

2021

Community Report



*Forty years
of opening
doors to new
possibilities.*

MESSAGE TO THE COMMUNITY

When one door closes, another door opens.

Oriana House staff in four Ohio regions safely navigated the second year of a pandemic while remaining committed to our mission of providing quality, professional, compassionate behavioral health and community corrections services to clients while contributing to safer communities. Our substance use treatment helped many people begin their journey into recovery and assisted others in maintaining their sobriety. Our mental health counselors treated people with mental illness and emotional disorders. Community corrections programs provided accountability while assisting people with identifying and changing their thinking errors. Reentry services provided assistance to those returning home from prison or involved in the criminal justice system so they can overcome barriers and establish housing, income, and other essentials needed for stability. And our sober housing enabled people to live in a drug free environment with resources and staff who support recovery available 24/7, 365 days a year.

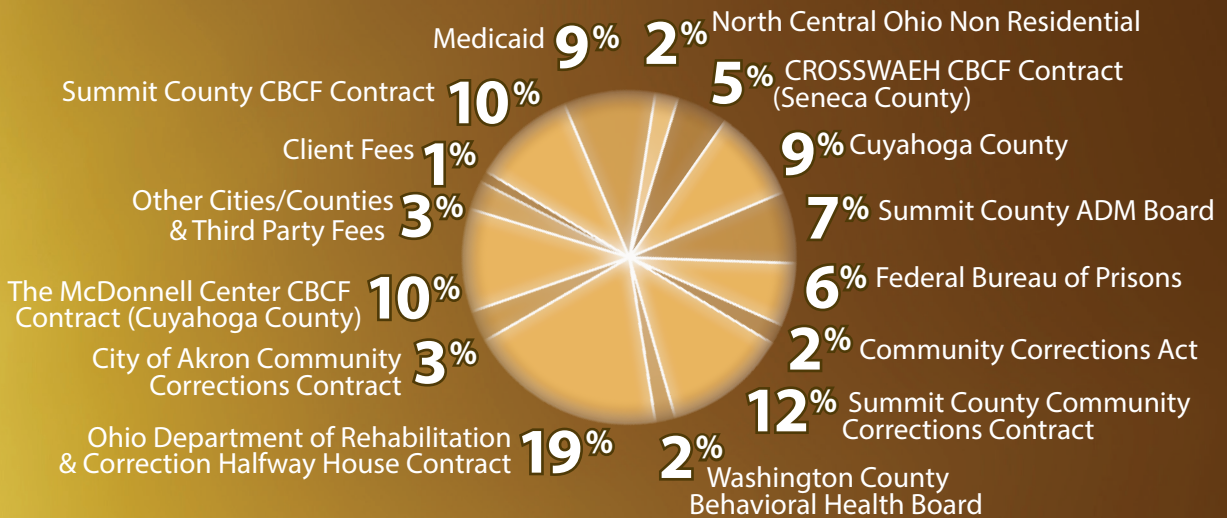
While the statistics in this report represent the year 2021, Oriana House has been honored to provide these services and more, every day for forty years. We are changing lives and are grateful to those who help us along the way: our volunteers give their time and talent by providing services such as bible study, working with our clients, and serving on committees; our referral sources value our programming and rely on Oriana House; and our clients work to overcome many obstacles to improve themselves.

We will continue to open doors for our clients and work to end the revolving door of incarceration and addiction.

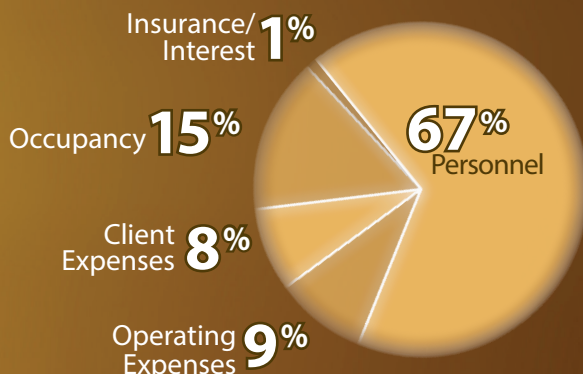
James J. Lawrence
President & CEO
Oriana House, Inc.

