

# Quick, Easy, & Secure

## Saia Billing and Payment Options

Visit [www.Saia.com](http://www.Saia.com) to access all paperless options available.

### ▪ **E-Billing**

- o Receive invoices via Email with backup support using Saia Secure Financials option.

### ▪ **E-Pay**

- o Conveniently pay your invoice(s) via eCheck, Credit/Debit cards under Products & Services

### ▪ **ACH Preferred**

- o Contact the assigned collector on your account if interested.



### **If you need assistance with your statement:**

- Please contact the collector assigned to your account or customer Service at 1-800-950-7242.
- Rate and billing inquiries, please email: [fbreview@saia.com](mailto:fbreview@saia.com)
- Accessorial disputes, please email: [csdispute@saia.com](mailto:csdispute@saia.com)
- For W&R disputes, please visit <https://www.saia.com.tools-and-resources/claims-and-disputes>.
- For Saia Rules tariff. Please visit <https://www.saia.com/tools-and-resources/rules-and-special-charges>.
- For claims status on cargo claims, please visit <https://www.saia.com/tools-and-resources/claims-and-disputes/cargo-claim-status>.

**Thank you for your business!**