

# Filling the gap with virtual solutions



With more than **7,000 doctors** in Teladoc Health's telemedicine network, Teladoc Health helps Medicaid health plans meet network adequacy requirements and better serve their members.

**47% of Mental Health visits** at Teladoc Health by members on Medicaid would have resulted in treatment not being sought if not for Teladoc Health.<sup>1</sup>

## Telehealth improves care for people in vulnerable communities

Teladoc Health believes in empowering all people everywhere to live healthier lives by transforming the healthcare experience. That applies especially to people too often left vulnerable because of social and economic inequities that the traditional healthcare system struggles to address. With virtual care services provided by Teladoc Health, you can address care gaps and better support members in your Medicaid plans.

## Right care, right location

The right care with the right care provider is key to improving outcomes and costs. In 2020, **23% of General Medical visits** at Teladoc Health by members on Medicaid would have resulted in treatment being sought at an Emergency Room if not for Teladoc Health.<sup>1</sup> Our General Medical and Mental Health solutions help Medicaid plans and members with site-of-care choices.



### Contiguous care and condition monitoring

During General Medical and Mental Health virtual care visits, Teladoc Health will document clinically relevant chronic conditions. Post visit, RADV-compliant medical records and detailed clinical data extracts can be made available to support risk adjustment, quality measures and population health modeling.

### Scalable, integrated virtual care solutions

Working with Medicaid plans across the country our solutions span the entire member health journey:

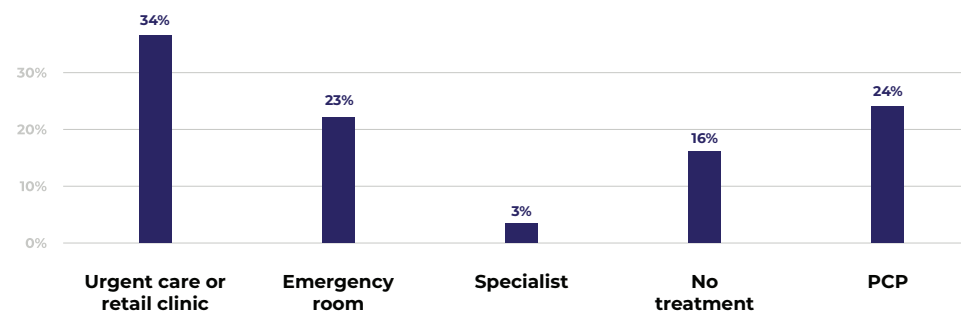
- General Medical
- Mental Health
- Dermatology
- Chronic Care
- Nutrition
- Expert Medical Services
- Tobacco Cessation
- Neck and Back Care

### Virtual care positively impacts the member experience

With Teladoc Health, Medicaid members benefit from:

- Expanded access to convenient, after-hours care that helps avoid needing to arrange for child care
- Remote monitoring and management for chronic conditions
- Reduced waiting time to see a physician
- Reduced travel time to access care, helping to minimize time off work
- Enhanced access to specialists

### Where Medicaid members would have sought care without Teladoc Health General Medical visit<sup>1</sup>



**Virtual care—combined with data capture and reporting capabilities—provides health plans with a comprehensive, coordinated solution for their Medicaid populations.**

<sup>1</sup>Internal data from Virtual Care's Essential Role for Medicare and Medicaid.

**LEARN MORE:** [TeladocHealth.com](https://TeladocHealth.com) | [engage@teladochealth.com](mailto:engage@teladochealth.com)

**About Teladoc Health:** Teladoc Health is transforming the healthcare experience and empowering people everywhere to live healthier lives. Recognized as the world leader in whole-person virtual care, Teladoc Health leverages more than a decade of expertise and data-driven insights to meet the growing virtual care needs of consumers and healthcare professionals.

