

finding
the
right
path



COMMUNITY
REPORT
2019

MESSAGE TO THE COMMUNITY

For 38 years, Oriana House has been helping people get back on the right path.

Our community corrections and substance abuse treatment staff works with clients one step at a time to help address their needs, overcome their obstacles, and start or continue on the road to recovery.

For those with the toughest roads, relationships have been severed, employment seems impossible, and addiction is overpowering.

Others are traveling a road where they have stumbled along the way and could benefit from anger management classes, employment readiness assistance, or parenting classes.

Some clients come to Oriana House for recovery housing.

We meet our clients where they are - whether they need to start substance abuse treatment for the first time, have relapsed several times, or might not need treatment but need case management. Staff develops individualized program plans with each client and identifies goals and the programming needed to meet those goals.

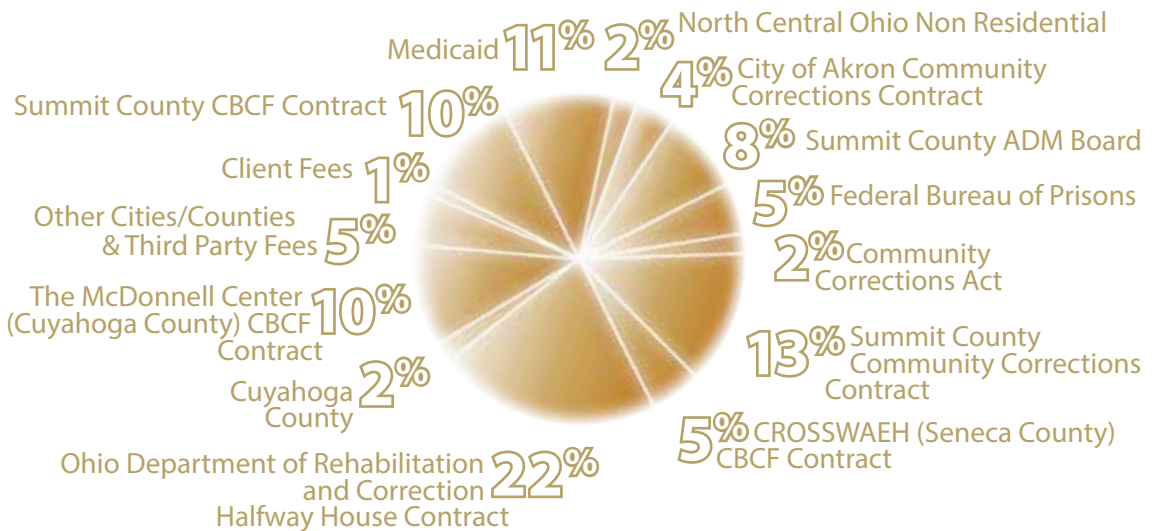
Our hope is that when clients leave Oriana House, they are headed in a better direction with established community ties, mended relationships, and are well on their way to a productive life with employment, sobriety, and housing.

Every person, every path, and even every destination is different, but one thing remains consistent and that is our commitment to helping people find their future beyond the circumstances or choices that brought them to us.

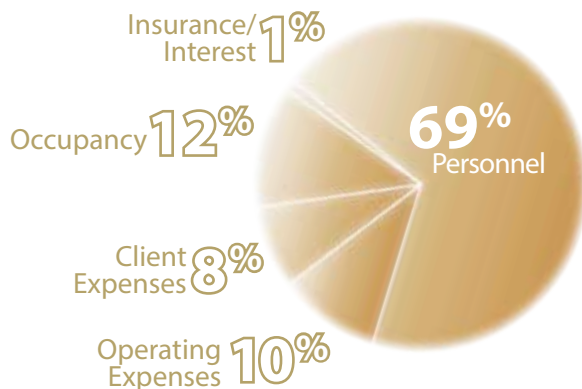
James J. Lawrence
President & CEO
Oriana House, Inc.