2021 FINANCIALS

REVENUE
\$62,402,003



EXPENSES
\$60,334,000



2021 STATISTICS Oriana House has facilities and offices in Summit, Cuyahoga, Stark, Seneca, Erie, Huron, Sandusky, and Washington counties and provides community corrections programs, behavioral health services, and recovery housing in these and the surrounding catchment areas.

SUMMIT COUNTY COMMUNITY CORRECTIONS

RESIDENTIAL PROGRAMS	<u># of Intakes</u>	<u>Days Served</u>	<u>Successful Completions</u>	
Summit County CBCF	435	37,563	51%	
Multiple Offender Program	106	1,205	76%	
Community Alternative Sentencing Ctr.	986	17,514	85%	
Halfway House	882	52,343	50%	2,621 RESIDENTIAL INTAKES
Work Release/Employment Placement	126	6,006	55%	
SHARP	86	5,526	37%	120,157 DAYS SERVED

NON RESIDENTIAL PROGRAMS

Electronic Monitoring (includes home incarceration, GPS, alcohol intake monitoring)	3,587	222,479	80%	
Reentry Court	39	20,791	77%*	
Felony Drug Court (Turning Point Program)	42	21,312	69%*	
Akron Municipal Drug Court (Recovery Court)	21	7,069	78%*	
Family Intervention Court	26	9,332	86%*	
Valor Court	43	12,891	89%*	
Day Reporting	340	29,394	68%**	5,602 NON RESIDENTIAL INTAKES
Transitional Services	49	4,133	45%	
Pretrial Diversion	5	n/a	73%	
Pretrial Supervision	1,450	206,672	66%	534,073 DAYS SERVED

CUYAHOGA COUNTY COMMUNITY CORRECTIONS

RESIDENTIAL PROGRAMS

The McDonnell Center CBCF	526	43,577	59%	1,090 RESIDENTIAL INTAKES
Federal Placement	242	20,170	78%	
Halfway House	322	24,731	72%	88,478 DAYS SERVED

NON RESIDENTIAL PROGRAMS

Electronic Monitoring (includes home incarceration, GPS, alcohol intake monitoring)	990	86,313	75%	2,132 NON RESIDENTIAL INTAKES
Pretrial Supervision (Cleveland Municipal)	767	54,330	72%	
SCOPE (cognitive program for probationers)	375	52,809	43%	193,452 DAYS SERVED

SOUTHEAST OHIO COMMUNITY CORRECTIONS

RESIDENTIAL PROGRAMS

Halfway House	177	15,963	67%	177 RESIDENTIAL INTAKES
				15,963 DAYS SERVED

NON RESIDENTIAL PROGRAMS

Electronic Monitoring (includes home incarceration, GPS, alcohol intake monitoring)	114	5,725	78%	131 NON RESIDENTIAL INTAKES
Compass Drug Court	17	7,980	85%*	13,705 DAYS SERVED

NORTH CENTRAL OHIO COMMUNITY CORRECTIONS

RESIDENTIAL PROGRAMS

CROSSWAEH CBCF

of Intakes

235

Days Served

26,189

Successful Completions

77%

235

RESIDENTIAL INTAKES

26,189

DAYS SERVED

NON RESIDENTIAL PROGRAMS

Electronic Monitoring (includes home incarceration, GPS, alcohol intake monitoring)

1,228

76,855

76%

PIVOT Drug Court

31

28,225

81%*

Drug Intensive Probation

49

29,440

91%*

Day Reporting (NO BARS)

