



HOSPITALS AND HEALTH SYSTEMS

# Teladoc Health Solo™ with Microsoft Teams

Elevating clinical collaboration to enable seamless virtual care delivery—at scale

## Care delivery, unencumbered

Today's hospitals and health systems have access to more resources than ever. Yet too often, the very tools designed to support administrative and clinical workflows remain disconnected, making it difficult to access and act on enterprise information.

The integration of the Teladoc Health Solo platform with Microsoft Teams addresses this challenge, improving physician and patient access to best-in-class virtual healthcare.

This new offering simplifies the way healthcare organizations and care providers work by streamlining technologies and administrative processes, so clinicians can focus on what matters most—delivering high-quality patient care.

## Leading the industry

**#1 rated** vendor for giving customers their money's worth<sup>1</sup>

**#1 rated** vendor for clinician and patient experience<sup>1</sup>

**#1 rated** video conferencing platform<sup>2</sup>



| Q.<br>Activity | Solo Chat Queue Patien                 | ts Services Imaging Documents Smart No         | tes Details New Appointment Ca | re Locations About   |   |  | c          |      |
|----------------|--|--|--------------------------------|----------------------|---|--|------------|------|
| (E)<br>Char    | Today =                                |  |                                |                      | Ŧ |  | S. 🖬       |      |
| Calendar       | Armstrong, Bob<br>Age 73 Gender M      | Reason for Visit<br>Hip Surgery Followup       | (Dr. Adams)                    | 1 min<br>Waiting     | c | Gender M Age 73 DOB 01/20/1948 MRM                         | 18440501   |      |
|                | Rodriguez, Claire<br>Age 56 Gender F   | Reason for Visit<br>Physical Therapy Education | (Dr.Barton)                    | 7 min<br>On call     | ٩ | Start New Note   |            |      |
|                | Bright, Julian<br>Age 64 Gender M      | Reason for Visit<br>Post-Op Routine Follow up  | (Dr. Burton)                   | 5:00 pm<br>Scheduled |   | Encounter<br>Hip Surgery Followup<br>08/20/2021 425 pm EST | Details    |      |
| Base           | Larsen, Violet<br>Age 19 Gender F      | Reason for Visit<br>Post-Op Pain               | (Dr.Adems)                     | \$15 pm<br>Scheduled |   | Location<br>Austin, TX                                     | O          |      |
|                | Harrison, Alexander<br>Age 36 Gender M | Reason for Visit<br>Pre-Surgical Consult       | (Dr. Burton)                   | 20 min<br>Complete   | ۲ | Imaging<br>Hip Image                                       | _ / X      |      |
|                | Ripley, Cedrick<br>Age 42 Gender M     | Reason for Visit<br>Post-Op Fever              | (Dr. Adams)                    | 22 min<br>Complete   | ۲ | 04/03/2021 01:35 pm EST                                    |            |      |
|                | Clarke, Percy<br>Age 37 Gender M       | Reason for Visit<br>Post-Op Routine Follow up  | Dr. Benson                     | 34 min<br>Complete   | ۲ | Pre Operative Note<br>05/18/2021 02:30 pm EST              | • <b>/</b> |      |
|                | Watson, Juliet<br>Age 37 Gender F      | Reason for Visit<br>Physical Therapy Education | (Dr.Button)                    | 31 min<br>Complete   | ۲ | Surgical Note<br>06/02/2021 10:25 am EST                   | <u>`</u>   |      |
| 0              | Vangness, Summer<br>Age 33 Gender F    | Reason for Visit<br>Pre-Surgical Consult       | (Dr. Burton)                   | 16 min<br>Complete   |   |  |            |      |
| me anything    | Q                                      | o 😼 🔚 🖨 📀                                      |                                |                      |   |  | \[         | , ₽, |

Solo with Microsoft Teams brings together worldclass communication tools with the world's leading virtual care platform to ease care delivery across your organization and beyond

Teladoc





## A transformative virtual care experience

### Enhanced clinical collaboration

- Real-time clinical collaboration includes connections with unaffiliated sites and care providers outside the network
- · Easy and secure access to clinical data within a virtual visit supports more personalized care



#### Better user experience

- Intuitive, easy-to-use collaboration tools streamline communications across your organization to support virtual care adoption and engagement
- Personalized care experience bridges in-person and virtual care, while easing access to high-quality care



#### Greater efficiency

- System interoperability—including with leading EMRs—helps contribute to lower costs and support care delivery at scale
- Combined offering helps rationalize administrative and clinical technologies, and maximizes your existing investments



#### Expanded care delivery

- Connected devices maximize clinical resources across the enterprise and reduce overhead by
  delivering care virtually
- Enterprise solution extends your organization's reach, enabling high-quality care whenever and wherever patients need it

Together, Teladoc Health and Microsoft are transforming virtual care with a purpose-built enterprise solution that makes it easier to deliver seamless, high-quality care at scale extending the powerful role your organization and its clinicians play in people's lives.

## Whole-person care spanning every stage of the health journey



### **High-Acuity Care**

Provide life-saving care when minutes matter most by fostering greater clinical collaboration in critical care environments

#### **Continuing Care**

Connect your specialists and clinicians to patients wherever they may be, as they move to lower-acuity care sites

<sup>1</sup>KLAS Research Report, 2018, 2019, 2020 <sup>2</sup>Microsoft KLAS Research Report, 2021

#### LEARN MORE: TeladocHealth.com | engage@teladochealth.com

About Teladoc Health: Teladoc Health is transforming the healthcare experience and empowering people everywhere to live healthier lives. Recognized as the world leader in whole-person virtual care, Teladoc Health leverages more than a decade of expertise and data-driven insights to meet the growing virtual care needs of consumers and healthcare professionals.

