

## Compulsory Student Services Fees – NZMA Annual Report to Students

Dear NZMA student,

Each year NZMA provides a range of services to students to enhance campus life and student wellbeing. These services are provided over and above the teaching and education delivery at each campus.

These services are funded through the **compulsory Student Services Fee**. NZMA consults annually with our students on the range of services to be offered and the amount being charged for each enrolment type. The consultation occurs annually at each campus at a meeting of Student Representatives and Campus Management.

Student representatives were invited to participate in this consultation and were asked to raise any comments or queries on your behalf. The consultation covered the level of fees, the type of services, procurement of services and the authorisation of expenditure.

Following our recent consultation meetings with Student Representatives at each campus (November 2025), the compulsory Student Services Fee for 2026 was set at \$400.00 (GST inclusive) per on campus student (80 – 120 credit programmes) and \$200.00 (GST inclusive) per on campus student for programmes less than 80 credits, with no increase to the fees set for 2025.

Online student fee is \$200 (GST inclusive) for 80 – 120 credit programmes, and \$100 (GST inclusive) for programmes less than 80 credits.

A key component of these services are the continuous employment support and access to counselling services provided for students during their period of study. All domestic students must pay the fee and can borrow the amount as part of their student loan. Income and expenditure for Student Services Fees are accounted for separately within NZMA's accounting systems.

### DESCRIPTION OF SERVICES TO BE OFFERED IN 2026 – ON CAMPUS AND ONLINE STUDENTS:

#### Careers Information, Advice and Guidance and Employment Information

NZMA has a team of highly experienced Careers and Employment Navigators working across campuses. They are available on request to help students and graduates with a range of employment and career advice and support and can meet online, or in person for students on campus. Online campus staff can also support our online learners with connections to employers and assistance with placements.

Employment opportunities that Navigators and Online Tutors can assist with may include work experience, internships, casual and part time employment and permanent fulltime roles.

NZMA's careers teams can also provide on-going advice and support to students to make informed decisions about their career paths.

#### Counselling Services

NZMA offers a range of counselling options on request for students who need it. Our online counselling service is readily available and easy to access via the posters around campuses, or via the welcome forums for online students. In person sessions for those requiring them can be arranged. Contact your tutor or Campus Manager if you would like to talk with a counsellor, or follow the links provided to access our online counsellors.

#### Advocacy and Legal Advice

NZMA offers presentations and guest speakers with expertise in a variety of areas

#### Financial Support and Advice

NZMA offers students information and advice on managing money including assistance with processing StudyLink loans, allowances and budgeting - and guest speakers.

### **Health Support**

NZMA offers events, presentations and guest speakers on a variety of Health-related topics, as well as health care and related welfare services.

## **DESCRIPTION OF SERVICES TO BE OFFERED IN 2026 – ON CAMPUS STUDENTS ONLY**

### **Careers Information, Advice and Guidance and Employment Information**

NZMA also arranges Job Fairs. At these Job fairs students are exposed to a very wide range of employment opportunities and careers advice and guidance.

### **Financial Support and Advice**

Emergency financial assistance is provided to students experiencing extreme financial hardship which may impact their ability to complete their on-campus qualification. This is assessed on a case-by-case basis and may be a contribution towards travel costs or food.

### **Sports, Recreation and Cultural Services**

NZMA conducts a range of events and activities which may including sports days, cultural days, student wellbeing activities and activities during induction period to engage and build relationships amongst the student body. Whanau days are also held to invite and engage friends and family in the student learning process during study.

**Please see below the Student Services Levy Income and Expenditure for 2026**

	<b>Annual Revenue</b>	<b>Expenses</b>
Compulsory Student Fees levy received	427,000.00	
Careers Information and Guidance		282,000.00
Counselling		38,000.00
Financial Support and Advice		55,000.00
Sports, recreation and cultural activities		50,000.00
Health Support		2,000.00
<b>Totals</b>	<b>427,000.00</b>	<b>427,000.00</b>
<b>Surplus/(Deficit)</b>	<b>0</b>	

Please contact your Campus Manager if you have further questions about the Compulsory Student Services Fee. Please let you class representative know if you would like them to raise any comments or queries on your behalf. The next round of consultation will be held in October 2026.

Yours faithfully

Kylie Wilson  
Chief Executive Officer -NZMA