

# 2020

Community Report



a Year

like

No  
other



# MESSAGE TO THE COMMUNITY

2020 was a year like no other. Oriana House was thrown into the thick of a pandemic like every other business worldwide, and staff responded in extraordinary ways to continue to provide services while keeping clients and colleagues safe. As a behavioral health and community corrections agency, Oriana House is an essential business. We continued our operations in unprecedented ways as nearly every aspect of our work changed overnight.

Committees were immediately tasked with working through the many layers of operating safely during a pandemic. We were challenged to find personal protective equipment; increase sanitation throughout every facility; determine ways to social distance in our facilities while still providing programming; isolate and quarantine clients when necessary; and provide ongoing COVID-19 testing. Health and safety were at the forefront of every decision.

Our staff worked through the many emotions clients and their loved ones experienced during the early stages of the pandemic. Loved ones were concerned. Residential clients saw changes to their programming including little to no community access.

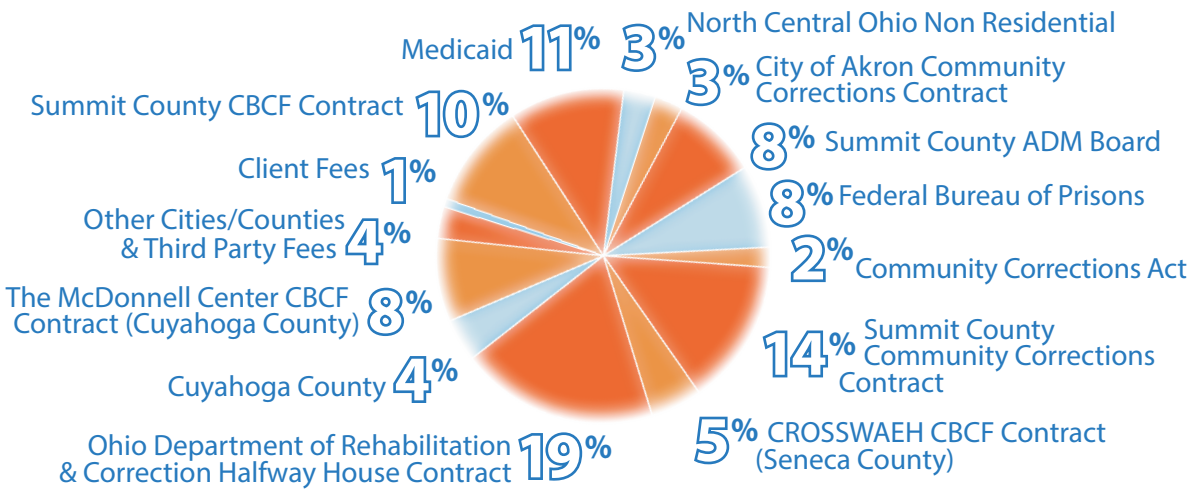
Court systems throughout the state responded by delaying pending court cases which led to fewer people being referred to our programs. For those who were in our programs, they continued to benefit from ongoing behavioral health services, cognitive programming, educational services, and case management.

I am incredibly proud of our staff at Oriana House. They are resilient in the face of crisis. We will continue to be here to help those who suffer from substance use disorders, need mental health care, or can benefit from our community corrections programs. We are committed to our mission and committed to changing lives.

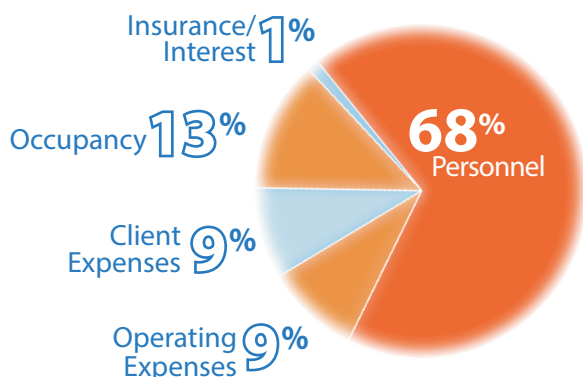
James J. Lawrence  
President & CEO  
Oriana House, Inc.

