Quicken® Users

1) Open Quicken - You will be prompted to sync your account with Financial Center to Quicken. You will use the same information you use to log into to Online or Mobile Banking, including entering your username, password, verification code and answer security questions.

   Did the account sync correctly? You're good to go! If not, complete steps #2 and #3.

2) If sync didn't work correctly - Report the issue to Quicken. They are working to correct any syncing issues as they are reported.

   Mac® users, click HERE for support. Windows® users, click HERE for support.

3) Manually upload transactions - Continue to use Quicken until your sync issue is corrected by following the steps below. Select any month, or the current month to date, to create a file of transactions to be imported.
   a. Log into Online Banking and select the correct product by clicking on it (like you would to view account history).
   b. Select 'Download'. Then type of file you need. If you are a Mac user, you'll need to use the CSV file for Quicken. If you are a Windows user, you'll need to use the QIF file.
   c. Save the file that is downloaded to your computer.
   d. In Quicken, use the 'Import' option to manually upload the new file, which can be found under 'File', 'Import' on the most recent version.

Quickbooks® Users

1) Open Quickbooks - You will be prompted to sync your account with Financial Center to Quickbooks. You will use the same information you use to log into to Online or Mobile Banking, including entering your username, password, verification code and answer security questions.

   Did the account sync correctly? You're good to go! If not, complete steps #2 and #3.

2) If it didn't sync work correctly – Click 'help' from within the platform to report the issue to Quickbooks. They are working to correct any syncing issues as they are reported.

3) Manually upload transactions - Continue to use Quickbooks until your sync issue is corrected by following the steps below. You can select any month, or the current month to date, to create a file of transactions to be imported.
   a. Log into Online Banking and select the correct product by clicking on it (like you would to view account history).
   b. Select 'Download', then CSV as the file type.
   c. Save the file that is downloaded to your computer.
   d. In Quickbooks, use the 'Import' option to manually upload the new file.

Mint® Users

1) Open Mint - You will be prompted to sync your account with Financial Center to Mint. You will use the same information you use to log into Online or Mobile Banking, including entering your username, password, verification code and answer security questions.

   Did the account sync correctly? You're good to go! If not, complete steps #2 and #3.

2) If it didn't sync correctly, click HERE to report the issue to Mint. They are working to correct any syncing issues as they are reported.

Banktivity® Users

1) Open Banktivity - You will be prompted to sync your account with Financial Center to Banktivity. You will use the same information you use to log into Online or Mobile Banking, including entering your username, password, verification code and answer security questions.

   Did the account sync correctly? You're good to go! If not, complete steps #2 and #3.

2) If it didn't sync correctly, click HERE to report the issue to Banktivity. They are working to correct any syncing issues as they are reported.

3) Manually upload transactions - Continue to use Bantivity until your sync issue is corrected by following the steps below. You can select any month, or the current month to date, to create a file of transactions that can be imported.
   a. Log into Online Banking and select the correct product by clicking on it (like you would to view account history).
   b. Select 'Download', then QIF or CSV.
   c. Save the file that is downloaded to your computer.
   d. In Banktivity, use the Import option to manually upload the new file.

Use a different tool and need help? Contact us for assistance by calling 800.473.2328 or Live Chat now.