



Digital Well-Being Index

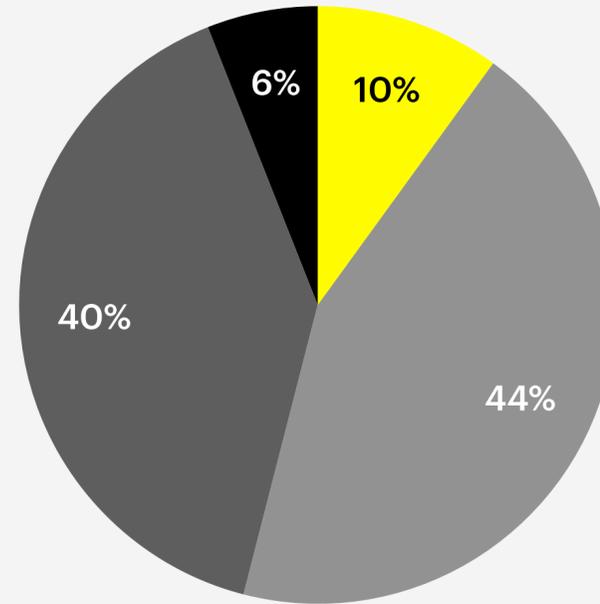
2023 Global

At Snap, nothing is more important than the safety and well-being of our Snapchat community. To offer insight into how teens and young adults are faring online in 2022, we conducted research into Generation Z's digital well-being. The study was adapted for the online environment to produce a Digital Well-Being Index (DWBI), a measure of Gen Z's online psychological well-being. We surveyed teens (aged 13-17), young adults (aged 18-24) and parents of teens, aged 13 to 19 in six countries: Australia, France, Germany, India, UK and the U.S. We asked respondents about their exposure to various online risks and, from those results and other attitudinal responses, devised a DWBI for each country and a combined reading across all six.

The index leverages the PERNA model, a variation on an existing research vehicle, comprising 20 sentiment statements across five categories: Positive Emotion, Engagement, Relationships, Negative Emotion and Achievement. The first Digital Well-Being Index for the six geographies stands at 62, a somewhat average reading on a scale of 0 to 100 – neither particularly favorable, nor especially worrisome. The Global 2022 DWBI is **62**. The research was conducted between April 22, 2022, and May 10, 2022. More results for the Global DWBI Index can be found in the graphic at the right.

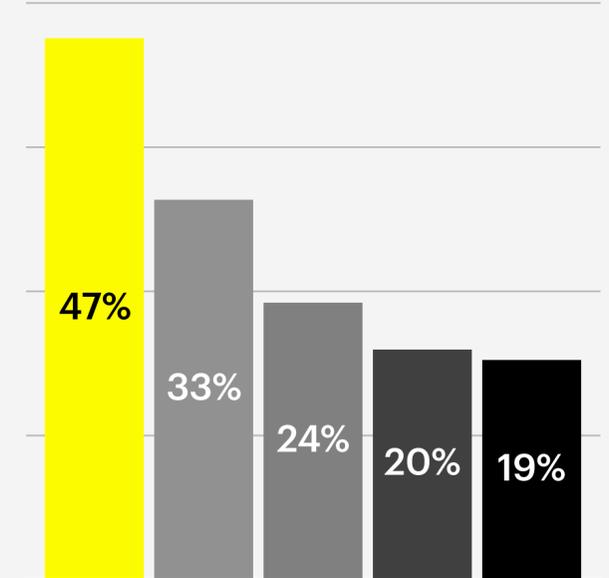
DWBI Segments

- Flourishing
- Thriving
- Middling
- Struggling



Top 5 Risks

- Fake news or misinformation
- Unwanted contact
- Hate speech
- Online bullying & harassment
- Unwanted sexual attention



Teens who sought help after a risk

(% Yes)



- Yes
- No

Parents who trusted their teens to act responsibly

(% completely agreed or a lot)



- Yes
- No

Social media had a positive influence on the quality of my life

(% choosing vs. SM had a negative influence)



- Yes
- No

Avg number of support assets
(13 - 24 yo)

5.3

Reasons for not reporting an incident

(Base: used Snapchat monthly or more)

- I just ignore it. It's normal for people to post things some people find offensive
- No big deal; the person was just expressing an opinion