## 2020 FINANCIALS

REVENUE  
**\$55,607,004**



EXPENSES  
**\$54,549,000**



**2020 STATISTICS** Oriana House has facilities and offices in Summit, Cuyahoga, Stark, Seneca, Erie, Huron, Sandusky, and Washington counties and provides community corrections programs, behavioral health services, and recovery housing in these and the surrounding catchment areas.

## SUMMIT COUNTY COMMUNITY CORRECTIONS

<b>RESIDENTIAL PROGRAMS</b>	<u># of Intakes</u>	<u>Days Served</u>	<u>Successful Completions</u>	
Summit County CBCF	361	39,018	62%	<b>2,308</b> RESIDENTIAL INTAKES <b>128,225</b> DAYS SERVED
Multiple Offender Program	109	1,617	94%	
Community Alternative Sentencing Ctr.	788	19,559	90%	
Halfway House	812	55,045	62%	
Work Release/Employment Placement	155	6,943	58%	
SHARP	83	6,043	49%	

### NON RESIDENTIAL PROGRAMS

Electronic Monitoring (includes home incarceration, GPS, alcohol intake monitoring)	3,280	178,024	82%	<b>4,728</b> NON RESIDENTIAL INTAKES <b>450,387</b> DAYS SERVED
Reentry Court	51	25,953	83%*	
Felony Drug Court (Turning Point Program)	46	39,056	71%*	
Akron Municipal Drug Court (Recovery Court)	19	9,946	80%*	
Family Intervention Court	53	12,306	80%*	
Valor Court	20	12,862	85%*	
Day Reporting	420	50,541	59%**	
Transitional Services	72	9,518	42%	
Pretrial Diversion	27	n/a	85%	
Pretrial Supervision	740	112,181	62%	

## CUYAHOGA COUNTY COMMUNITY CORRECTIONS

### RESIDENTIAL PROGRAMS

The McDonnell Center CBCF	458	39,204	66%	<b>1,076</b> RESIDENTIAL INTAKES <b>81,045</b> DAYS SERVED
Federal Placement	305	17,073	87%	
Halfway House	313	24,768	70%	

### NON RESIDENTIAL PROGRAMS

Electronic Monitoring (includes home incarceration, GPS, alcohol intake monitoring)	1,110	97,747	78%	<b>2,302</b> NON RESIDENTIAL INTAKES <b>218,199</b> DAYS SERVED
Pretrial Supervision (Cleveland Municipal)	768	67,118	77%	
SCOPE (cognitive program for probationers)	424	53,334	61%	

# NORTH CENTRAL OHIO COMMUNITY CORRECTIONS

RESIDENTIAL PROGRAMS	# of Intakes	Days Served	Successful Completions	318	RESIDENTIAL INTAKES
CROSSWAEH CBCF	234	25,863	85%	34,526	DAYS SERVED
Halfway House	84	8,663	77%		
NON RESIDENTIAL PROGRAMS				1,347	NON RESIDENTIAL INTAKES
Electronic Monitoring (includes home incarceration, GPS, alcohol intake monitoring)	944	49,616	78%	125,640	DAYS SERVED
PIVOT Drug Court	53	26,348	89%*		
Drug Intensive Probation	35	24,249	89%*		
Day Reporting (NO BARS)	315	25,427	76%		

# SOUTHEAST OHIO COMMUNITY CORRECTIONS

RESIDENTIAL PROGRAMS				151	RESIDENTIAL INTAKES
Halfway House	151	13,008	75%	13,008	DAYS SERVED
NON RESIDENTIAL PROGRAMS				88	NON RESIDENTIAL INTAKES
Electronic Monitoring (includes home incarceration, GPS, alcohol intake monitoring)	74	4,600	72%	12,689	DAYS SERVED
Compass Drug Court	14	8,089	90%*		

## SUBSTANCE USE DISORDER SERVICES

	# of Clients
Summit County Region	
Assessments	2,096
Treatment	1,748
Cuyahoga County Region	
Assessments	633
Treatment	839
North Central Ohio Region	
Assessments	671
Treatment	868
Southeast Ohio Region	
Assessments	135
Treatment	217
Summit County ADM Crisis Center	
Detoxification	764
Drop In	1,104
Summit Link	474
Rigel Recovery Residential Center in Washington County	
Treatment	52
Detoxification	98

