

## What is Active Hydration™?

Active Hydration is a proprietary technology of FluidLogic. It is the only intelligent hydration system that takes the thinking out of drinking.

## Does FluidLogic help with recovery after my activity?

Yes! Optimal hydration has been clinically proven to not only improve performance during activity but also allows for rapid recovery after use. Benefits include minimal fatigue, fewer headaches and improved sleep.

## Where can I download the FluidLogic app?

The FluidLogic app is coming in late 2023 and will be free on the Apple App Store for iPhone and iPad. Android support is coming soon!

## Do I always need my phone with the app to use the system?

No, your system out of the box is preset on the default setting and only requires your device with the FluidLogic app to make real-time changes to the system. Once your preferred features are set, the POD houses everything necessary to operate, and your device is only needed to adjust the system.

## Does the fluid stay cold?

Yes! FluidLogic bottles feature double-wall vacuum insulation to keep your drink of choice ice cold for hours. In addition, the bottles are sweat-free and are constructed using stainless steel.

## Can the FluidLogic system be used in cold temperatures without freezing?

The FluidLogic bottles are double-wall, vacuum-insulated, so the risk of fluids freezing in the bottle is minimal. We use a dairy-grade insulated hose for fluid transit that is not specifically designed for sub-zero temperatures. If someone uses the system in sub-zero conditions, they should take extra precautions to add insulation to the fluid transit hose.

## Are any elements of the system dishwasher safe?

We do not recommend using the dishwasher for the FluidLogic system. For best performance and product lifespan, it is important to flush the system with soap and warm water as soon as possible post-use.

## Where can I purchase the system?

The easiest way to purchase FluidLogic products is by visiting the company website at [fluidlogic.com](http://fluidlogic.com), but we are working on identifying other retail partners every day. Please continue to check our website for an updated list of retailers.

## Do I need to have a helmet to use your product?

Currently, the full FluidLogic System with Active Hydration™ connects to a helmet for timed fluid dispensation. We are actively researching additional methods for active fluid delivery. In addition, FluidLogic does offer the FluidLogic Wave, which is a passive system that does not require a helmet.

## What kind of warranty and return support do you offer?

If you are not completely satisfied with your purchase, we want to know about it. Return your unused product within 90 days of purchase to receive a full refund minus the shipping expenses. Every purchase comes with a one-year factory-backed warranty that replaces any parts with manufacturer defects at FluidLogic's discretion.

## How is the hose positioned not to restrict my movement?

The hose on all FluidLogic hydration systems is a highly flexible, detachable, dairy-grade fluid line that delivers fluid to users via a high-grade silicone mouthpiece. During the installation of the motorsports and powersports models, the hose can be positioned to minimize potential movement restrictions. The FluidLogic SPR50 is equipped with MagLock® magnetic connectors and has an integrated button control panel to control fluid without restricting movement.

## Can I use this system for drinks other than water? (e.g., sports drinks)

FluidLogic is intended for active individuals as they participate in their chosen activity.

Following our individualized water intake prescription, users don't need to add supplements or performance mixes.

Water, particularly in small doses, absorbs 5-10 minutes after consumption. That's faster than any other liquid, including sports drinks or water infused with electrolytes.

## I don't feel comfortable drilling holes in my helmet, or my series doesn't allow drilling holes or modifying the helmet structure. Is FluidLogic right for me?

Absolutely! The FluidLogic system in the Coaxial or Flush 360 configuration requires ZERO modifications to the helmet. Every element of the unique hydration system is designed to easily mount to the existing parts and plumbs through the preexisting air channels built into the helmet.

## I don't feel comfortable taking apart my helmet. What are my options to have FluidLogic installed?

You can send your helmet to FluidLogic for a factory installation and any authorized FluidLogic installer, such as PCI Race Radios. If those options aren't available, you can optionally install it yourself or have someone experienced with wiring in-helmet radios install the system. FluidLogic is not responsible for improperly installed systems by unauthorized third parties.

## How did FluidLogic get started?

FluidLogic was born out of necessity when an off-road racer experienced the effects of dehydration due to the physically demanding conditions drivers commonly encounter. Thorough research and rigorous testing resulted in the first FluidLogic system. The company continues to improve both technology and design.

