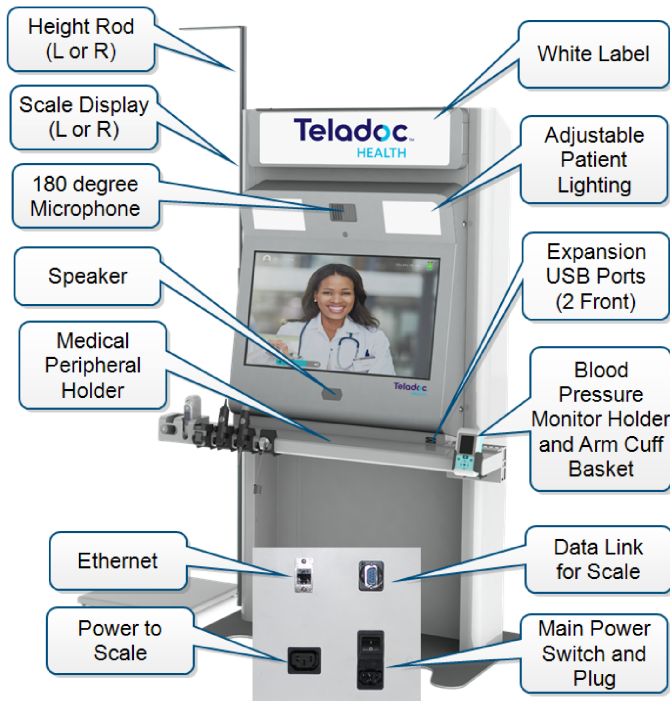


# Teladoc Health™ Care Console Quick Reference Guide

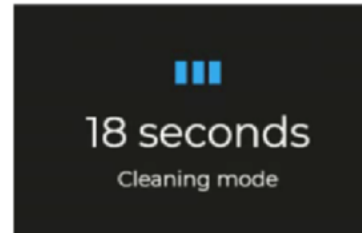
The Care Console is an ATM-like device to be installed in brick & mortar private spaces.

**NOTE:** See [MA-20183 Care Console User Guide](#) for more information.



## Cleaning Mode

1. Tap on **Settings** and **Cleaning Mode** to disable the screen for 30-second to allow for cleaning.



Using approved cleaning wipes, wipe down all patient-facing surfaces..

**Solutions:** Ethyl Alcohol, Isopropyl Alcohol, Sodium Hypochlorite, Iodophor Germicidal Detergent Solution, and Quaternary Ammonium Germicidal Detergent.

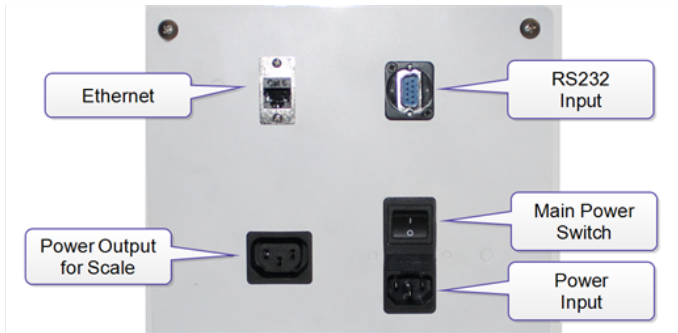
## Power Requirements

The Care Console is designed to be powered up and remain on.

<b>Voltage</b>	110 - 240 V.
<b>Current</b>	5 Amps.
<b>Frequency</b>	50/60 Hz

# Teladoc Health™ Care Console Quick Reference Guide

The rear panel contains the main power input, power switch, ethernet connection, and inputs for powered accessories.

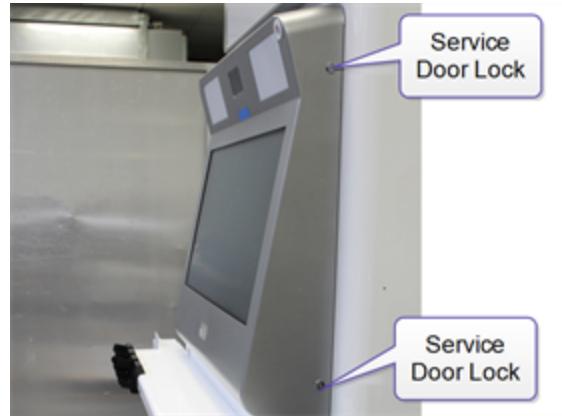


## Network Checkup

Tap Settings **More Options**, and **Network Checkup** to check the network. The screen will display the results.





