

YOUR DIGITAL BAKING GUIDE

SIMPLICITY STARTS HERE

**HOW TO REVIEW STATEMENTS
AND DOCUMENTS**

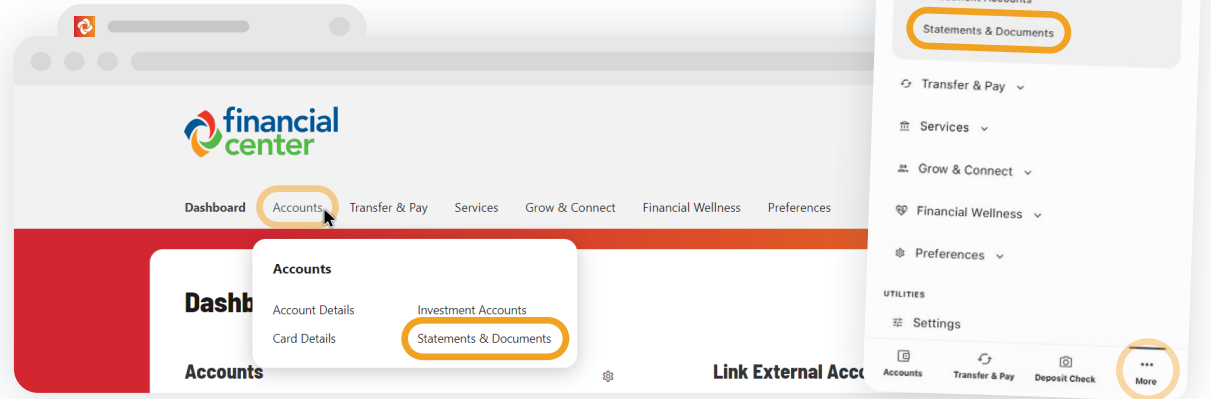


HOW TO REVIEW STATEMENTS AND DOCUMENTS



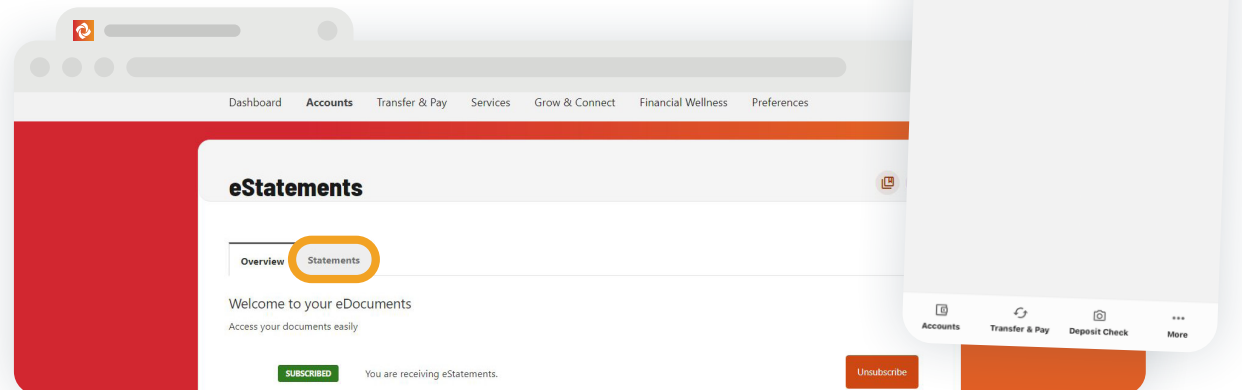
STEP 1: NAVIGATE TO STATEMENTS & DOCUMENTS

- Log into your Online Banking or Mobile App.
- Hover over **Accounts** on the top menu.
- Click on **Statements & Documents**.

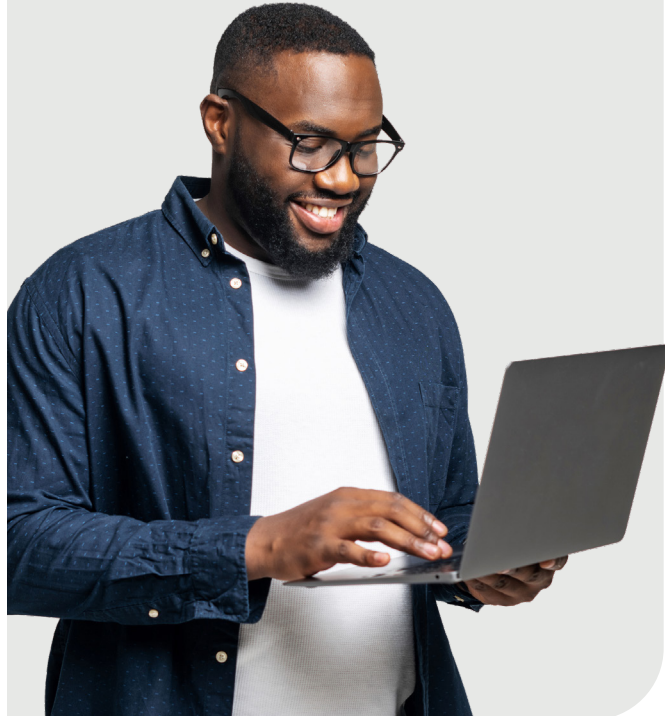


STEP 2: ENROLL AND REVIEW STATEMENTS

- If you're not enrolled in eStatements, be sure to click **Subscribe** to receive your statement digitally and avoid a paper statement fee.
- Once you're enrolled, click on **Statements** to view your statements and tax documents.

