



Trends in Virtual Care

2022 Annual Telehealth Benchmark Survey Results

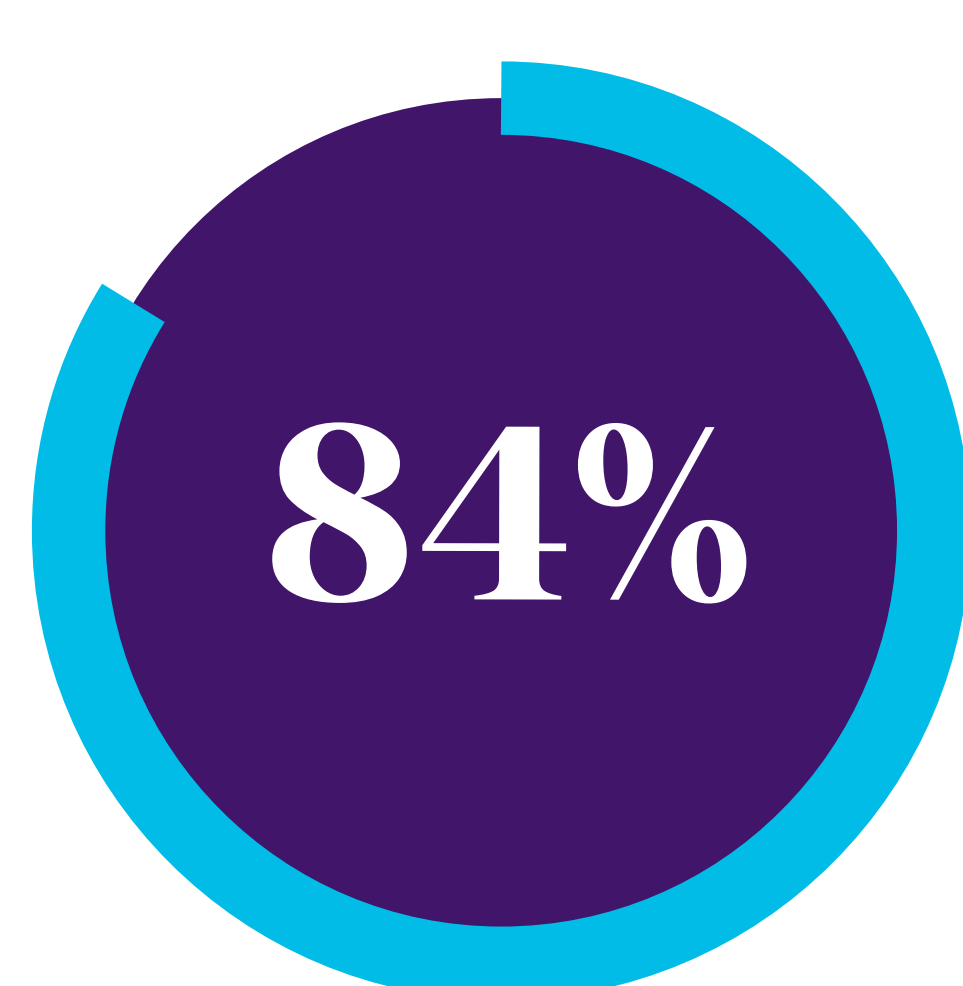
Health system leaders are looking to dedicated virtual care partners to improve the patient experience.

Virtual care is not going anywhere



OF ORGANIZATIONS CONDUCTED MORE THAN 10,000 VIRTUAL VISITS

12% INCREASE FROM 2021



OF HEALTH SYSTEMS HAVE PROGRAMS IN PLACE

AND ANOTHER

10%

HAVE PLANS TO IMPLEMENT ONE IN THE NEXT 12 MONTHS

Health system executives want to expand



WILL EXPAND THEIR TELEHEALTH PROGRAMS IN 2023



ARE ACTIVELY RE-EVALUTING THEIR PROGRAMS

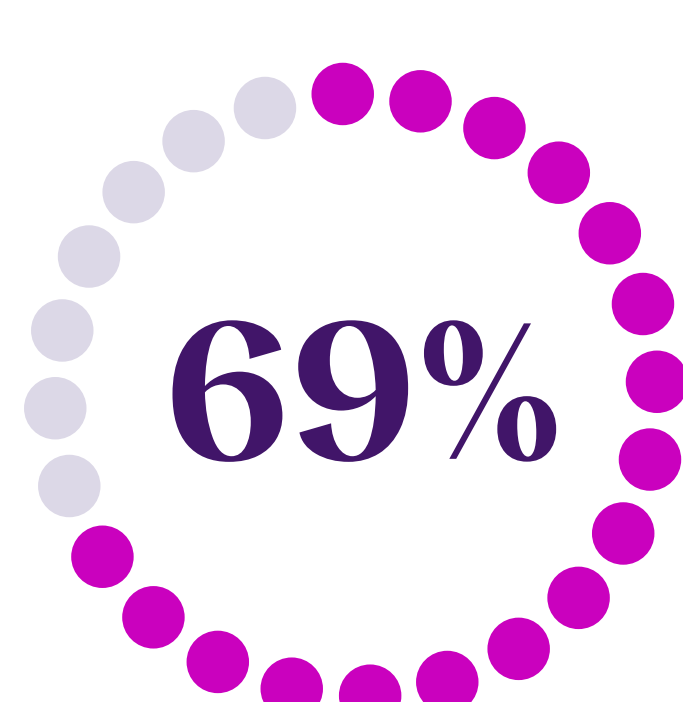
50% INCREASE FROM 2021

Programs currently in place

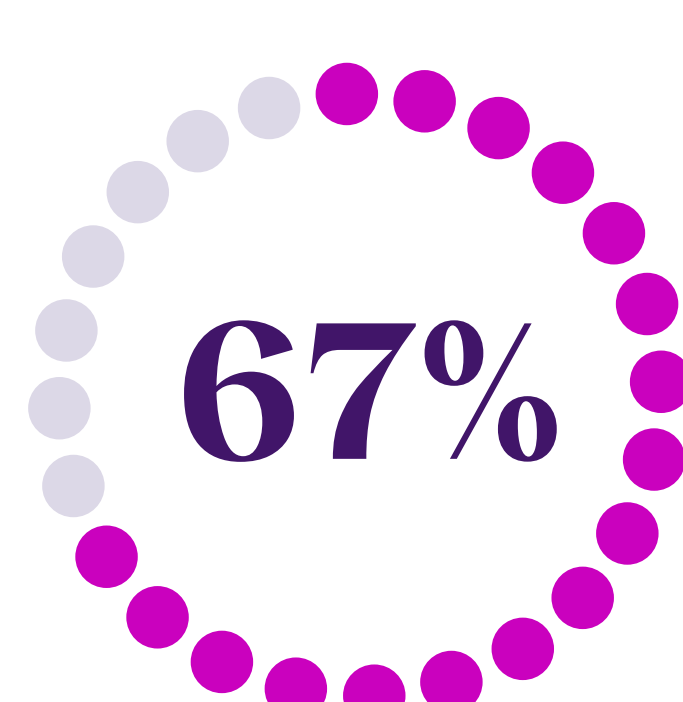
ADOPTION RATE:



PRIMARY CARE



BEHAVIORAL HEALTH



SPECIALTY CARE



31%

VIRTUAL INPATIENT NURSING
HIGHEST GROWTH AREA FOR NEW
TELEHEALTH SERVICES IN 2023



The Annual Telehealth Benchmark Survey was conducted in partnership with Becker's Hospital Review.

[See the full results](#)

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