

HealthiestYou



HealthiestYou is a high-quality virtual care solution designed to serve the unique needs of small businesses and their employees.

The intuitive, easy-to-use platform makes finding what members are looking for a snap, whether they need to consult with a doctor, talk to a therapist, or compare local prices for a prescription. And HealthiestYou's intelligent notifications combined with proven engagement strategies keep members in the know and help clients save money.

By giving members a single access point to a comprehensive suite of free, innovative services and tools, members can quickly make informed decisions about who they see, where they go, and how much they should expect to pay—all from the palm of their hand.

92%

Resolution rate

90%

Member satisfaction

35-40%

First-year utilization

How it works



Initiate

The member initiates through app, web, or phone.



Request

The member requests an on-demand visit or schedules a time.



Visit

The member visits with the physician via phone or video.



Resolve

The physician will post a visit summary to the member's file and send a prescription to their local pharmacy, if necessary.

Benefits

Value

From connecting to doctors with \$0 visit fees to getting expert opinions, to saving money on prescriptions, this is high-quality healthcare without the hassle.

Innovation

Intelligent Alerts, Find a Provider, and Price Transparency Tools help members get the best care while saving time and money.

Support

A dedicated client success team partners with employers to educate employees and drive utilization.



“Using HealthiestYou for over a year now has eliminated the need to go to emergency rooms, specialists, and general practitioners and pay out of pocket for minor illnesses. With the amount I saved, I can only imagine what it saves my employer. I can’t think of a negative to this awesome service.”

HealthiestYou member

Features

The HealthiestYou Complete Bundle offers access to the following virtual care services and tools with a \$0 visit fee:

General Medical—Convenient, high-quality healthcare available 24/7 from U.S. board-certified doctors by phone or video.

Dermatology—U.S. board-certified dermatologists review images and provide a diagnosis and treatment plan.

Neck and Back Care—Customized back care programs with videos and access to certified health coaches.

Mental Health Care—Members have access to licensed mental health professionals, with the option to receive ongoing care from a provider of their choice.

Expert Medical Services—In-depth reviews of existing diagnoses and treatment plans from the world’s leading experts.

Price Transparency Tools—Price-comparison engines help members make informed choices and save money on procedures and prescriptions.

Intelligent Alerts—Location-sensitive alerts delivering benefits reminders increase utilization of services.

Find a Provider—The HealthiestYou app can identify providers and facilities near the member’s current location.

LEARN MORE

TeladocHealth.com | engage@teladochealth.com

About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.

