AI Features Addendum

This AI Features Addendum (this "**Addendum**") is made effective as of the date of the user's ("**Account Holder**") first use of the AI Features (the "**Effective Date**") provided by Workato, Inc ("**Workato**") and/or its licensors. This Addendum (a) forms part of the parties' agreement for Account Holder's use of the Workato Platform (the "**Agreement**"); (b) governs the rights and obligations with respect to use of certain features involving use of artificial intelligence ("**AI**"), machine learning, or similar technologies provided by Workato and/or its licensors (the "**AI Features**"); and (c) should be read in conjunction with Workato's Responsible AI Policy which has been developed as an ethical and trustworthy governance framework to support compliance with good industry practices and the European Union's Artificial Intelligence Act - Regulation (EU) 1689/2024 ("**EU AI Act**"). Capitalized terms not defined shall have the meaning in the Agreement. In the event of a conflict between this Addendum and the Agreement, the terms and conditions of this Addendum shall control for the subject matter herein. The parties agree as follows:

1. Account Holder may provide information, data or input to be processed by the AI Features ("**Input**"), and receive suggestions or output generated and returned by the AI Features based on the Input ("**Suggestions**"). Input and Suggestions are collectively "**Content**". As between the parties and to the extent permitted by applicable law, Account Holder owns all Content, provided that any Suggestions provided herein may be the same or similar to the suggestions provided to other Users, and that such suggestions provided to other Users will not be owned by Account Holder. Workato does not claim any ownership of the Content and shall not be responsible for the accuracy, quality, or legality of the Content.

2. Workato (a) will only use, process and store the Content as necessary to provide and maintain the AI Features and the Workato Platform (including transmitting the Input to and receiving the Suggestions from its providers), comply with applicable law, and enforce its policies relating to safety, security, ethical, trustworthy and responsible use; (b) will not use the Content or Account Holder Data to train or improve any models, except (i) for customized training of the AI Features only for Account Holder's benefit, or (ii) with Account Holder's prior written permission or instruction; (c) may compile statistical and technical Usage Data collected from the use of AI Features, which includes the types of actions, queries, or tasks performed by the AI Features, and an automatically generated summary of the Content which is anonymized and aggregated; and (d) may use Feedback voluntarily provided by Account Holder and review the related Content solely in connection with such Feedback.

3. Workato will (a) comply with the EU AI Act and other similar legal framework, as applicable; (b) maintain a trust, risk and management system for the development, deployment, and provisioning of the AI Features as well as its collection and use of data; (c) comply with its policies relating to safety, security, ethical, trustworthy and responsible use; (d) periodically review and update its AI governance framework and policies to align with legal and regulatory changes consistent with generally accepted industry practices; and (e) operate the AI Features within the applicable technical and organizational security framework agreed in the Agreement to ensure the security, privacy and confidentiality of the AI Features and Content.

4. Account Holder agrees that (a) it will not use the AI Features and Content in violation of the Agreement and this Addendum, rights of any third party, applicable law or other requirements provided by Workato, including using the AI Features to develop foundation models or other large-scale models that compete with Workato, its provider, or the AI Features, or misleading any person that the Suggestions were human-generated; (b) it is solely responsible for the development, operation, maintenance, and use of the Content; (c) it will defend, indemnify and hold harmless Workato from all third party claims arising from its use of the AI Features in violation of the Agreement or this Addendum, or any Input, the Platform Assets (such as Recipes or Connectors) created by Account Holder using the AI Features infringe or misappropriate such third party's intellectual property rights, proprietary rights or applicable law; (d) it hereby instructs Workato to process the Content in accordance with this Addendum, including processing the Content to Workato's subprocessors (as disclosed at https://www.workato.com/legal/sub-processors) or providers related to the AI Features; (e) if it uses Third-Party Applications to process the Content, it is solely responsible for complying with the terms of the Third-Party Applications and its use of such Third-Party Applications; (f) the AI Features are not performed by a human and the Suggestion is not human-generated; (g) to the extent Account Holder decides to process Personal Data in AI Features, the terms of the DPA shall apply; (h) if Account Holder elects to use the AI models provided by Account Holder or its own providers instead of

Workato's AI Features, this Addendum does not apply, and that the AI model is considered as Third-Party Applications under the Agreement. Account Holder's use of such AI models (and the associated suggestion and output generated by such AI models) is provided under the terms of such AI models; and (i) Workato does not provide any warranty or indemnity for the AI Features and Suggestions.

5. Where available and applicable, Account Holder may allow its authorized users, including its Customers (as defined in the Embedded Edition Agreement), to use the AI Features. Account Holder shall ensure that all authorized users are legally bound by this Addendum and be responsible for their use of the AI Features.

6. Workato may update this Addendum by posting the terms at https://www.workato.com/legal/ai-feature-addendum. Workato will provide a mechanism for Account Holder to subscribe to receive notice of the update. By continuing accessing the AI Features, Account Holder agrees to the updates to this Addendum.