

Parent's Guide: Online Safety Checklist

Supercell games offer fun, social play. Use these simple steps to help ensure a safer experience for your child.

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Talk and Explore Together

- ✔ Ask your child about the games they play and who they play with. Encourage them to tell you if something or someone upsets them.
- ✔ Play together or watch a few rounds to see how the games work. It's the easiest way to learn and stay connected.
- ✔ Familiarise yourselves with using tools like reporting features.



Set Up Safely

- ✔ **Age:** Make sure your child enters their correct age during account set up so that the right age-appropriate features are applied automatically.
- ✔ **Username:** Help your child choose a name that doesn't reveal their real name or identity. Our filters help with this too.
- ✔ **In-app purchases:** Review or disable purchase settings on your child's device to avoid surprises. Learn how to manage or disable in-app purchases on your child's device ([Apple iOS](#) or [Google Android](#)).



Stay Aware

- ✔ Remind your child not to share personal information such as real names, social media handles, or locations.
- ✔ Encourage them to leave a chat or team if they ever feel uncomfortable — and to report it using in-game tools.
- ✔ Visit [Internet Matters](#) for more guidance on supporting your child's online wellbeing.

