



Virtual Nursing

Addressing workforce challenges with inpatient virtual nursing

An innovative solution for the unique needs of nursing

As the fastest-growing segment of virtual care¹—and one of the top trends in overall care delivery—virtual nursing is having a positive impact on some of the biggest challenges facing hospitals and health systems today. Our solution addresses the nursing shortage and improves satisfaction for staff and patients alike.

For more than 20 years, Teladoc Health has been empowering our hospital and health system partners to drive innovation through easy-to-use, scalable and reliable solutions like virtual nursing.

Use cases include

- Pre/post procedural observation
- Patient rounding
- ICU observation
- Rapid response
- Patient education
- Nurse mentoring and LPN oversight
- Pain assessment
- Care plan updates
- Discharge navigation
- Dual signoff
- Provider consultation
- Responding to calls
- Admission navigation

Benefits



Improve workflows

Optimize admission and discharge workflows and decrease administrative burdens on bedside nurses



Improve satisfaction

Increase patient engagement with enhanced communication and education



Address workforce challenges

Increase staff satisfaction and enhance clinical collaboration, including virtual nursing, physician-to-physician and surge coverage



Drive cost savings

Realize reduced costs associated with traveling nurses and overtime

More time, better outcomes

From complex use cases to care coordination, virtual nursing provides care teams with immediate access to their patients and can help improve operational efficiencies, patient and staff satisfaction, access and outcomes.

Proud to help our partners achieve
higher NPS and HCAHPS scores

How we're helping hospitals address staffing challenges

THE CHALLENGE²

95 days average time for a hospital to hire experienced RNs, regardless of specialty

22.5% average nurse turnover rate

\$52,350 average cost of turnover for a staff registered nurse⁴

SAMPLE CLIENT RESULTS³



5.5 hours per day

given back to bedside nursing staff by integrating virtual nurses



73% reduction

in turnover rates for registered nurses on a virtual unit



55% reduction

in turnover rates for all employees on the virtual unit

Transforming care delivery and reach

Teladoc Health offers a fully integrated suite of connected care solutions to help hospitals and health systems of all sizes offer a cost-effective, high-quality telehealth experience to their patients and care providers. As an early innovator in virtual nursing, we're helping many provider organizations successfully make the transition to this innovative model.

A virtual nursing program serves as a flexible, innovative solution to a range of challenges—while also delivering powerful benefits across your organization.



"We're going to see a nursing shortage in our pipelines for many years to come, so we have to continue to think about how we can do our work differently. **The virtual nursing program helps us do that.**"

Theresa Trivette—DNP, RN, CENP, Chief Nursing Executive, Valley Health

¹Annual Telehealth Benchmark Survey, 2023

²2023 NSI National Health Care Retention & RN Staffing Report, March 2023

³Client-reported data

LEARN MORE: TeladocHealth.com | engage@teladochealth.com

About Teladoc Health: Teladoc Health is empowering all people everywhere to live healthier lives by transforming the healthcare experience. Recognized as the world leader in whole-person virtual care, Teladoc Health leverages clinical expertise, advanced technology and actionable data insights to meet the evolving needs of consumers and healthcare professionals.

Teladoc
HEALTH