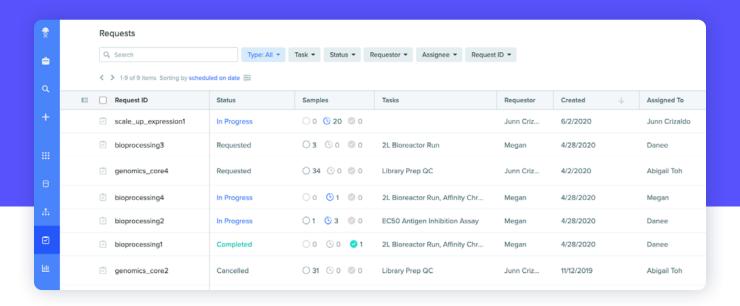# Benchling

Requests

Coordinate Handoffs Within and Across Cross-Functional R&D Teams

Seamlessly submit, manage, and track work and inventory transfer requests between teams with **Requests**.

- Customizable request tickets for defining tasks and assigning team members

- Sample and inventory linking to ensure the right materials are used

- Centralized dashboard for scheduling, assignment, and triaging requests

- Automatic request status update notifications for requesters and work fulfillers

Standardize request submissions

Require requesters to specify protocols, registered entities, and inventoried samples and reagents so the fulfilling teams have everything they need to fulfill a request.

Streamline task fulfillment

Triage requests, assign requests to individual team members, and view request status and progress in real-time through a centralized dashboard.

Ensure full visibility into request status

Requesting team members are automatically updated with output data and new sample locations. Run reports to measure request throughput and improve resource allocation.

Trusted by world class leaders in R&D

GILEAD   bp   Pfizer   REGENERON   zoetis

The Benchling Difference

Benchling interlinks and tracks the entire R&D lifecycle — from project documentation and data acquisition to sequence design, sample management, process management, and reporting. By standardizing and centralizing R&D data and workflows on a single platform, Benchling helps forward-thinking companies accelerate their digital lab transformation to enable better, faster decision-making.

Built for Complex Science

Purpose-built to support the development of anything from biologics and biomaterials to strains and small molecules, Benchling interlinks your sequences, samples, and experiment results to ensure full traceability.

Intuitive and Easy to Use

Benchling's modern user interface — with natively interconnected notebook, sample registration, inventory management, and workflow design applications — means your team can work better and faster, together.

Adapts to Your Process

Built on top of a secure, high-performance cloud infrastructure, Benchling supports evolving scientific workflows and integrates with lab instruments and other software systems to help unify your R&D data ecosystem.

Enables Data-Driven Decisions

Centralized, standardized data capture and storage help ensure the integrity of your data, while integrated analytics tools help you derive the insights you need to make better scientific and operational decisions.

Notebook
Ensure documentation completeness and compliance

Molecular Biology
Accelerate DNA and amino acid design, at scale

Registry
Standardize, connect, and contextualize sample data

Inventory
Track and manage every sample and reagent

Requests
Coordinate work across specialized teams

Workflows
Design, test, and optimize R&D processes

Insights
Translate R&D data into actionable insights

Benchling for Lab Automation
Automate instrument orchestration