## REENTRY & HOUSING SERVICES

	# Served
Akron Community Residential Center	86
ADM Recovery Housing at Frederick Avenue Apartments	81
Beginnings Housing in Akron	11
North Star Neighborhood Reentry Resource Center (NRRC) new members	1,477
<i>North Star NRRC hosted drive-thrus to distribute 20,000 pounds of food; 1,000 masks; \$5,000 in grocery gift cards; and 200 packs of hygiene products.</i>	



\* Retention rate: percentage of successful completions & active clients  
 \*\* Success rate with administrative releases

# Highlights 2020

**Oriana House initiated a full-scale response to the COVID-19 pandemic.** Daily meetings occurred to address protecting client, staff, and community safety while continuing to provide behavioral health services and community corrections programming. Issues such as communication with health departments; personal protective equipment; virus testing, isolation and quarantining; reducing client census; reconfiguring physical locations to allow for social distancing; and implementing new or revised procedures were addressed.

**Technology enhancements helped to engage clients in programming.** Many IT enhancements were promptly made across the agency so staff could use telehealth to provide vitally needed counseling for behavioral health needs. Virtual technology was also used for caseworker and court sessions; client/family visitation; client employment interviews and participation in job fairs; client education; and more.

**A Diversity, Equity, and Inclusion Committee was formed** resulting in increased input and activities supporting Oriana House's commitment to justice and equality for everyone.

**Oriana House's Rigel Recovery Services opened an office in Woodville, Ohio** to provide additional behavioral health services in the North Central Ohio region.

**Behavioral health services expanded** with Oriana House offering mental health services in our Cuyahoga County and Summit County regions.

**The Partial Hospitalization Program (PHP) started in Summit County.** PHP, or a 2.5 level of care, offers a weekly minimum of 20 hours of intensive programming. Clients who have co-occurring conditions, such as mental illness and a substance use disorder, may benefit from these more intense services that are offered in a structured environment with close supervision and recovery support.

**A Quick Response Team (QRT) formed in Huron County** to visit homes of individuals who have recently overdosed, providing support and resources. Follow up calls and visits offer ongoing support. QRT is a result of collaboration between law enforcement; behavioral health providers, including Oriana House; Certified Peer Supporters; and the Huron County Board of Mental Health and Addiction Services.

**The American Correctional Association (ACA) awarded 100% to several Oriana House programs.** The Community Alternative Sentencing Center, Electronic Monitoring, Terrence Mann Residential Center (TMRC), Residential Institutional Probation Program (RIPP), Special Housing Adjustment Residential Program (SHARP), and the Glenwood Halfway House all received 100% on their accreditation audits.

**Oriana House clients earned their Commercial Driver's License.** Oriana House partnered with the Summit County Think Tank Coalition and Stark State College to start a Commercial Driver's License Pathway Program for individuals with felony convictions. The program trains clients to be eligible for employment that pays a living wage, providing a way out of the criminal justice cycle while also linking them to higher education.

**Oriana House clients participated in writing workshops to assist in the creation of a mural.** The Mercy Mural was installed on the Fannie M. Lewis Community Corrections & Treatment Center in Cleveland. The mural was commissioned by Building Bridges Arts Collaborative and additional donors, created by local artists, and birthed from the interviews, writings, and insights of at least 30 clients.

**Transitional Shelter Program started** to provide up to 90 days of housing for people released from prison who are homeless.

**Several programs relocated** following the purchase of a building in Akron. Day Reporting, Transitional Services, Reentry Court, Family Intervention Court, Valor Court, and Criminal Nonsupport programs moved from the St. Hedwig campus to the Furnace Street building. Treatment staff moved from an office on North Main Street in Akron to the St. Hedwig campus.

**Project Beginnings, an 11-unit housing program in Akron, was transferred to Tarry House, Inc.** Tarry House is a nonprofit agency in Summit County that provides housing and services for those with mental illness.

## 2020 Board of Directors

James Wagner, Attorney, chair

Harold Craig, Akron Police Department (retired)

Eric Czetli, Cuyahoga Falls Service Director (retired)

Christine Higham, Director of Human Resources and Administration, Mustard Seed Market & Cafe

James Lawrence, President/CEO, Oriana House, Inc.