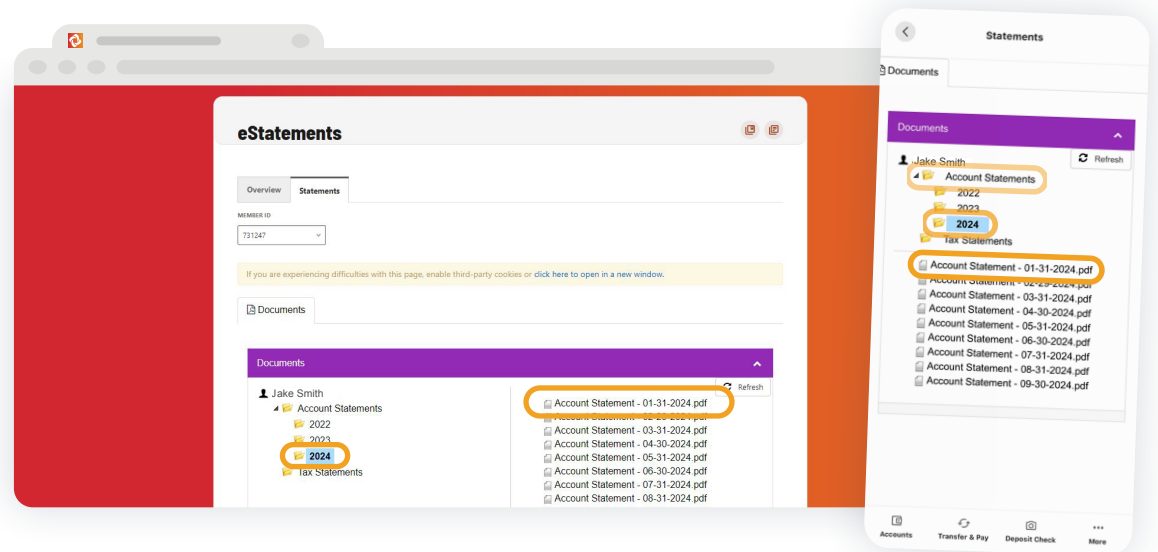
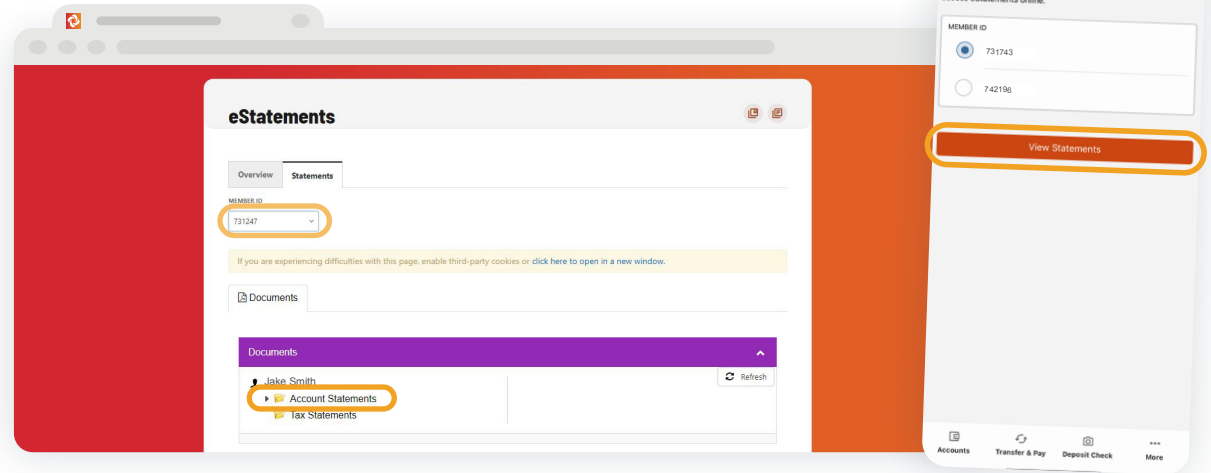


HOW TO REVIEW STATEMENTS AND DOCUMENTS



STEP 3: DOWNLOADING YOUR DOCUMENTS

- Select your member ID at the top if you have multiple accounts.
- Expand using the arrow next to the folder icon to review your documents.
- Simply click the statement or document you'd like to review and it will download as a PDF.



FREQUENTLY ASKED QUESTIONS

Learn more about your new
Digital Banking experience at
fcfcu.com/betterbanking
or call our dedicated hotline at
317.916.6104 for support.

What are the benefits of enrolling in eStatements?

By enrolling in eStatements, you can access your account statements instantly through Digital Banking sooner than you would in the mail, have a more secure method of delivery, and avoid paper statement fees. You'll also receive an email notification when your new statement is available, ensuring you never miss an update.

Can I view historical statements after enrolling in eStatements?

Yes, after enrolling in eStatements, you can view your previous account statements in Digital Banking. Just log in, hover over **Accounts**, select **Statements & Documents**, and you'll have access to your past statements.