

Online Banking and eStatement Self-Enrollment Instructions

Step 1: Visit fcfcu.com and click on the Online Banking button on the homepage.

The screenshot shows the Financial Center homepage. At the top left is the logo "financial center Your Indiana Credit Union". To the right, there is a "Need Help?" section with the phone number "317.916.7700" and two buttons: "Find Answers View Our FAQs" and "Live Chat Online Advisors". Below the logo is a navigation menu with links for "Personal", "Business", "Loans & Credit Cards", "Investments", and "Insurance". The "ONLINE BANKING" button is highlighted in green and has an orange arrow pointing to it from the right. Below the navigation menu is a large banner for "Free Checking Free Gift!*" featuring a family and a "45 Can Freezer Tote". To the right of the banner is a "Tell-A-Friend" promotion with a "Make A Referral" button.

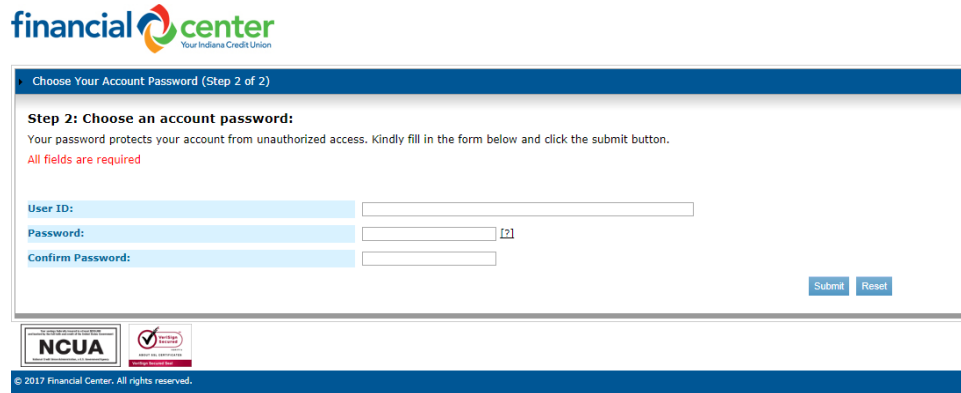
Step 2: If you have an Online Banking account, sign in per usual. Then skip to Step 5 to make your eStatement selection. If you are not currently enrolled in Online Banking, select 'Sign Up Now'.

The screenshot shows the "Sign In" page of the Financial Center. At the top left is the logo "financial center Your Indiana Credit Union". Below the logo is a "Sign In" heading with a checkmark icon. The main content area contains a "Log In" form with a "User ID:" label and an input field. Below the input field are "Log In" and "Reset" buttons. Below the form are three links: "Forgot your password?", "Sign Up Now!", and "Forgot User ID". An orange arrow points to the "Sign Up Now!" link.

Step 3: NEW Enrollment: First, agree to the Self-Enrollment Disclosure. Then complete the authentication form shown below.

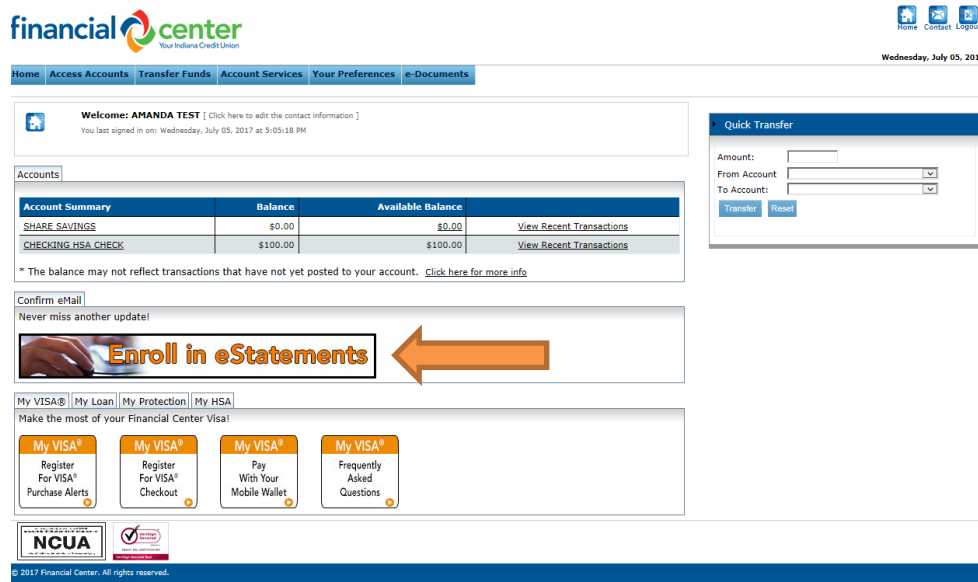
The screenshot shows the "Financial Center Online Self Enrollment (Step 1 of 2)" form. At the top left is the logo "financial center Your Indiana Credit Union". Below the logo is the heading "Financial Center Online Self Enrollment (Step 1 of 2)". The main content area contains the following text: "Step 1: Provide answers to the following authentication questions: To sign-up now for Financial Center Online and receive instant access to your account, fill in the form below and click the submit button. All fields are required". Below this text are six input fields: "Your Account Number:", "Social Security Number:", "Date of Birth:" (with a dropdown arrow), "ZIP Code:", "Mother's Maiden Name:", and "E-mail Address:". At the bottom right of the form are "Submit", "Reset", and "Cancel" buttons. At the bottom left of the page are the "NCUA" logo and a "Member Since 1966" badge.

Step 4: Choose your User ID and Password and click 'Submit'.



If you are unable to complete the Online Banking enrollment process, it is likely that the information input on this online form does not match what was provided during your account opening. **Please call us to complete the enrollment process at 317.916.7700.**

Step 5: Once enrolled, login to Online Banking and click on the 'Enroll in eStatements' banner ad on the Online Banking homepage.



Step 6: Select eStatements from the drop down and click 'Continue'. Confirm your selection on the following screen to complete enrollment.