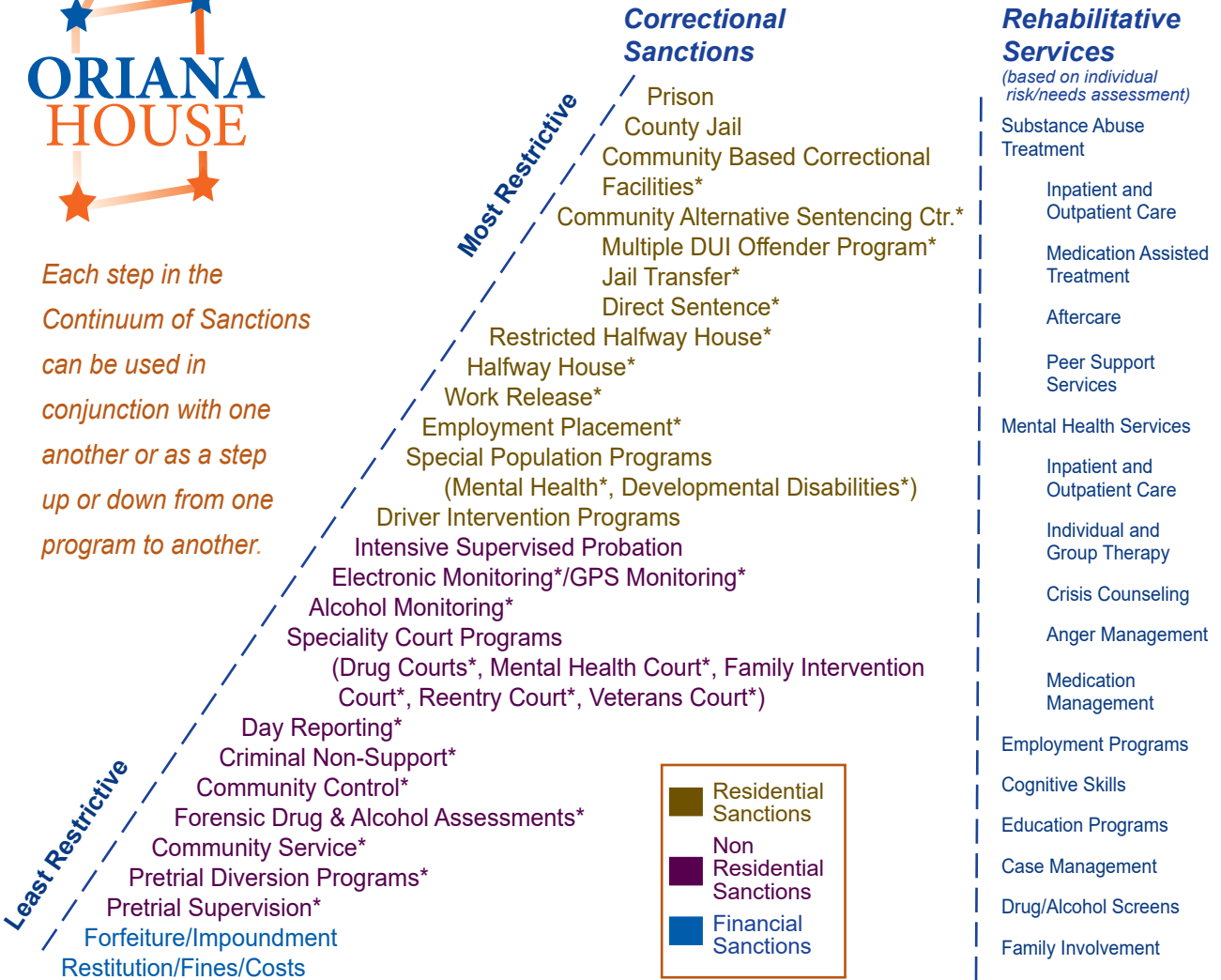
George Romanoski, Akron Deputy Mayor (retired)

Judge Mary F. Spicer, Summit County Court of Common Pleas (retired)



# Continuum of Sanctions Model

Each step in the Continuum of Sanctions can be used in conjunction with one another or as a step up or down from one program to another.



\* Programs in which Oriana House provides services, either in whole or in part.

Oriana House provides integrated rehabilitative services across the continuum of sanctions. This continuum of sanctions is a nationwide model for successful community corrections programs. Because many of the services are provided by Oriana House, offenders can easily be moved up and down the continuum, adding or removing restrictions as necessary, without interruption to programming.