63

6,106

66%

1,371

NON RESIDENTIAL INTAKES

140,626

DAYS SERVED

SUBSTANCE USE DISORDER SERVICES

Summit County Region

of Clients

Assessments

1,742

Treatment

2,264

Cuyahoga County Region

Assessments

694

Treatment

572

North Central Ohio Region

Assessments

539

Treatment

695

Southeast Ohio Region

Assessments

216

Treatment

257

Summit County ADM Crisis Center

Detoxification

775

Drop In

653

Summit Link

615

Rigel Recovery Residential Center

in Washington County

Inpatient Treatment

49

Detoxification

87

MENTAL HEALTH SERVICES

Assessments

Served

233

Individual Counseling

521

Appointments with certified nurse practitioner

254



REENTRY & HOUSING SERVICES

Akron Community Residential Center

71

ADM Recovery Housing at

Frederick Avenue Apartments

63

North Star Neighborhood Reentry

Resource Center new members

1,827

* Retention rate: percentage of successful completions & active clients

** Success rate with administrative releases

Highlights 2021

Executive Vice President of Operations Anne Connell-Freund retired from a successful 32-year career at Oriana House. Anne was responsible for overseeing the operations and management of residential, non-residential, and diversionary community corrections programs and treatment for substance use disorders. During Anne's tenure, she helped lead Oriana House through the nation's opioid epidemic and expand its footprint from Summit County to include facilities located in Cuyahoga, Erie, Huron, Sandusky, Seneca, Stark, and Washington counties which provide services well beyond those counties. Michael Randle was promoted to Executive Vice President of Operations.

The Cuyahoga County Diversion Center opened as a first of its kind, 50 bed facility for people in crisis from mental health and/or substance use. The Diversion Center provides an alternative to incarceration for people living with mental illness and/or substance misuse who have an interaction with law enforcement following a low-level, non-violent offense. Referrals can also come from friends, family members and individuals who want care for a mental illness and/or substance use disorder. Services can include assessment, medical evaluation, case management, counseling, medications, medication assisted treatment (MAT), withdrawal management (detox), The National Alliance on Mental Illness (NAMI) educational groups; and referral and linkage to other community services. Oriana House operates the Center with the Alcohol, Drug Addiction and Mental Health Services (ADAMHS) Board of Cuyahoga County providing planning, management, and oversight. FrontLine Services screens for admittance.

Staff from the Greater Cleveland Regional Transit Authority (RTA) volunteered their time and talent to transform an outside area at the Cuyahoga County Diversion Center into a beautiful, calm space for clients to enjoy. Lowe's in Bedford Heights donated flowers and plants for the project, and RTA staff worked to beautify the area.

Rigel Recovery Residential Center (RRRC), which provides residential behavioral health treatment in Washington County, expanded services and moved to a new location. The 9,375 square foot location allows for comfortable living during the average 30-90 day stay. Services for men and women include substance use disorder and mental health assessments; MAT; individual and group counseling; prescribing and managing medications; case management to assist with following a treatment plan, establishing housing, education, employment, and more; guided meditation/reflection to focus on thoughts and behaviors associated with recovery; aftercare; and information and support for families through the program Family Matters.

Rigel Recovery Services in Summit County began the Partial Day Hospitalization program (day programming) which allows clients to participate in a full day of substance use treatment on an outpatient basis. Core groups, recovery coaching, mental health treatment, individual counseling, and MAT are all available for clients as needed.

Aramark's In2Work program began at the Summit County Community Based Correctional Facility (CBCF) which is operated by Oriana House. Interested clients can participate in hands-on food service training. The final phase culminates in a test for the ServSafe certification from the National Restaurant Association. Kent State University's Department of Sociology partnered with Oriana House to see if In2Work will meet evidence-based practices. This research partnership is tracking clients once they leave the CBCF to determine if they find and maintain employment and do not recidivate within three years.

The ADAMHS Board of Cuyahoga County honored Oriana House with the Helping Hands award in recognition of hosting public COVID vaccination clinics at Oriana House Hough Center. The community clinics were run by the Cleveland Department of Public Health.

Oriana House's Residential Correctional Center, the Summit County CBCF, and Cliff Skeen CBCF scored 100% on their reaccreditation audits by the American Correctional Association.

Oriana House began providing Electronic Monitoring services for the Ohio Department of Developmental Disabilities (DODD). DODD serves some individuals who are mandated by the courts to wear a GPS device.

2021 Board of Directors

James Wagner, Attorney, chair

Harold Craig, Akron Police Department (retired)

Eric Czetli, Cuyahoga Falls Service Director (retired)

Christine Higham, Director of Human Resources and Administration, Mustard Seed Market & Cafe

James Lawrence, President/CEO, Oriana House, Inc.