2019 FINANCIALS

REVENUE
\$57,907,450



EXPENSES
\$57,657,000



2019 STATISTICS Oriana House has approximately 750 employees at facilities in Summit, Cuyahoga, Seneca, Erie, Huron, Sandusky, and Washington counties and provides community corrections programs, substance abuse treatment services, and recovery housing in these and the surrounding catchment areas.

SUMMIT COUNTY COMMUNITY CORRECTIONS

RESIDENTIAL PROGRAMS	<u># of Intakes</u>	<u>Days Served</u>	<u>Successful Completions</u>	
Summit County CBCF	419	41,190	52%	3,840 RESIDENTIAL INTAKES 198,980 DAYS SERVED
Medication Assisted Treatment CBCF	132	16,058	97%	
Multiple Offender Program	190	2,368	86%	
Glenwood Jail	9	180	83%	
Community Alternative Sentencing Ctr.	1,374	27,961	89%	
Halfway House	1,175	87,183	56%	
Work Release/Employment Placement	315	15,933	59%	
SHARP	107	7,590	46%	
Driver Intervention Programs	119	517	100%	

NON RESIDENTIAL PROGRAMS				
Electronic Monitoring (includes home incarceration, GPS, alcohol intake monitoring)	2,884	157,863	76%	5,374 NON RESIDENTIAL INTAKES 463,125 DAYS SERVED
Reentry Court	66	25,659	77%*	
Felony Drug Court (Turning Point Program)	126	40,677	83%*	
Akron Municipal Drug Court (Recovery Court)	45	14,099	66%*	
Family Intervention Court	52	14,079	80%*	
Valor Court	48	8,197	83%*	
Day Reporting	696	78,424	54%**	
Transitional Services	123	14,034	41%	
Enhanced Services	76	4,975	68%	
Pretrial Diversion	49	n/a	79%	
Pretrial Supervision	1,209	105,118	61%	

CUYAHOGA COUNTY COMMUNITY CORRECTIONS

RESIDENTIAL PROGRAMS				
The McDonnell Center CBCF	536	56,267	68%	1,165 RESIDENTIAL INTAKES 106,124 DAYS SERVED
Federal Placement	255	17,558	87%	
Halfway House	374	32,299	65%	
NON RESIDENTIAL PROGRAMS				
Electronic Monitoring (includes home incarceration, GPS, alcohol intake monitoring)	1,083	54,772	84%	2,468 NON RESIDENTIAL INTAKES 154,713 DAYS SERVED
Pretrial Supervision (Cleveland Municipal)	933	62,017	85%	
SCOPE (cognitive program for probationers)	452	37,924	55%	

NORTH CENTRAL OHIO COMMUNITY CORRECTIONS

RESIDENTIAL PROGRAMS	<u># of Intakes</u>	<u>Days Served</u>	<u>Successful Completions</u>			
CROSSWAH CBCF	277	29,979	64%	405	RESIDENTIAL INTAKES	
Halfway House	128	11,550	75%		41,529	DAYS SERVED
NON RESIDENTIAL PROGRAMS						
Electronic Monitoring (includes home incarceration, GPS, alcohol intake monitoring)	964	52,527	76%	1,477	NON RESIDENTIAL INTAKES	
PIVOT Drug Court	49	19,499	85%*		132,260	DAYS SERVED
Drug Intensive Probation	38	18,148	91%*			
Day Reporting (NO BARS)	426	42,086	72%			

SOUTHEAST OHIO COMMUNITY CORRECTIONS

RESIDENTIAL PROGRAMS					
Halfway House	155	13,631	63%	155	RESIDENTIAL INTAKES
					13,631
NON RESIDENTIAL PROGRAMS					
Electronic Monitoring (includes home incarceration, GPS, alcohol intake monitoring)	51	2,254	48%	75	NON RESIDENTIAL INTAKES
Compass Drug Court	24	4,071	79%*		6,325

