

DIRTY DATA

### What you need to know about B2B Data Decay:



Databases decay naturally because people change jobs or titles, companies go out of business, and mergers occur.



Many companies are working with databases that are cluttered with outdated, invalid, or incomplete leads.



Bad data impacts all areas of a business, including marketing, lead generation, customer relationships, and finance.



EVERY YEAR..



34%

of companies change their names **43%** of people's phone numbers change

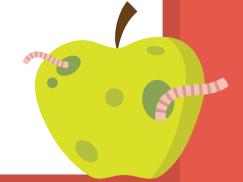


37%

of people's titles and/or job function change

34%

of email addresses change



# Focus on the quality of your data, not the quantity



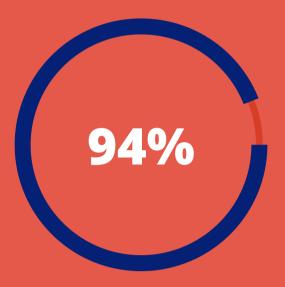
Every 12 – 18 months prospect and customer databases doubles



62% of organizations rely on marketing/prospect data that's 20% - 40% inaccurate

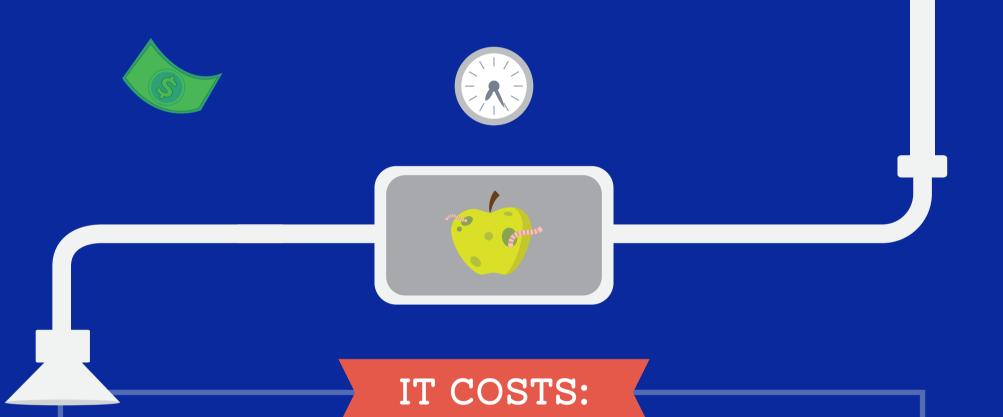


**10-25%** of B2B database contacts contain critical errors



**94%** of businesses suspect that their customer and prospect data is inaccurate

The longer a rotten apple remains in your database, the more expensive it becomes to deal with!



**\$1** to verify a record as it's entered **\$10** to scrub and cleanse it later \$100 if nothing is done

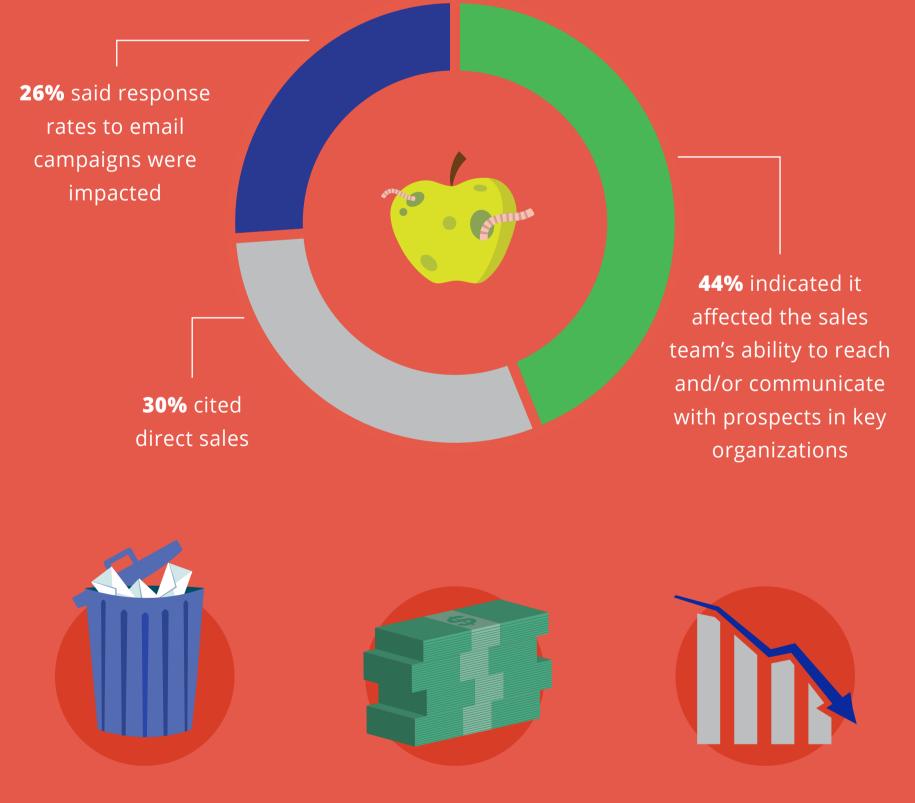


**50%** of IT budgets are spent on data rehabilitation

Bad data costs U.S. businesses more than **\$611 billion** each year

#### The Negative Impact Dirty Data has on B2B Organizations

When organizations were asked to determine the impact of bad data on the company here's what they had to say:



**50%** of organizationsreported a less than **3%**response rate to untargetedemail campaigns



**40%** of business objectives fail due to inaccurate data

## The Positive Impact Clean Data has on B2B Organizations

**66%** of organizations with clean data reported boosted revenue Conversion rates are roughly **25%** higher between the inquiry and the marketing qualified lead stages



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#### Sources

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