



# Wii Fun Center Troubleshooting

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**Note:** Fun Centers have been rebranded as Starlight Gaming stations. Your device will still refer to “Fun Center.” Any in-person reference to “Gaming station” also refers to this product.

# Wii Remotes and Nunchuks

## **Lights flash on Wii Remote, but will not stay on:**

The Wii Remote is not synced with the Wii.

- Make sure the pigtail on the Wii Remote is completely screwed into the controller repeater module.
- To synchronize the Wii Remote, [click here](#).

## **Erratic cursor or no cursor on the screen.**

- Make sure the Wii Remote is at least 3 feet away from the Fun Center.
- Make sure the Fun Center is not near bright lights or in bright sunlight. Bright lights and the sun can obscure the infrared lights in the Sensor Bar.
- Make sure the end of the Wii Remote is clean and not blocked.
- Motion sensor is not working correctly (ex. Mario Kart steers left or right, but the Wii Remote is flat)
- Try facing the Wii Remote button-side down and tapping it against the palm of your hand. You may need to give it several taps. If you continue to have problems with your Wii Remote, please contact us.

## **Connect/Disconnect Nunchuk message is displayed on the screen.**

- Turn the blue controller knob on the front of the Fun Center. Toggled to the left: Nunchuk is activated. Toggled to the right: Nunchuk is deactivated.
- If the blue controller knob spins freely, please contact us.

## **Physical damage (frayed wire, cracked housing, damaged control stick).**

- If the Wii Remote or Nunchuk is physically damaged, please contact us for replacement.

# Using your DVD Player

## **DVD player won't read discs**

- If you are receiving an error message when trying to play a disc, make sure the disc is undamaged and clean. If you need to clean the disc, use a soft cotton cloth damp with water. Wipe the disc using straight strokes, going from the inside of the disc out. Dry the disc using the same cloth and straight strokes moving from the inside out. Make sure the disc is completely dry before inserting it into the DVD player.

## **No Volume only for the DVD player**

- The DVD player has its own volume setting. Adjust the DVD player's volume with the DVD remote control.

# “Fatal Error” Message

Make sure the circuit board is properly connected to the Wii.

1. Power OFF the Wii.
2. Make sure the multi-colored controller dongle cable set is connected to the circuit board and the Wii. Reconnect any component that has become disconnected. If you need help with this process, please contact us.
3. Inspect the controller dongle cable set for damage. If it's damaged it will need to be replaced. Please contact us.
4. If the controller dongle cable set cannot be connected to the Wii because its connector on the Wii has broken, the Wii will need to be repaired. Please contact us.

# How to update your games

Please contact us to request an update for your games.

# How to Update the Games in your Wii Fun Center

Please call us to review your options for updating the games in your Wii Fun Center