SUBSTANCE USE DISORDER SERVICES

	<u># of Clients</u>
Summit County Region	
Assessments	2,600
Treatment	2,809
Cuyahoga County Region	
Assessments	732
Treatment	995
North Central Ohio Region	
Assessments	805
Treatment	1,031
Southeast Ohio Region	
Assessments	231
Treatment	199
Summit County ADM Crisis Center	
Detoxification	1,247
Drop In	1,444
Summit Link	492
Rigel Recovery Residential Center in Washington County	
Treatment	43
Detoxification	18

REENTRY & HOUSING SERVICES

	<u># Served</u>
North Star Neighborhood Reentry Resource Center (NRRC) new members	1,913
North Star NRRC in person contacts	20,687
Akron Community Residential Center	90
ADM Recovery Housing at Frederick Avenue Apartments	79
Beginnings Housing in Akron	10



* Retention rate: percentage of successful completions & active clients
 ** Success rate with administrative releases

Highlights 2019

Oriana House opens the Community Alternative Sentencing Center in Summit County:

The Community Alternative Sentencing Center opened in the former Glenwood Jail to provide a direct sentencing option for misdemeanor and appropriate felony offenders.

The Special Housing Adjustment Residential Program receives state award:

The Ohio Department of Rehabilitation and Correction awarded the Clifford Skeen Award for Halfway Houses to Oriana House's Special Housing Adjustment Residential Program (SHARP) in Summit County. SHARP provides a structured living environment for severely mentally disabled clients.

Rigel Recovery Residential Center opens in Southeast Ohio:

Rigel Recovery Residential Center opened in Washington County to provide withdrawal management for men and women and substance abuse treatment for men in a residential environment that promotes motivation and the awareness of the disease of addiction along with time and structure to learn recovery and coping skills.

Compass Drug Court in Southeast Ohio opens: Compass Drug Court began serving clients through the Washington County Court of Common Pleas.

Oriana House offers mental health services in Southeast Ohio: Rigel Recovery Services in Washington County began offering mental health care services including assessments and individual and group counseling.

PIVOT Drug Court in North Central Ohio receives certification: PIVOT Drug Court received certification by the Supreme Court of Ohio. PIVOT is a multi-jurisdictional specialty court offered by Seneca County Court of Common Pleas and Tiffin-Fostoria Municipal Court.

Oriana House President receives local recognition: Oriana House President and CEO James Lawrence received the Akron Bar Association's Community Service Award.

Oriana House's Treatment is recertified: Oriana House's treatment was recertified through the Ohio Department of Mental Health and Addiction Services (OhioMHAS).

Oriana House programs continue to earn 100% on audits from the American Correctional Association: The following programs/facilities received 100% on the American Correctional Association's audits: CROSSWAEH; Lake Erie Community Corrections Center; the McDonnell Center; Fannie M. Lewis Community Corrections and Treatment Center; Oriana House Reentry Center; and the Community Alternative Sentencing Center.

2019 Board of Directors

James Wagner, Attorney, chair

Harold Craig, Akron Police Department (retired)

Eric Czetli, Cuyahoga Falls Service Director (retired)

Christine Higham, Director of Human Resources and Administration,
Mustard Seed Market & Cafe

James Lawrence, President/CEO, Oriana House, Inc.

