

Patient Survey

1. **How would you rate the ease of using the virtual visit technology (software, program, etc.)?**

- Very difficult Somewhat difficult Neutral Somewhat easy Very easy

2. **Overall, how would you rate your virtual visit with your care manager?**

- Poor Fair Good Very Good Excellent

3. **Please let us know how comfortable you were with the virtual visit compared to a telephone call with your care manager.**

- Much less comfortable than a telephone conversation
 Somewhat less
 Similar
 Somewhat more
 Much more comfortable than a telephone conversation

4. **Please let us know how thorough your virtual visit was compared to a telephone call with your care manager.**

- Much less comfortable than a telephone conversation
 Somewhat less
 Similar
 Somewhat more
 Much more comfortable than a telephone conversation

Do you have any additional comments regarding today's virtual visit?

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About Teladoc Health: Teladoc Health is empowering all people everywhere to live healthier lives by transforming the healthcare experience. Recognized as the world leader in whole-person virtual care, Teladoc Health leverages clinical expertise, advanced technology and actionable data insights to meet the evolving needs of consumers and healthcare professionals.

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