

Teladoc Health™ Lite® 4 Quick Reference Guide



1	Directional Microphone	Used to pickup audio in a narrow zone.
2	Dual High Definition Cameras	Captures remote video for viewing at the Provider Access .
3	Thermal Camera (Optional)	Used to view, measure and record heat patterns and variations.
4	Touch Sensitive Display	Touch sensitive display enables local controls and shows Provider Access
5	Battery Charging Status	Displays the power and charging status of the Lite 4.
6	Expansion Panel	Includes ports for approved USB peripheral devices, HDMI output, optional HDMI input, and Ethernet.
7	Tray	Work surface for a laptop or other items
8	Handle	Easily maneuver the Lite 4.
9	Power Cord	Used to power the Lite 4 and recharge the battery.
10	Storage Compartment	Holds miscellaneous items.
11	Wheel Locks	Locks each wheel in place when stationary (four wheels).
12	Air Vents	Air vents help maintain a safe operating temperature for the device. (Do not cover)
13	Back of Touch Display	Power button and additional USB ports.
14	Device Nameplate	Nameplate detailing the device's serial number and regulatory information.
15	Power Button	Used to toggle the power for the Lite 4.
16	Privacy Handset	Used for conversations requiring privacy or intelligibility in loud environments.
17	Serial Number Plate	Contains the device's serial number and support contact phone number.
18	Neck	Can be raised from 64.5" to a height of 85.5" by way of lifting or lowering the display.
19	Speakers	Used during sessions to hear the person connected to the device.

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Powering On the Lite 4

1. Plug the Patient Access Device into a standard grounded AC outlet and allow the system to charge for at least 6 hours to reach a full charge.
2. Power on the Lite 4 by pressing the power button located on the back of the head.

Power Button



Powering off the Lite 4

1. Press the power button on back of the head.
2. Confirm the power off with Patient Access Software by pressing the power button a second time.
3. Unplug from wall.



Adjusting the Height of the Lite 4

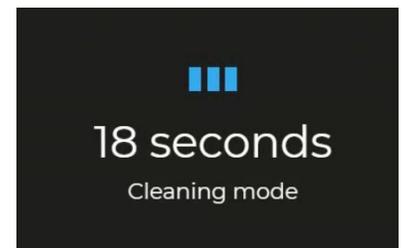
The Lite 4 head can be placed between 64.5" and 85.5" off the floor by raising or lowering the head to the desired height. Adjust the height with two hands on each side of the display and gently raise or lower the display.



Cleaning the Lite 4

The Lite 4 has a screen-cleaning mode, so that no functionality is inadvertently called upon when cleaning. Tap settings > Screen Cleaning, to disable the screen for 30-seconds to allow cleaning.

See the online user guide for details on cleaning the Lite 4, and suggested cleaning chemicals.



Lite 4 Screen Navigation

Icon	Function
	Tap to select any of the cameras attached to the device.
	Tap to open device settings.
	Tap to open the device's User Guide
	Tap to display information about the Lite 4

Device Network Checkup

The Network Checkup screen runs and displays the results of a test of the device's current network connection.

Tap Settings  > Network Checkup  to run the Network Checkup.