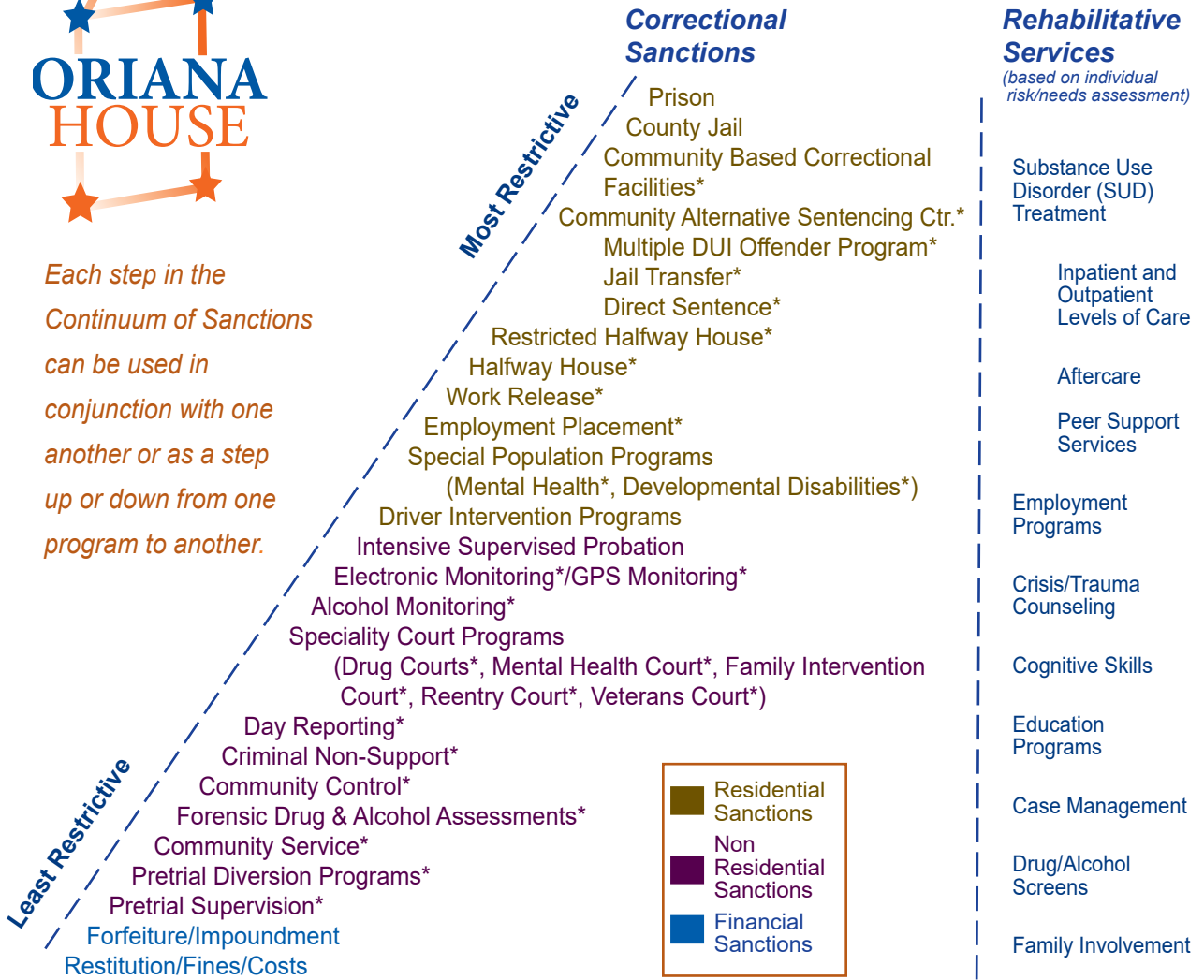
George Romanoski, Akron Deputy Mayor (retired)

Judge Mary F. Spicer, Summit County Court of Common Pleas (retired)



Continuum of Sanctions Model

Each step in the Continuum of Sanctions can be used in conjunction with one another or as a step up or down from one program to another.



* Programs in which Oriana House provides services, either in whole or in part.

Oriana House provides integrated rehabilitative services across the continuum of sanctions. This continuum of sanctions is a nationwide model for successful community corrections programs. Because many of the services are provided by Oriana House, offenders can easily be moved up and down the continuum, adding or removing restrictions as necessary, without interruption to programming.