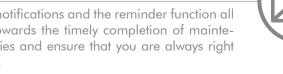
# Extended lifespan

Regular maintenance and preventative service help reduce wear cost and downtime and extend the lifespan of the shredder.





Automated notifications and the reminder function all contribute towards the timely completion of maintenance activities and ensure that you are always right on schedule.





### Detailed instructions

The maintenance manager contains documents and information with detailed instructions on the expert servicing of UNTHA shredders.

# A system that benefits everyone

Depending on the user's area of responsibility within the company, MyUNTHA offers benefits on many levels. From the analysis of the latest operating and process data to an overview of running costs or planning the next service call.



**Managing Director** 

- » Overview of running costs (e. g.: energy)
- » Reduced operating costs
- » Increased plant availability



Machine Operator, Head of Service and Maintenance

- » Planning of maintenance activities
- » Overview of all operating and process data
- » Immediate notification in case of faults
- » Quick troubleshooting

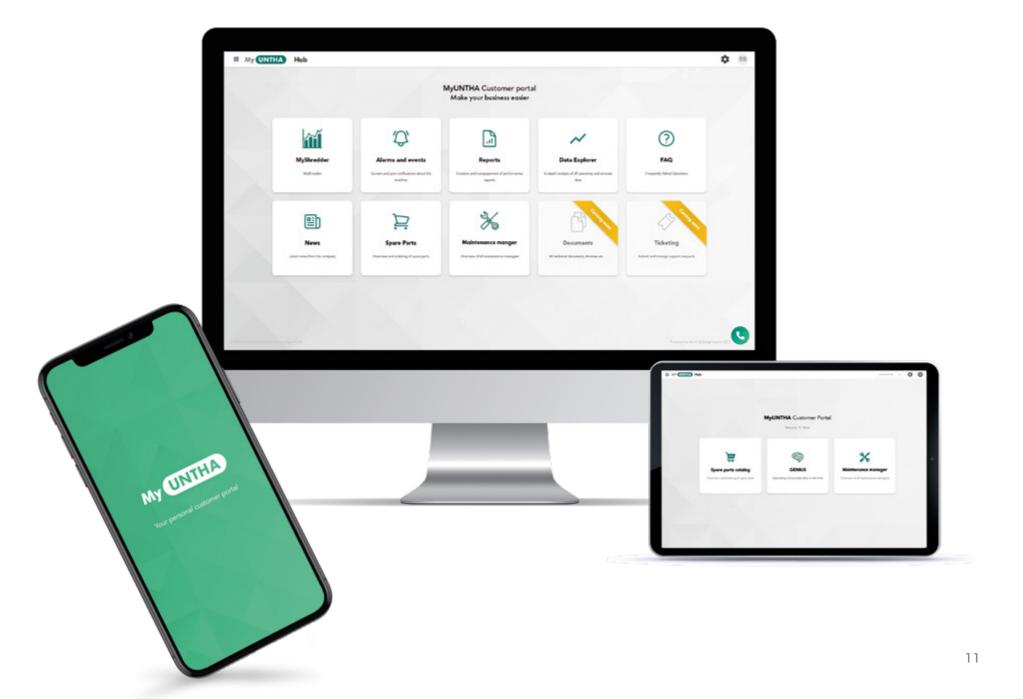


Head of Operations and/or Production

- » Overview of all the latest machine data
- » Overview of upcoming maintenance activities
- » Process optimisation

"Thanks to the UNTHA GENIUS assistance system, we were able to maximize the performance of our shredder. The data from the system and the automatically generated reports help us to optimally adjust the shredder settings to the material and the desired result and to plan maintenance intervals."

— Thomas Birkner (Head of production facilities at Saubermacher Dienstleistungs AG for Vienna and Lower Austria)



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#### 5 reasons to choose UNTHA



Customised, long-lasting shredding solutions



Premium products developed and produced in Austria



All-encompassing expertise, from development to production, under one roof



Reliable customer service with the best technical know-how



More than 10,000 satisfied reference customers worldwide

#### We deliver what we promise

Since our founding in 1970, we've followed our promise of being "the reliable brand", which applies to every product and service that UNTHA delivers.

We work hard to consistently outperform our competitors, and provide customers with the confidence that – in choosing UNTHA – they have made the best decision for their business.

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