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FOR IMMEDIATE RELEASE

VyStar Hiring up to 50 Employees in Jacksonville and Gainesville Contact Centers

Jacksonville, Florida — VyStar Credit Union is currently hiring to fill up to 50 full-time Contact Center positions to assist with a recent increase in the volume of transactions that are completed online and over the phone.

The positions were created to adapt to a shift in member behavior as well as manage current and future growth as the credit union continues to expand into new markets. VyStar now has more than 725,000 members based primarily in Florida and Georgia. Contact Center employees are available to help members with various financial transactions and answer questions related to accounts, loan payments and more.

“We are fortunate to be in a position that allows us to recruit talented individuals to begin their careers with VyStar, especially during a considerably difficult time when many other companies have been forced to reduce staff,” said VyStar President/CEO Brian Wolfburg. “We remain dedicated to doing everything possible to make a positive impact by creating these positions and offering future opportunities for advancement as part of our team.”

In recent years, VyStar has extended its Contact Center hours to be available for members who need assistance outside of normal branch hours. The Contact Center is open every day, from 7:00 a.m. to 7:00 p.m., excluding holidays. Members can also speak to a VyStar representative through VyChat, an online communication platform.

VyStar offers a robust employee benefits package that includes competitive pay, paid time off, medical and 401(k) with company match. VyStar’s initiative to become the best place to work in Florida has resulted in additional benefits including parental/family care leave, child adoption assistance, student loan payoff stipends and enhanced upfront tuition assistance, paid days off for community volunteering and much more.

These positions have opportunity for advancement and pay increases through the completion of the Member Service and Loan Training programs. To learn more or to apply for a position at VyStar, please visit www.vystarcu.org/home/careers.

VyStar Credit Union is the largest credit union headquartered in Northeast Florida and now serves over 725,000 members, with assets totaling more than \$9.5 billion. VyStar membership is open to everyone who lives or works in the 49 contiguous counties of Central to North Florida and the Southeast Georgia Counties of Camden, Charlton, Glynn and Ware.