George Romanoski, Akron Deputy Mayor (retired)

Judge Mary F. Spicer, Summit County Court of Common Pleas (retired)

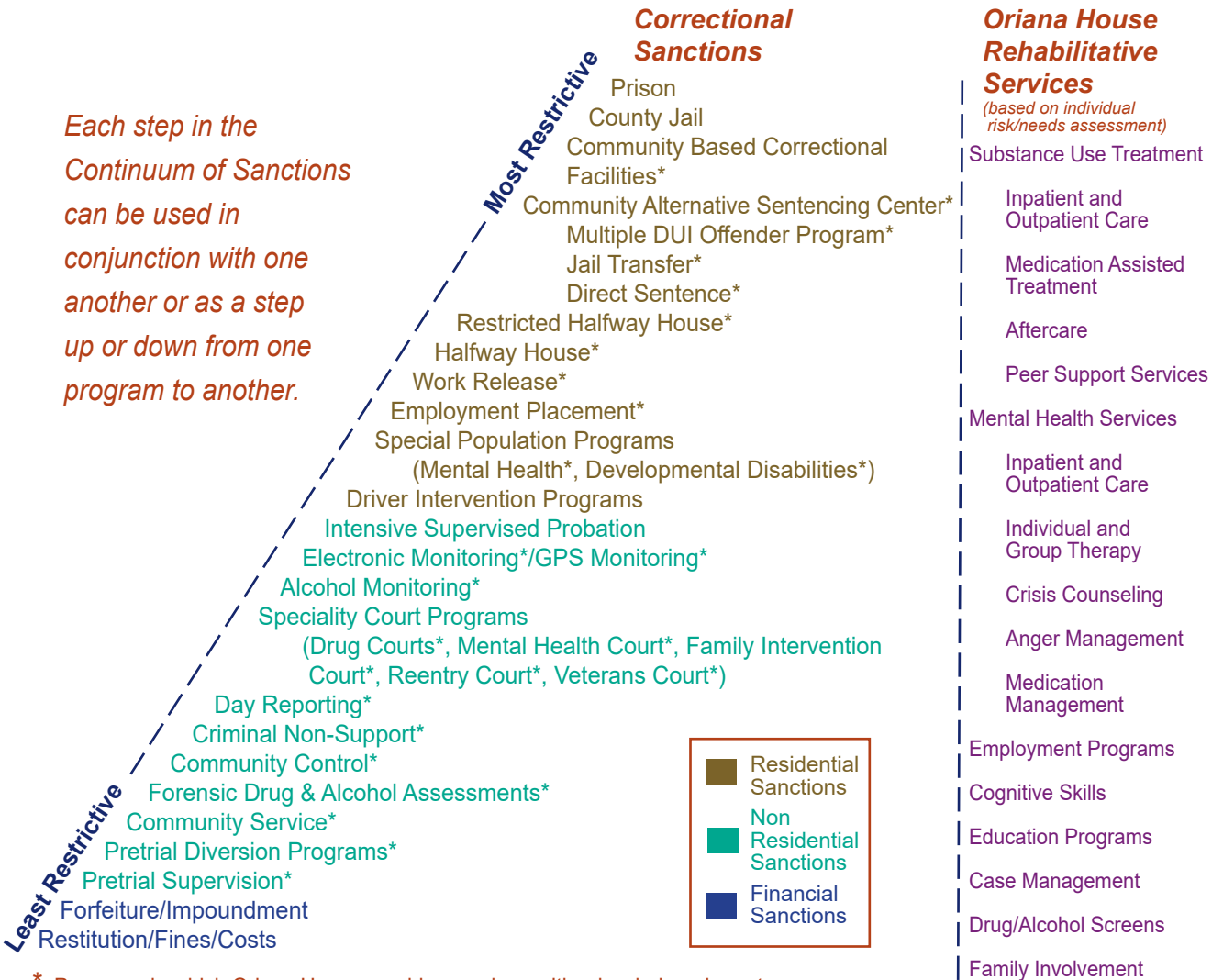


Continuum of Sanctions Model

Oriana House provides integrated rehabilitative services across the continuum of sanctions. This continuum of sanctions is a nationwide model for successful community corrections programs.

Because many of the services are provided by Oriana House, offenders can easily be moved up and down the continuum, adding or removing restrictions as necessary, without interruption to programming.

Each step in the Continuum of Sanctions can be used in conjunction with one another or as a step up or down from one program to another.



* Programs in which Oriana House provides services, either in whole or in part.