

AI Feature Addendum

This AI Feature Addendum (this “**Addendum**”) is made effective as of the date of Account Holder’s (“**Account Holder**”) first use of the AI Feature (the “**Effective Date**”) between Account Holder and Workato, Inc (“**Workato**”). This Addendum forms part of the Order Form pursuant to the Terms of Service between the parties (the “**Agreement**”) and governs the Account Holder’s rights and obligations with respect to its use of certain optional features of the Workato Platform involving use of artificial intelligence provided by Workato or its licensors (“**AI Feature**”). Capitalized terms not defined shall have the meaning as set forth in the Agreement. In the event of a conflict between this Addendum and the Agreement, the terms and conditions of this Addendum shall control for the subject matter herein.

For Workato’s provisioning, and Account Holder’s use of the AI Feature, the parties agree as follows:

1. Account Holder may provide information, data or input to be processed by the AI Feature (“**Input**”), and receive suggestions or output generated and returned by the AI Feature based on the Input (“**Suggestions**”). Input and Suggestions are collectively “**Content**” but shall not be considered as Account Holder Data. As between the parties and to the extent permitted by applicable law, Account Holder owns all Content, provided that Account Holder acknowledges and agrees that any Suggestions provided herein may be the same or similar to the suggestions provided to other Users, and that such suggestions provided to other Users will not be owned by Account Holder. Any Recipes and Connectors created by Account Holder using the AI Feature will also be governed by the Agreement.
2. Account Holder (a) will not provide any Personal Data in its use of the AI Feature or include any Personal Data in the Input; (b) will not use the AI Feature and Content in violation of the Agreement, rights of any third party, any applicable law or other requirements provided by Workato; (c) is solely responsible for the development, operation, maintenance, and use of the Content; and (d) agrees that Account Holder will defend, indemnify and hold harmless Workato from all third party claims arising from its use of the AI Feature in violation of the Agreement, or any Input, the Recipes or Connectors created by Account Holder using the AI Feature infringe or misappropriate such third party’s intellectual property rights, proprietary rights or any applicable law.
3. Workato (a) does not claim any ownership of the Suggestions; (b) will use the Content as necessary to provide and maintain the AI Feature and the Workato Platform (including transmitting the Input to and receiving the Suggestions from its service providers, if applicable), comply with applicable law, and enforce its policies relating to safety and security; (c) may use the Suggestions, and collect and use Usage Data (as defined in the Agreement) with respect to the use of AI Feature, for the purposes of implementing, operating, maintaining and improving the Workato Platform and AI Feature during and after the Term; and (d) shall not be responsible for the accuracy, quality and legality of the Suggestions, and does not provide any warrant or indemnity obligation for Account Holder’s use of the AI Features and Suggestions.