

YOUR DIGITAL BAKING GUIDE

MONEY MOVES **START HERE**

HOW TO MAKE A TRANSFER

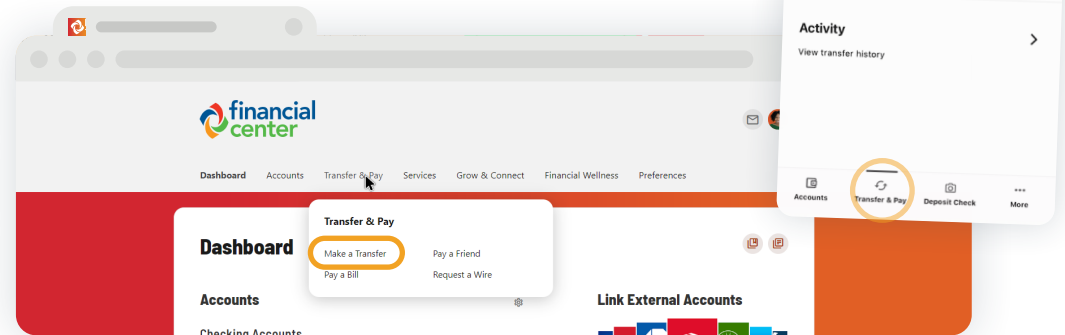


HOW TO MAKE A TRANSFER



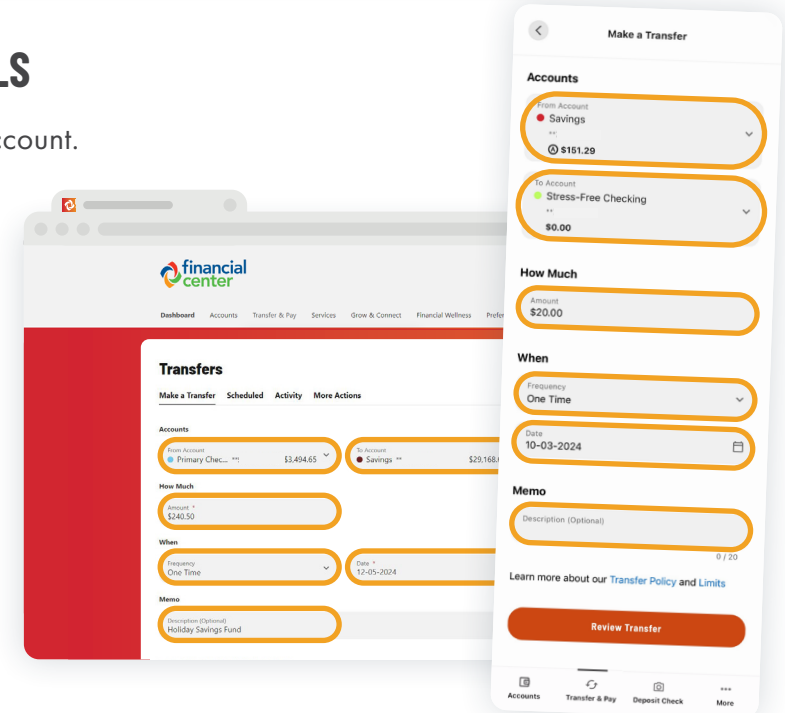
STEP 1: NAVIGATE TO TRANSFERS

- Log into your Online Banking or Mobile App.
- Hover over **Transfer & Pay** on the top menu.
- Select **Make a Transfer**.
- For quick access in the Mobile App, tap **Transfer & Pay** in the lower section.



STEP 2: ENTER DETAILS

- Select your from and to account.
- Enter how much.
- Determine when.
- Add a memo if needed.



HOW TO MAKE A TRANSFER

STEP 3: REVIEW AND SUBMIT

- Click **Review Transfer**.
- If you're ready to go, click **Submit Transfer** or click **Edit Transfer** if you need to make any changes.
- Click **Done**.

One Time 12-05-2024

Memo

Description (Optional)
Holiday Savings Fund

20 / 20

[Learn more about our Transfer Policy and Limits](#)

Review Transfer

Make a Transfer

Review Transfer

Amount
\$20.00

Accounts

From Account
● Savings

To Account
● Stress-Free Checking

When

Date
Oct 3, 2024

Frequency
One Time

Submit Transfer

Accounts Transfer & Pay Deposit Check More

Transfers

Make a Transfer Scheduled Activity More Actions

Accounts

From Account
Primary Che... \$3,494.65

To Account
Savings \$29,168.67

How Much

Amount
\$240.50

When

Frequency
One Time

Date
12-05-2024

Memo

Description (Optional)
Holiday Savings Fund

20 / 20

[Learn more about our Transfer Policy and Limits](#)

Review Transfer

Review Transfer

Amount
\$240.50

Accounts

From Account
● Primary Checking

To Account
● Savings

When

Date
Dec 5, 2024

Frequency
One Time

Memo

Edit Transfer **Submit Transfer**



FREQUENTLY ASKED QUESTIONS

Learn more about your new
Digital Banking experience at
fcbu.com/betterbanking
or call our dedicated hotline at
317.916.6104 for support.

How can I transfer to other members of Financial Center?

You asked, we delivered! This commonly requested feature is available in our new Digital Banking platform and allows you to seamlessly move money to other members – such as family or friends – who also bank at our Credit Union. Within the **Transfer and Pay** menu, click on **Make a Transfer**, then **More Actions**, then **Add Account**, and you'll be able to link directly to another members' account.

How do I transfer funds to external accounts?

Moving money amongst all of your financial accounts – not just your accounts with Financial Center – has never been simpler. Within Digital Banking, you can link external accounts from other banks or credit unions and make seamless transfers in just a few clicks. Find this feature on your Dashboard and bring your entire financial life into one convenient place.

How do I transfer funds to a friend?

Paying your friends and family is easier than ever! With our all-new Digital Banking, you can use the **Pay a Friend** feature to send money to anyone, whether they are a member of our Credit Union or not. They will receive a text or email to claim their funds. It's as simple as that!

Is there a transfer limit to how much I can move amongst my Financial Center accounts?

No! You can move your money between accounts at the Credit Union any way you please within our new Digital Banking platform.

When will my funds be available?

When you transfer amongst your accounts at Financial Center, you'll see the funds available in real-time. If you're moving money to linked accounts, there could be a 1–2 business day delay, depending on the receiving financial institution's processing times.