## Adjust Patient Lighting or Speaker Volume

Unlock the service door locks to open the service panel to calibrate the patient lighting brightness and speaker volume. A dimmer switch is located to adjust patient lighting for room conditions.



## On Screen Navigation

Tap anywhere on the Care Location screen to activate the features.

	Tap to preview any of the cameras or video peripherals.
	Tap to open device settings.
	Tap to open the device's User Guide.
	Tap to display information about the Care Console.

## Patient Check-in








When patients arrive at the Console location to be seen, the attendant checks them in.

1. If the patient is scheduled, the attendant selects the appointment of the patient from the center pane of the queue.
2. If not, the attendant schedules a patient using the **Schedule** button.
3. When done, the attendant updates the patient's appointment and changes their status changes to "Arrived".

## The Encounter

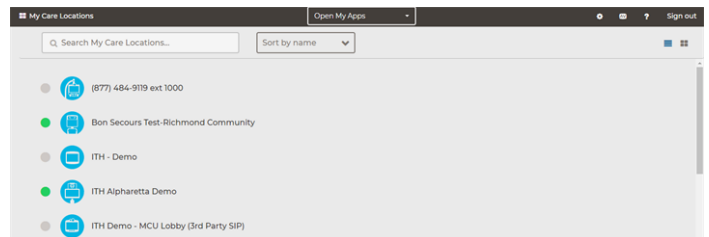
Before the virtual encounter begins, the Attendant takes the patient's vitals. When done, the patient's status becomes **Waiting** and a summary of the patient's vitals is provided.

**Your recorded vitals**  
Please confirm so your provider can review the recorded vitals before your visit.

 <b>5 ft 2 in</b>	 <b>120 lbs</b>	 <b>24 bpm</b>
 <b>56 %</b>	 <b>43 bpm</b>	 <b>78 F</b>
 <b>120/80 mmHg</b>		
<b>CONFIRM</b>		

The Care Console can be accessed remotely. Login and connect to Teladoc Health's Windows Provider Access software by clicking on the **Connect** button to begin a virtual encounter.

**NOTE:** See MA-20013 Windows Provider Access User Guide



# Teladoc Health™ Care Console Quick Reference Guide

## Peripheral Devices

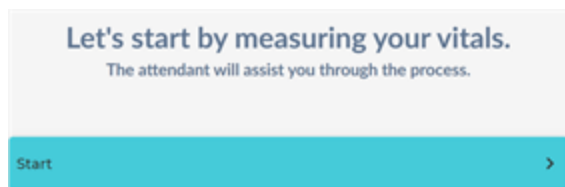
Optional peripheral devices are attached to the Patient Center for use during the virtual encounter. During a virtual encounter, an icon representing each peripheral device will display on the touch screen.

## Peripheral Devices

1. Height Scale (Stadiometer)
2. Weight Scale
3. Pulse Oximeter
4. Stethoscope
5. Thermometer
6. Blood Pressure Monitor

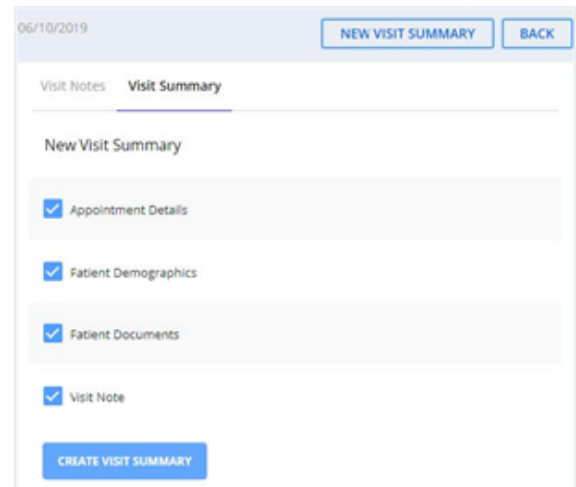
## Vitals Capture with Peripheral Devices

The Attendant is responsible for taking the patient's vitals.



## Complete Consult

1. The Attendant receives a notification that the patient's status is **Complete** and a **Visit Summary** is available.



2. The Practitioner disconnects from the virtual encounter.
3. The Patient is prompted to complete a survey or to skip it.
4. The Attendant returns to the **Queue** for Instructions by the Practitioner of what to give to the patient.

**Contact Teladoc Health 24/7 Live  
Technical Support +1 (877) 484-9119**